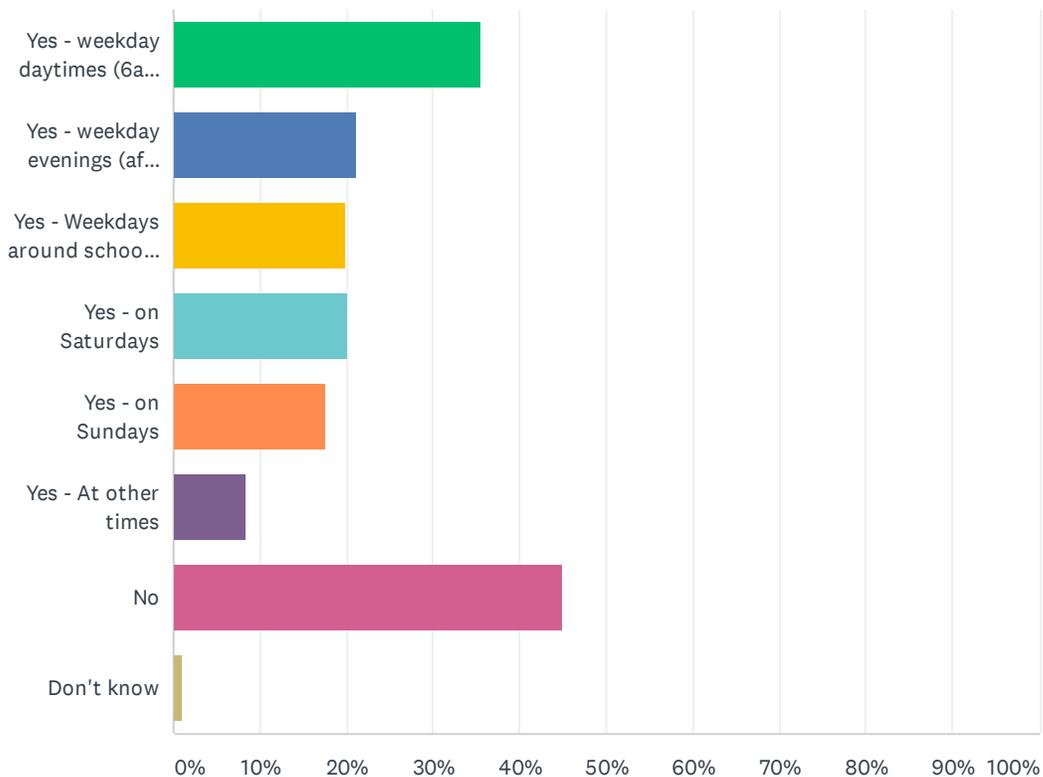


Q1 Do you ever experience difficulties with on-street parking near your home? (Please tick all that apply)

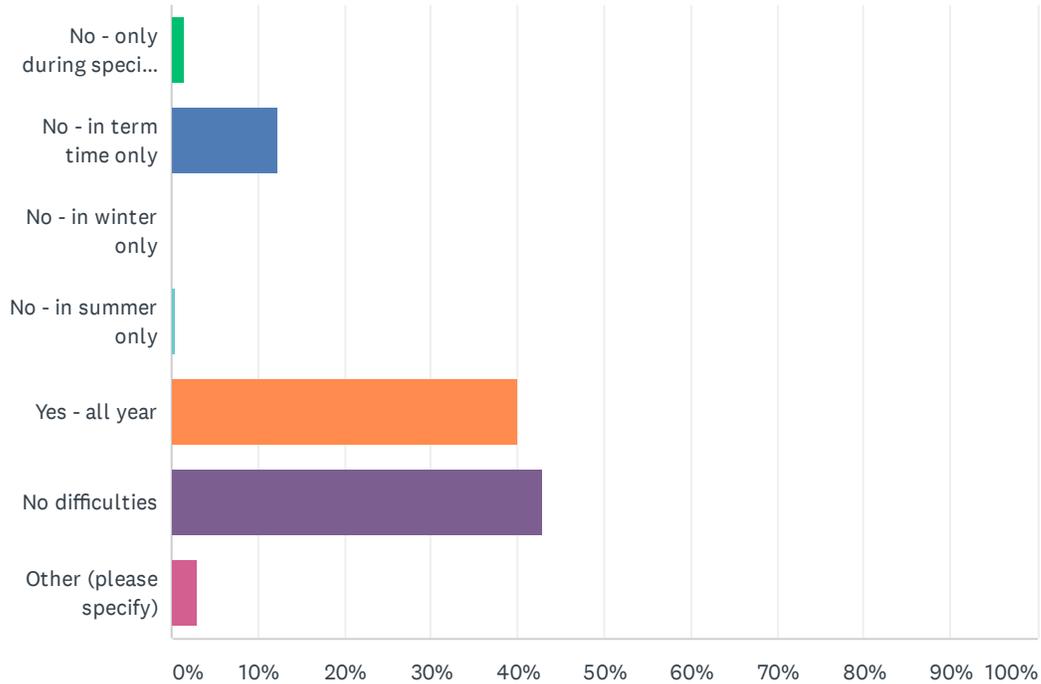
Answered: 840 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes - weekday daytimes (6am - 6pm)	35.48%	298
Yes - weekday evenings (after 6pm)	21.07%	177
Yes - Weekdays around school drop off/pick up	19.88%	167
Yes - on Saturdays	20.12%	169
Yes - on Sundays	17.62%	148
Yes - At other times	8.45%	71
No	45.00%	378
Don't know	1.07%	9
Total Respondents: 840		

Q2 Do these difficulties occur all year round?

Answered: 840 Skipped: 0



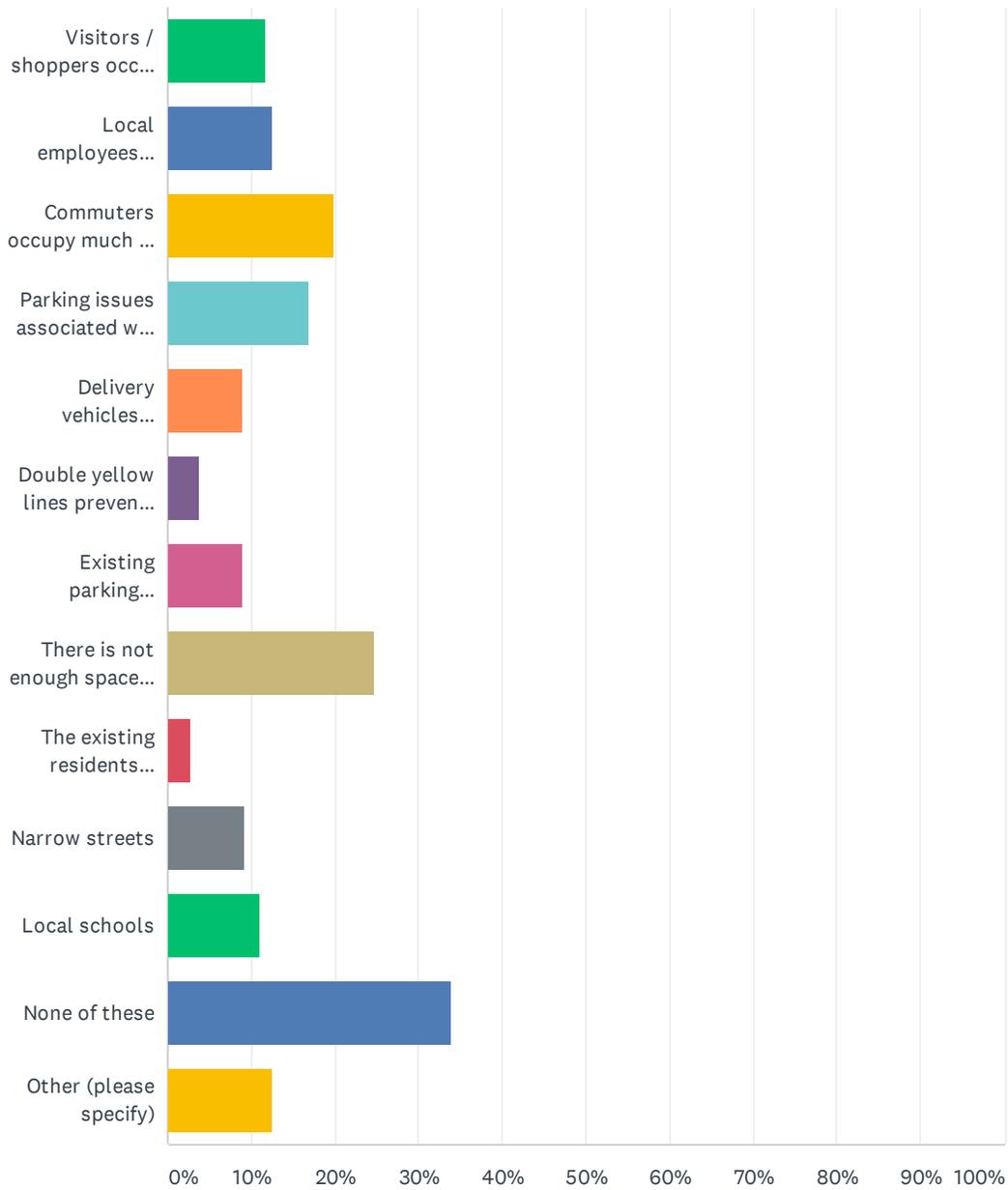
ANSWER CHOICES	RESPONSES	
No - only during special events	1.55%	13
No - in term time only	12.26%	103
No - in winter only	0.00%	0
No - in summer only	0.36%	3
Yes - all year	39.88%	335
No difficulties	42.98%	361
Other (please specify)	2.98%	25
TOTAL		840

Harpenden Residents Parking Survey 2019

#	OTHER (PLEASE SPECIFY)	DATE
1	builders parked on pavements and grass verges	9/27/2019 10:17 AM
2	Caused by parking restrictions	9/26/2019 10:37 PM
3	Hard to say all reasons, usually a few things- local party, building work, skips, bad parking by neighbours.	9/15/2019 9:36 PM
4	On street parking is not allowed (Bowers Way)	9/15/2019 11:47 AM
5	Typically is inconsiderate parking of contractors in connection with house extensions/redevelopments. Includes parking on street corners dangerously obstructing sight-lines at junctions.	9/15/2019 11:13 AM
6	If residents having lots of friends over	9/15/2019 7:37 AM
7	no answer given	9/12/2019 4:19 PM
8	All year, but particularly bad during school term time	9/10/2019 2:59 PM
9	occasionally, not every day	9/4/2019 7:35 PM
10	During building work in adjacent properties.	9/4/2019 4:20 PM
11	We have resident's parking but the on street parking on the street is dangerous in places!	9/3/2019 6:57 PM
12	Mainly in summer, with the increasing attraction of Batford Springs Park and Nature Reserve + special events	8/22/2019 4:18 PM
13	commuter times	8/9/2019 2:43 PM
14	Building work on neighbouring street!	8/8/2019 6:25 PM
15	I park off street when at home.	8/8/2019 10:15 AM
16	It has been a steadily increasing problem this last year.	8/7/2019 9:32 PM
17	All year, but there is some reduction during the summer (in particular) and other school holiday periods and half terms because of the periodic reduction in commuter parking	8/5/2019 2:25 PM
18	Monday to Friday 10 to 12 if we have builders etc	8/4/2019 11:28 AM
19	We have residents parking so no issues any more	8/2/2019 9:06 AM
20	They don't.	8/1/2019 9:40 PM
21	When the frequent building work is being carried out on newly purchased houses or major extensions are being undertaken with lots of lorries and building equipment blocking the roads.	8/1/2019 9:22 PM
22	n/a as above	8/1/2019 6:35 PM
23	During residents building works	8/1/2019 2:36 PM
24	summer season - bowling season	8/1/2019 2:03 PM
25	When there is a lot of building work going on in our street (often!) then the builders vans make it very difficult to park along the whole street!	8/1/2019 2:00 PM

Q3 What do you think causes the parking difficulties on your street? (Please tick all that apply)

Answered: 840 Skipped: 0



Harpenden Residents Parking Survey 2019

ANSWER CHOICES	RESPONSES	
Visitors / shoppers occupy much of the parking in the street	11.79%	99
Local employees occupy much of the parking in the street	12.62%	106
Commuters occupy much of the parking in the street	19.88%	167
Parking issues associated with local schools	17.02%	143
Delivery vehicles loading / unloading block access and delay traffic	9.05%	76
Double yellow lines prevent parking / loading on much of the street	3.69%	31
Existing parking restrictions are not enforced	8.93%	75
There is not enough space for all residents and business vehicles to park in the street	24.64%	207
The existing residents parking scheme	2.74%	23
Narrow streets	9.17%	77
Local schools	11.07%	93
None of these	33.81%	284
Other (please specify)	12.50%	105
Total Respondents: 840		

Harpenden Residents Parking Survey 2019

#	OTHER (PLEASE SPECIFY)	DATE
1	Vehicles on Southdown Road should be parked on the Common side of the road. Residents then could enter/exit drive with a safe eye line. It is commonly a very dangerous daily exercise - cars park across the driveways, travel faster than 30 mph & use private drives as a parking place! People ignore parking restrictions. There are insufficient traffic wardens on Southdown Rd.	9/27/2019 10:21 AM
2	vans and lorries working at properties parking on pavements and grass verges	9/27/2019 10:17 AM
3	There are parking spaces either side of my driveway. Drivers often park badly, meaning that cars partially block my driveway and making entry/exit from my drive very difficult. There have been occasions when the drive has been completely blocked.	9/27/2019 9:53 AM
4	Households with more than two cars - everyone has off street parking but a couple of houses seem to have 3+ cars, which is excessive	9/27/2019 8:42 AM
5	Football drop off for Colts training / matches	9/26/2019 2:07 PM
6	Lack of yellow lines and ignoring of existing lines create chaos	9/25/2019 1:58 PM
7	There is not enough on street parking to accommodate residents, local employees and commuters	9/24/2019 4:54 PM
8	The Highway code/law is NOT being broken and this causes major safety issues. Traffic police avoid policing road safety offences in the area they are not policing the area and enforcing fines.	9/21/2019 1:03 PM
9	Too many people from side roads parking in our street and leaving cars outside our houses for days on end and sometimes parking across dropped kerbs	9/20/2019 10:40 AM
10	People driving to church instead of walking	9/18/2019 8:53 AM
11	Holiday makers parking and getting taxi to airport	9/17/2019 8:07 PM
12	Too many people with a multitude of vehicles	9/16/2019 9:42 PM
13	People don't use their off road parking	9/16/2019 12:39 PM
14	Permit parking should allow residents to park for free on the road. Permit parking was introduced to stop station parkers which it has, but now prevents residents from parking outside their own house, where there is plenty of space	9/16/2019 10:26 AM
15	People park badly - would be better to have marked bays and less yellow lines on surrounding streets.	9/15/2019 9:36 PM
16	Parents insisting on dropping their children on the doorstep of school and waiting for them as close as possible to school instead of encouraging their secondary school children to walk and meet them at a car park (Bowers Way, Lydekker, the station)	9/15/2019 7:51 PM
17	Building contractors & the parking they displace	9/15/2019 11:13 AM
18	HCC not allowing dropped keens for driveways	9/15/2019 10:49 AM
19	There is too much parking and insufficient secure provision for cyclists and pedestrians	9/15/2019 10:39 AM
20	Builders as lots of people extending as cannot afford to move	9/15/2019 8:38 AM
21	People parking opposite each other so can be difficult to pass	9/15/2019 7:37 AM
22	Events on the common	9/15/2019 7:36 AM
23	Constant building work in different hoises	9/14/2019 11:32 PM
24	Parking full in evening's when home owners home and not enough room on their property to park leaving visitors no parking	9/14/2019 10:00 PM
25	cottages nearby with little parking and 2 cars	9/14/2019 9:19 PM
26	Residents of other streets using our cul de sac to avoid parking on the main road	9/14/2019 6:57 PM
27	I live on Orchard Avenue. During the week, commuters, local workers and dog walkers park on the street. At weekends, people wanting to access Rothamsted Park for sport as well as local	9/14/2019 3:29 PM

Harpenden Residents Parking Survey 2019

workers and dog walkers park on the street.. the street which has no parking restrictions becomes very overcrowded with cars parked on both side of the road and on the pavements, cars extending over driveways and parked opposite each other. This means it is very difficult to get in or out of driveways on the road, wheelchairs or other disabled people cannot use the footpaths and ambulances and fire engines are unable to get down the road.

28	Only an issue when a lot of tradespeople working on a couple of homes	9/14/2019 3:10 PM
29	At weekends those going to football or cricket in the park cram into the road on both sides making it very difficult to find any space, get out of driveways and regularly it would be impossible for an ambulance or fire engine To get down the street	9/14/2019 1:40 PM
30	residents are often too lazy to park on their own driveways, builders park anywhere & everywhere	9/12/2019 4:25 PM
31	parking by owners, visitors & builders on the road instead of on drives	9/12/2019 4:19 PM
32	Some holiday parkers	9/11/2019 4:49 PM
33	Too many cars and not enough reasonably priced car parking. It's far too expensive to park in a Harpenden car park.,	9/10/2019 7:54 PM
34	Multi vehicle ownership with not enough off street space	9/10/2019 1:03 PM
35	Absolute lack of electric vehicle charging that allows a full charge to be drawn (there's a 3 hr limit on the only 'public' EV charging point)	9/9/2019 7:45 PM
36	Residents having too many cars per household	9/9/2019 2:50 PM
37	Workers from new building development in another road parking	9/9/2019 2:11 PM
38	Lack of parking spaces especially in town. Plus new developments do not adequately account for levels of car ownership in an affluent town.in town.We seem to let developers get away with not providing enough parkin spaces.	9/7/2019 8:55 PM
39	Not enough of us have driveways due to planning restrictions	9/6/2019 7:39 PM
40	bollards, unused pedestrian restrictions, exaggerated pavement widening, unused taxi rank	9/6/2019 6:21 PM
41	Planning permissions given for insufficient or impractical parking for two cars so people park in the street.	9/6/2019 4:32 PM
42	A business parks four+ vans every day at the top of Longfield Road where it meets Coleswood Road - either that, or the employees use the street as a car park while they are using the vans during the day - the business owner used to live on Coleswood Road but no longer does, yet continues to use Longfield like a depot, much to the upset of local residents - this has a kock-on impact on available parking and results in some very questionable parking behaviour - said vans are often parked with four wheels on the footpath on the dangerous bend at the top of Longfield Road, where children play, and are therefore life threatening. Add the problem of the drivers idling their engines morning and evening while either not in their vehicles or while on their phones, plus parking such that they block the give way sign and the corners, making it dangerous for children walking to/ from Grove and other schools - this has been raised with St Albans council and Harpenden police but nothing has been done	9/6/2019 6:36 AM
43	There is a dentist practice at the bottom of the road in a building which has land attached to it. The problems of parking in the road would be helped if on site parking was provided for staff and patients.Patients often block driveways which is frustrating	9/5/2019 6:03 PM
44	Batford has no driveways on most properties so everyone has to park on the road	9/5/2019 5:52 PM
45	Builders' vehicles parking near developments of which there are a lot	9/5/2019 5:26 PM
46	Lack of double yellow lines on Amenbury Lane between Oddfellows and car park entrance, and near tennis club.	9/5/2019 3:53 PM
47	Residents are often too lazy to park on their own property.	9/5/2019 3:23 PM
48	z bends in road make it dangerous with cars parked badly	9/5/2019 2:54 PM
49	Building tradesmen's vehicles parked all day.	9/4/2019 4:20 PM
50	People not using driveways and families having 4 cars per household	9/4/2019 3:38 PM

Harpenden Residents Parking Survey 2019

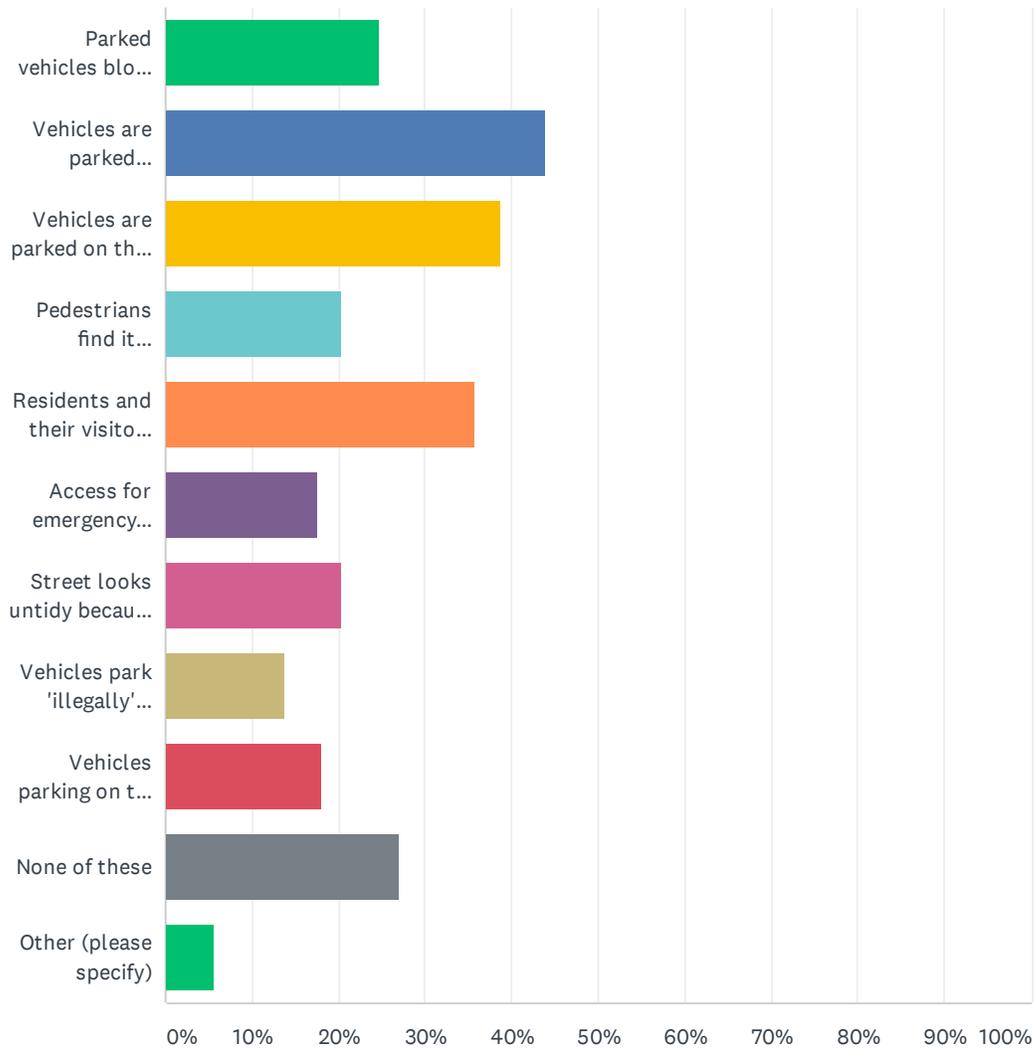
51	Nearby multi-occupancy house.	9/4/2019 7:26 AM
52	Most residents have cars and there is insufficient off street parking	9/4/2019 12:22 AM
53	People with work vehicles who are too posh to park on their drives. Businesses that don't have parking on their premises. A council house tenants who purposely blocked his own parking access. New homes built with not enough allocated parking.	9/3/2019 9:49 PM
54	Parking for Rothampsted Park	9/2/2019 8:35 PM
55	Parents ignore parking restrictions and park on yellow and double yellow lines	9/2/2019 7:52 PM
56	Some commuter parking, some builders' vehicles	9/2/2019 7:50 PM
57	Church and church hall users	9/2/2019 6:59 PM
58	I dont think residents should have priority - streets are for everyone	9/2/2019 11:40 AM
59	builders vehicles blocking paths and pavements, surely illegal?	9/2/2019 11:21 AM
60	Lack of encouragement for walking or cycling to town and/or school. Lack of cycle lanes and facilities for cyclists.	9/1/2019 3:05 PM
61	Parking on paths	8/31/2019 7:49 PM
62	Local businesses taking all the spaces	8/31/2019 3:51 PM
63	Too many cars overall. Must reduce number of cars	8/29/2019 8:23 PM
64	Insufficient parking facilities at Willow Court Care Home	8/23/2019 12:17 PM
65	Rude inconsiderate parents	8/23/2019 8:53 AM
66	Whilst school parking is not yet an issue, it soon will be as the new school parking arrangements are inadequate even for initial requirements	8/22/2019 4:18 PM
67	People are too reliant on their cars	8/18/2019 2:19 PM
68	Builders!	8/14/2019 8:34 PM
69	Not enough public transport and provision for cycling makes more people drive	8/14/2019 7:57 PM
70	Neighbours travelling gardens and not using it for parking and no dropped curbs	8/14/2019 3:21 PM
71	We don't have issues	8/14/2019 1:09 PM
72	Not enough free parking lots	8/14/2019 11:44 AM
73	Building work being carried out on neighbouring properties	8/8/2019 6:25 PM
74	Where I live we have space - it's not on street.	8/8/2019 10:15 AM
75	Not sure if the vehicles belong to commuters, tradesmen or others.	8/7/2019 9:32 PM
76	People park dangerously on bends and near corners	8/7/2019 7:01 PM
77	People from nearby roads have not off-street parking, so the few parking bays on our road are used up by people from near-by roads.	8/4/2019 10:08 PM
78	Double parking due to parking outside the Oddfellow Arms	8/4/2019 8:44 PM
79	People parking on double yellow lines to visit the pub	8/3/2019 10:34 PM
80	Tennis club	8/3/2019 7:22 PM
81	Parking for the Oddfellows Arms	8/3/2019 8:53 AM
82	Tennis club	8/2/2019 5:43 PM
83	Not enough parking available & machines that don't give change!!	8/2/2019 4:51 PM
84	Pavement parking by patrons of Oddfellows Arms.	8/2/2019 3:44 PM
85	These were the problems prior to residents parking	8/2/2019 9:06 AM

Harpenden Residents Parking Survey 2019

86	Pub clientele	8/1/2019 10:51 PM
87	N/A	8/1/2019 10:34 PM
88	Single yellow lines	8/1/2019 10:34 PM
89	Exiting our flat (Westminster court) on Grove road after 6pm is dangerous and scary. People park their vehicles on the double yellow lines which means we can't see cars coming from either side !	8/1/2019 10:05 PM
90	Two car households with a single drive	8/1/2019 10:04 PM
91	School coaches dropping off children from three private schools out of the area	8/1/2019 9:50 PM
92	Builders vans for work being done in the area	8/1/2019 8:45 PM
93	This is Lower Luton Road - busses can't get past	8/1/2019 6:49 PM
94	Parking by customers of the local PH which has a very small car park and parking by residents of nearby roads who do not have off street parking.	8/1/2019 6:39 PM
95	no difficulties	8/1/2019 6:35 PM
96	Builders	8/1/2019 5:41 PM
97	Endless builders' vans working on house rebuilds.	8/1/2019 4:14 PM
98	Parking bays are in stretches, not per car causing two spaces being blocked by one car.	8/1/2019 3:45 PM
99	Station pickups	8/1/2019 3:43 PM
100	Well, too many cars parked there.	8/1/2019 3:35 PM
101	Not enough parking particularly in coldhabour lane area, issues with builders on Southdown road/Amenbury lane etc	8/1/2019 3:28 PM
102	Not enough spaces and used by people using other facilities and offices near by	8/1/2019 3:06 PM
103	Inconsiderate building works tradesmen	8/1/2019 2:36 PM
104	Residents having more cars than off street parking spaces	8/1/2019 2:28 PM
105	bowling club	8/1/2019 2:03 PM

Q4 Do any of the following frequently occur on your street? (Please tick all that apply)

Answered: 840 Skipped: 0



Harpenden Residents Parking Survey 2019

ANSWER CHOICES	RESPONSES	
Parked vehicles block access to driveways and entrances	24.76%	208
Vehicles are parked dangerously (at junctions and on bends)	43.93%	369
Vehicles are parked on the footway	38.69%	325
Pedestrians find it difficult to cross the road because of parked vehicles	20.36%	171
Residents and their visitors have difficulty parking near their homes	35.71%	300
Access for emergency vehicles is restricted by parked vehicles	17.62%	148
Street looks untidy because of parked vehicles	20.36%	171
Vehicles park 'illegally' (e.g. on double yellow lines without a Blue Badge etc.)	13.81%	116
Vehicles parking on the verge	18.10%	152
None of these	27.02%	227
Other (please specify)	5.71%	48
Total Respondents: 840		

Harpenden Residents Parking Survey 2019

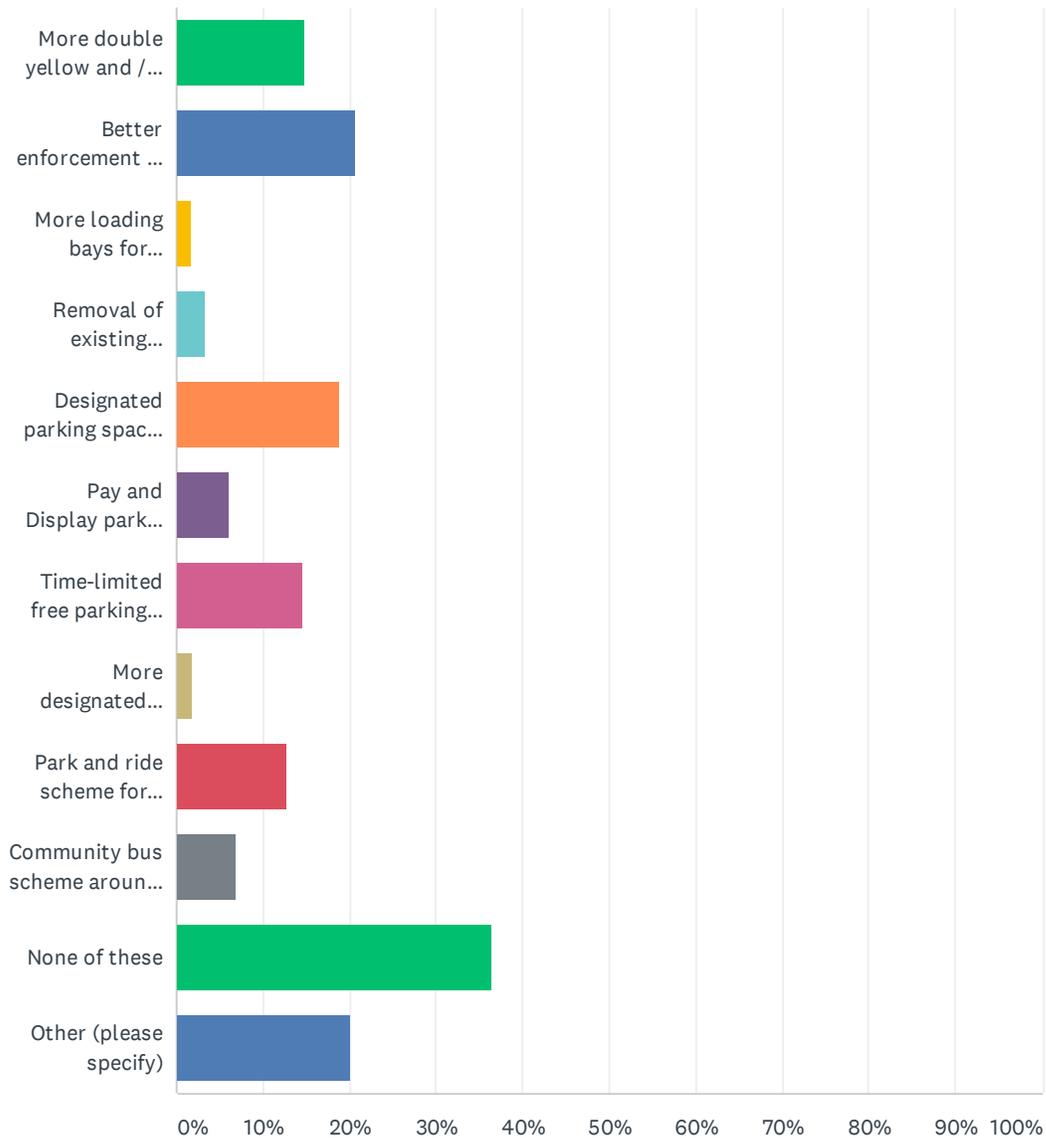
#	OTHER (PLEASE SPECIFY)	DATE
1	Street parking does sometimes make driveway access difficult, even if it is not completely blocked, as cars parked on the opposite side of the road can make it difficult to turn into a drive.	9/27/2019 8:42 AM
2	Double yellow line parking frequently at junction of kirkwick avenue with Salisbury Avenue, very dangerous for drivers and pedestrians	9/24/2019 4:54 PM
3	The Highway code is not adhered to.	9/21/2019 1:03 PM
4	Cars wait with engines running whilst waiting in addition to all of the above	9/15/2019 7:51 PM
5	S	9/15/2019 4:50 PM
6	People driving round in circles seeking parking and not looking where they are going	9/15/2019 10:39 AM
7	On chevrons outside school.	9/15/2019 7:26 AM
8	Car parking on both sides of the road so traffic cannot or only slowly get through	9/14/2019 11:30 PM
9	I live on a no through road in Gustard wood	9/14/2019 7:47 PM
10	Please see the answer to 3 above.	9/14/2019 3:29 PM
11	vehicles parked on the footway made worse by the way they drive along the pavement towards pedestrians before parking	9/12/2019 4:25 PM
12	Safe exit when leaving our drive is compromised by close parking and nose to tail cars restricting vision.	9/11/2019 4:49 PM
13	On Sundays, everyone parks on yellow lines and the car parks are empty. Make Sunday parking free in Harpenden to encourage people to shop there. Harpenden high street etc is dying with plenty of empty units. You can do something about this be encouraging people to shop locally - they'll do this if they can park!	9/10/2019 7:54 PM
14	Commuters park in resident parking zones until later in the evening, preventing residents from finding parking on their return home	9/9/2019 7:45 PM
15	Cars have to park partially on the pathway due to narrow road	9/9/2019 2:50 PM
16	Car parked taking up 2 spaces. Mostly people picking up children from local school and nursery due to parking restrictions near the school.	9/7/2019 9:01 PM
17	Vehicles do get parked on the foot way because the road is narrow. Not doing so would cause a greater problem.	9/7/2019 5:13 PM
18	proposed double lining not carried out	9/6/2019 6:21 PM
19	Parking both sides of the road (Topstreet Way) reducing it to a single carriageway.	9/6/2019 4:20 PM
20	Traffic jams (with horns blaring) in morning rush due to parked vehicles	9/6/2019 3:45 PM
21	See above - vans and other vehicles belonging to said business/ employees are often parked three quarters on the pavement, in front of and past the give way sign such that are emerging past on to the adjacent street, on a daily basis parked overnight facing the wrong way, this being a thoroughfare for children to get to the Grove and other schools. The vehicles are often parked with all four wheels on the pavement on the bend at the top of Longfield Road, which is a dangerous corner as it is, with drivers not aware that the road follows the bend towards Coleswood, and not straight up - I have had near misses, as have neighbours, also noting that children often play football on that bend. Said vehicles have been left in front of my garage and cause real difficulties for children and parents with prams. This has a knock-on impact on the parking behaviour of other drivers	9/6/2019 6:36 AM
22	All of the above occur on Amenbury Lane every day.	9/5/2019 3:53 PM
23	Builders vans make our road dangerously narrow	9/4/2019 3:52 PM
24	Parked vehicles restrict (but do not prevent) easy access to driveway.	9/4/2019 7:26 AM
25	Cars mount the curb driving along	9/3/2019 12:52 PM
26	vehicles (especially builders' vans) impede footways for children going to Manland primary	9/2/2019 7:50 PM

Harpenden Residents Parking Survey 2019

	school	
27	Residents cannot drive out of their driveway because street parked vans block view of incoming traffic	8/14/2019 7:57 PM
28	Cars parking on pavement forcing people to walk in the road	8/14/2019 6:17 PM
29	Neighbours fillingvfatdens with land rover vehicles using as if a repair garage and also taking up parking spaces	8/14/2019 3:21 PM
30	Traffic blocked due to parked cars	8/8/2019 8:56 PM
31	Building materials taking up turning circles pace in small Close.	8/8/2019 6:25 PM
32	See above.	8/8/2019 10:15 AM
33	parked cars restrict the view of on coming traffic on a narrow road	8/7/2019 4:05 PM
34	Vehicles parked close to drive entrance reducing, obscuring visibility	8/5/2019 9:21 AM
35	Particularly at school drop of / pick up times and evening school events	8/4/2019 11:28 AM
36	people do not park efficiently. 1 car parked badly taking up space for 2 cars.	8/4/2019 10:24 AM
37	Narrow residential road with problems caused by inconsiderate parking directly opposite drives	8/4/2019 9:54 AM
38	Milton Rd had coin machine to stop train commuters parking all day as they had to put coins in, now is electronic and computers can park all day as you don't meet to put coins in the machine.	8/3/2019 6:44 AM
39	Parking machines which give change	8/2/2019 4:51 PM
40	Parking can restrict driveways along narrow section of Amenbury Lane.	8/2/2019 3:44 PM
41	Commuters parking in residents private land	8/2/2019 12:35 PM
42	Quiet cul de sac, occasionally people park in the turning circle	8/1/2019 8:45 PM
43	TRO around schools are not enforced. The school (Wood End) pays lip service to not being a 'parking monster' but does not really care about the safety of schoolchildren. If the school did care, they would actively pursue solutions to ensure safety.	8/1/2019 7:20 PM
44	Building contractors use it as an all-day car park on footways	8/1/2019 6:49 PM
45	Many of the above apply on Cowper Road but I don't think there is a simple resolution unless households have fewer or smaller cars	8/1/2019 6:00 PM
46	Complete blockage during school drop off and pickup of Hitherfield lane.	8/1/2019 5:24 PM
47	No, but I saw some grey squirrels the other day.	8/1/2019 3:35 PM
48	Badly parked cars create obstacles (Vaughan road and station road by old post office	8/1/2019 3:28 PM

Q5 What do you think would help improve the parking situation on your street? (Please tick all that apply)

Answered: 840 Skipped: 0



Harpenden Residents Parking Survey 2019

ANSWER CHOICES	RESPONSES	
More double yellow and / or single yellow lines	14.76%	124
Better enforcement of existing restrictions	20.71%	174
More loading bays for businesses	1.67%	14
Removal of existing controls / yellow lines	3.33%	28
Designated parking spaces for permit holders (e.g. residents and their visitors, businesses)	18.81%	158
Pay and Display parking for those without a permit	6.07%	51
Time-limited free parking for those without a permit (e.g. 2-hour maximum stay)	14.64%	123
More designated parking spaces for people with disabilities (Blue Badge holders)	1.90%	16
Park and ride scheme for commuters	12.86%	108
Community bus scheme around town	6.90%	58
None of these	36.43%	306
Other (please specify)	20.12%	169
Total Respondents: 840		

Harpenden Residents Parking Survey 2019

#	OTHER (PLEASE SPECIFY)	DATE
1	People (mainly builders) generally being a bit more considerate when parking and construction companies ensuring that there is adequate, safe parking available for employees/contractors for a job and making sure what's acceptable and what's not is communicated. Agreements on parking and adherence to those agreements should be form part of the conditions of planning permission being granted for any project.	9/27/2019 1:32 PM
2	Speed cameras on Southdown Road. Traffic wardens between 10am and 11am. Mon to Friday. Remove parking from 29-34 Southdown Road to other side of the road. The sight line is currently non existing when exiting dwellings. The present situation is extremely dangerous.	9/27/2019 10:21 AM
3	any new flats or houses should be built with adequate off street parking one space per household is not enough when deliveries or building work need to be carried out	9/27/2019 10:17 AM
4	Removal of one of the parking spaces adjacent to my drive so that access is made easier	9/27/2019 9:53 AM
5	Significant increase in vehicle tax for households with more than 2 cars. The issues in our street are mostly caused by families with 3+ cars	9/27/2019 8:42 AM
6	Parking on my street for me is no problem. Have a parking area specifically for my home as do my neighbours for their home. My road is a cul de sac	9/26/2019 4:49 PM
7	Increased low cost/free parking close to centre for workers	9/26/2019 4:30 PM
8	There simply is NOT enough space for residents on our street - Cravells Road. Speed restrictions are NOT adhered to and we need MORE physical restrictions of speed such as speed bumps and cameras. I say this now in this 'parking' survey because they are both connected. For children and pets and any elderly residents crossing the road when there are densely parked cars and also very fast vehicles is very very dangerous. We have been here 3 years and have lost 3 pets to the road. When we lived in London our road was similarly one way but had speed bumps and resident only parking. This is what we need to avoid fatal accidents. All of the businesses, builders, contractors, commuters, shoppers etc etc of every type park on the road which means there is not enough space for any residents a lot of the week. We park outside our house perhaps only once a week, which is not much considering we live here! Speed and parking must be addressed.	9/26/2019 1:06 PM
9	Increased provision at the station	9/25/2019 5:42 PM
10	More station parking	9/25/2019 4:47 PM
11	Prevent residents creating driveways where there is no dropped kerb, thus taking away scarce parking spots.	9/25/2019 3:25 PM
12	Promotion of car share schemes	9/25/2019 12:50 PM
13	Unclear what 'designated' means; I'd be open to residents having permits	9/25/2019 11:30 AM
14	Make it resident permit holders only	9/25/2019 11:30 AM
15	Traffic officer monitoring cars dangerously parked by the school	9/24/2019 9:22 PM
16	Parking should be provided for local employees and commuters (alternative arrangements rather than in residential street)	9/24/2019 4:54 PM
17	Safer routes for cycling in and around the town	9/23/2019 2:11 PM
18	Work vans that are allowed to park in 1/2 hours parking bays or on yellow lines and it is dismissed by parking patrols attendants!	9/23/2019 8:19 AM
19	Multi storey car park at station and swimming pool	9/22/2019 10:57 PM
20	There are no difficulties parking on our street	9/21/2019 1:43 PM
21	Enforce the Highway code and fine cars parked on the pavement always no ifs no buts. Pavements are for pedestrians cars have roads.	9/21/2019 1:03 PM
22	need to stop commuters- decks at the station ? perhaps a deck at the Bowers Way parking for local workers	9/20/2019 4:47 PM
23	No parking between 8.30 and 10.30am	9/17/2019 9:18 PM

Harpenden Residents Parking Survey 2019

24	Requirement for new builds to include parking/garages on location to prevent additional increase in volume of cars per household	9/17/2019 8:07 PM
25	Free parking for residents	9/16/2019 10:26 AM
26	Live out of town	9/16/2019 9:57 AM
27	More parking for residents who live on surrounding streets but have double yellows outside their houses. Open up waste land owned by HCC to parking.	9/15/2019 9:36 PM
28	Stopping parents dropping their children within 500 metres of the school and encouraging them to drop/collect from public car parks (maybe have parking vouchers for school parents?) Difficulty is that people rent houses in school catchment areas and as soon as they have their eldest in school they move and then insist on driving. More school buses. Improving the safety of cycling around Harpenden should be a priority. People should be encouraged not to use their cars.	9/15/2019 7:51 PM
29	Bigger car park at the station	9/15/2019 2:13 PM
30	I don't know	9/15/2019 1:24 PM
31	General consideration of others	9/15/2019 11:46 AM
32	Double yellow lines at the junction of my street & the adjacent street	9/15/2019 11:13 AM
33	Have the local nursery and school staff use their own car park for parking, rather than our street	9/15/2019 10:58 AM
34	The road is in a poor state of repair	9/15/2019 10:57 AM
35	HCC relaxing dropped kerb refs for cul de sacs	9/15/2019 10:49 AM
36	Reduce Parking to all but those with exceptional needs (disability etc) and turn the centre into a shared use area	9/15/2019 10:39 AM
37	Penalties for parking opposite junctions or close to junctions blocking view.	9/15/2019 9:12 AM
38	Double deck parking at station and Waitrose/Sainsburys	9/15/2019 8:38 AM
39	Greater awareness of impact of parking on the verge	9/15/2019 8:25 AM
40	Lowering the cost of the car parks. £11.50 a day is ridiculous probably an hours pay for those that are parking and working	9/15/2019 8:16 AM
41	School drop off system at Wood end	9/15/2019 8:14 AM
42	Council owned properties given driveways	9/15/2019 8:01 AM
43	There is not a problem usually with parking on this road, it is just people not thinking when they park their car	9/15/2019 7:37 AM
44	More parking at the station	9/15/2019 7:32 AM
45	Parking issues due to a local business being run from home. The above wouldn't solve that without causing major issues for everyone else.	9/15/2019 7:16 AM
46	We have a huge green space and it's just a waste of land. Costs the council to maintain it... tarmac over it and put in parking bays	9/14/2019 9:23 PM
47	BUILD MORE PARKING SPACES!!!	9/14/2019 8:49 PM
48	Multi-storey car park at the station and at the gym	9/14/2019 8:38 PM
49	When building the volume of flats - ensure adequate parking	9/14/2019 7:47 PM
50	Residents parking scheme for residents of the Close only and not for neighboring main road	9/14/2019 6:57 PM
51	planning permission does not allow for the actual car ownership of residents. sites are over-developed	9/12/2019 4:25 PM
52	planning permission should take a realistic view of car ownership. There should be provision for parking for more than one vehicle.	9/12/2019 4:19 PM
53	our parking restrictions work well	9/12/2019 4:12 PM

Harpenden Residents Parking Survey 2019

54	More spaces and cheaper parking at Harpenden Station	9/12/2019 2:38 PM
55	scrap parking fees for the first 3 hours, this will then allow visitors and shoppers to get parkedbut restrict commuters	9/11/2019 6:53 PM
56	But residents should have low cost/free access. Limited paid access to pay for the scheme would be ok	9/11/2019 4:49 PM
57	Better parking at local school	9/11/2019 3:06 PM
58	Stop huge lorries parking in residential streets	9/11/2019 9:00 AM
59	Free parking on a Sunday. Free parking for the first hour during the week.	9/10/2019 7:54 PM
60	to allow limited parking on the roads on the opposite side of the main high street instead of having just residents parking. Residents only parking areas on Byron road are empty during the day! This causes everyone to park on Salisbury, Roseberry & top end of Townsend Lane.	9/10/2019 4:48 PM
61	They seem to be spare vehicles used only during the week or for special occasions	9/10/2019 1:03 PM
62	Ban parking on pavements	9/9/2019 11:32 PM
63	1) Make zone 1 parking for residents only, not commuters, and 2) install more electric vehicle charging posts for residents so that they don't have to pay 3 times (1. to SADC for a permit, 2. to NCP to park in Bowers Way East and 3. to Chargemaster to charge their cars in Bowers Way East)	9/9/2019 7:45 PM
64	Sadly I do believe the problem down our street is because of new houses being built with insufficient off street parking.	9/9/2019 2:50 PM
65	Ban people from owning vehicles if they don't use them for work	9/8/2019 7:58 AM
66	Allow residents to put drive ways in. Develop modern strategies to allow driveways for vehicles.	9/7/2019 9:01 PM
67	Mire parking spaces especially at the station	9/7/2019 8:55 PM
68	Widening the road by taking some of the verge along one side	9/7/2019 5:13 PM
69	Put special surface on verge so it can be parked on and allow driveways despite slightly steep verge.	9/6/2019 7:39 PM
70	Too many restrictions - when traf. wardn. were withdrawn, very little trouble parking.	9/6/2019 6:21 PM
71	Allocated parking spaces in an adjoining street to be correctly marked for individual houses.	9/6/2019 5:16 PM
72	More wardens at school drop off and pick up times to ensure people park responsibly. The school makes regular reminders but these are ignored.	9/6/2019 4:32 PM
73	Restricted times to stop commuters parking	9/6/2019 3:45 PM
74	More parking available at the rail station (at reasonable price)	9/6/2019 9:57 AM
75	I don't think yellow lines would help as these drivers essentially ignore the laws of the road as it is, plus said vans return to the area earlier in the day than most commuters so would only end up taking the remaining space, so the problem would get worse - actually enforcing the rules of the road as they are might help, bearing in mind illegal and inconsiderate parking. However, some form of enforced parking restriction would hopefully discourage them, as the employees could no longer leave their vehicles there during the day, hopefully making it too inconvenient for them to leave the vans here overnight - if that fails, then I can only see residents parking working - notably, the business owner has now moved to a nice new big house with a big long driveway which could easily accommodate each and ever one of their vehicles - please help!	9/6/2019 6:36 AM
76	No parking say for 2 hours from start of school day to stop school pupils parking all day in road	9/5/2019 11:16 PM
77	Residents parking on their driveways not on road	9/5/2019 9:45 PM
78	Harpenden needs more car parks. Network rail I believe offered to expand their station parking but the council was too slow to act and the offer fell away. The easiest, although expensive solution, would be to build two levels of underground carparking on Amenbury Lane - this would solve the parking problem for the next 50 years. Also, perhaps Waitrose could be encouraged to put an underground level in their car park. We don't need any more yellow lines or curtailing street parking in the town. Be bold!	9/4/2019 10:48 AM

Harpenden Residents Parking Survey 2019

79	More dropped kerbs so people can park off street	9/4/2019 10:02 AM
80	Encourage parents to walk children to wooden school	9/2/2019 7:52 PM
81	Enforcement against footway parkers; better, cheaper parking at the station	9/2/2019 7:50 PM
82	removal of hedges and better use of space	9/2/2019 12:05 PM
83	strict enforcement of no pavement parking	9/2/2019 11:40 AM
84	More alternatives to car use including cycling facilities and encouragement to walk.	9/1/2019 3:05 PM
85	I'm not sure, the road is so narrow and there are so many residents	9/1/2019 7:38 AM
86	Designated parking for staff of the Luton road Tesco and offices opposite	8/31/2019 10:07 PM
87	I don't think there is a problem on my street but we are fairly far away from the high street.	8/31/2019 9:06 PM
88	More parking needed	8/31/2019 8:00 PM
89	Significant increase in parking spaces --new car parks at station	8/30/2019 12:11 PM
90	Make it safer for cycling, so less cars required	8/29/2019 8:23 PM
91	Enforcement of the Park and Stride scheme we were promised for High Beeches School	8/23/2019 12:17 PM
92	school walking bus	8/23/2019 8:53 AM
93	Individuals running businesses from their home should not be allowed to park business vehicles/trucks in residential areas. They should also be required by the council to provide parking for their customers on their property.	8/23/2019 8:47 AM
94	Plan infrastructure properly by providing facilities that can cope with obvious and expected demand	8/22/2019 4:18 PM
95	Blue time of parking notice, and central Harpenden on street parking greater than one hour	8/22/2019 4:05 PM
96	There is a free car park at the bottom of the road which shoppers and commuters should be forced to use rather than parking in the road which doesn't even have enough parking for the residents	8/20/2019 4:13 PM
97	No real problems here - I live in a cul de sac - with allocated parking places for residents	8/19/2019 2:26 PM
98	More cycle safe Facilities in town centre	8/18/2019 7:41 PM
99	Less cars	8/18/2019 2:19 PM
100	Multi-storey car park needed at Harpenden Station. Other large car-park needed for shoppers & workers in Harpenden.	8/18/2019 12:54 PM
101	No parking between specified hours e.g. 11am to 1pm unless a resident	8/17/2019 2:29 PM
102	Traffic calming around houses to slow traffic and stop cars parked up against the driveways	8/14/2019 7:57 PM
103	There are now more cars per family than there were when the houses were built, but there is no solution that would preserve the surrounding nature so we are happy to live with the issues.	8/14/2019 6:58 PM
104	Bylaws changed to make it illegal to park on pavement (even partially)	8/14/2019 6:17 PM
105	A disability bay has recently been added but was not placed considerately. There is not enough room to get 2 cars parked before it. Ideally it would be moved to the end of the row	8/14/2019 6:03 PM
106	We don't need any changes	8/14/2019 1:09 PM
107	Regular buses would help people living in the end of town get in without driving. Or free parking lots because all parking lots are pay parking	8/14/2019 11:44 AM
108	Supervision at School pick up and drop offs, parents parking anywhere and everywhere to drop and pick up children create a problem	8/14/2019 11:25 AM
109	Time limited parking restriction for non permit holders eg 'Permit holders only between 11am and 12pm'	8/12/2019 9:19 PM
110	Residents Restricted Parking	8/11/2019 6:47 PM

Harpenden Residents Parking Survey 2019

111	One way system	8/8/2019 8:56 PM
112	Clearer guidelines for building materials and related vehicles	8/8/2019 6:25 PM
113	Additional spaces provided around the edge of the green	8/8/2019 2:59 PM
114	See above	8/8/2019 10:15 AM
115	The cars are being parked on both sides of the road so you have to weave you way around them, which has become quite hazardous.	8/7/2019 9:32 PM
116	These are workers for buildings works - their company should provide off-road parking for them and then bus them in. It is a mess in our area every time building work goes on.	8/7/2019 4:48 PM
117	Parents encouraged to use designated car park provided by High Beeches school (Waldegrave Park) instead of local streets	8/7/2019 3:19 PM
118	Better affordable station parking	8/5/2019 5:54 PM
119	Speed and other traffic calming measures and restrictions.	8/5/2019 2:25 PM
120	High Beeches school was allowed to expand as parents were to park in the car park by the bowling club. This doesn't happen, perhaps parking restrictions from 8.50 to 9.10	8/5/2019 9:21 AM
121	education of parents at the school	8/5/2019 8:00 AM
122	Better parking in near-by streets. Really, the town has out-grown the amount of parking available.	8/4/2019 10:08 PM
123	Combination of white dotted pre defined bays for parking in conjunction with yellows to signify where on street parking should occur	8/4/2019 8:48 AM
124	Increase capacity at Harpenden Station car park	8/3/2019 8:53 AM
125	More parking spaces	8/3/2019 7:05 AM
126	Parking machines that give change or that aren't constantly out of order!!	8/2/2019 4:51 PM
127	Planning permission was granted for extension of houses in our street without considering the increased number of residents and their cars. This should be considered more on planning applications.	8/2/2019 4:38 PM
128	Extending Amenbury Lane car park as planned.	8/2/2019 3:44 PM
129	I live in a residents permit area, however enforcement never visit the road. As a consequence parents now park wherever they like	8/2/2019 2:54 PM
130	People walking to drop their kids at school	8/2/2019 2:20 PM
131	More parking at the station	8/2/2019 12:35 PM
132	Parking is fine on our street. No problems	8/2/2019 9:37 AM
133	More consideration from people	8/2/2019 7:06 AM
134	Less cars	8/1/2019 11:58 PM
135	More parking in town especially the station to keep commuters off the residential streets	8/1/2019 11:39 PM
136	Sadly our problems come with people parking too close to corners	8/1/2019 11:24 PM
137	Prevent parking opposite the entrance to our road (Chesterton Avenue) - a big problem at school drop off/pick up times	8/1/2019 11:22 PM
138	Good bus service to town	8/1/2019 11:04 PM
139	More and cheaper parking at the station. Parking for pupils at their schools	8/1/2019 10:05 PM
140	Put in some enforcement as there is a total free for all with no controls	8/1/2019 9:50 PM
141	Removal of recent new restrictions (double yellows)	8/1/2019 9:45 PM
142	The current schemes are pushing commuter and local worker parking to areas without parking	8/1/2019 8:40 PM

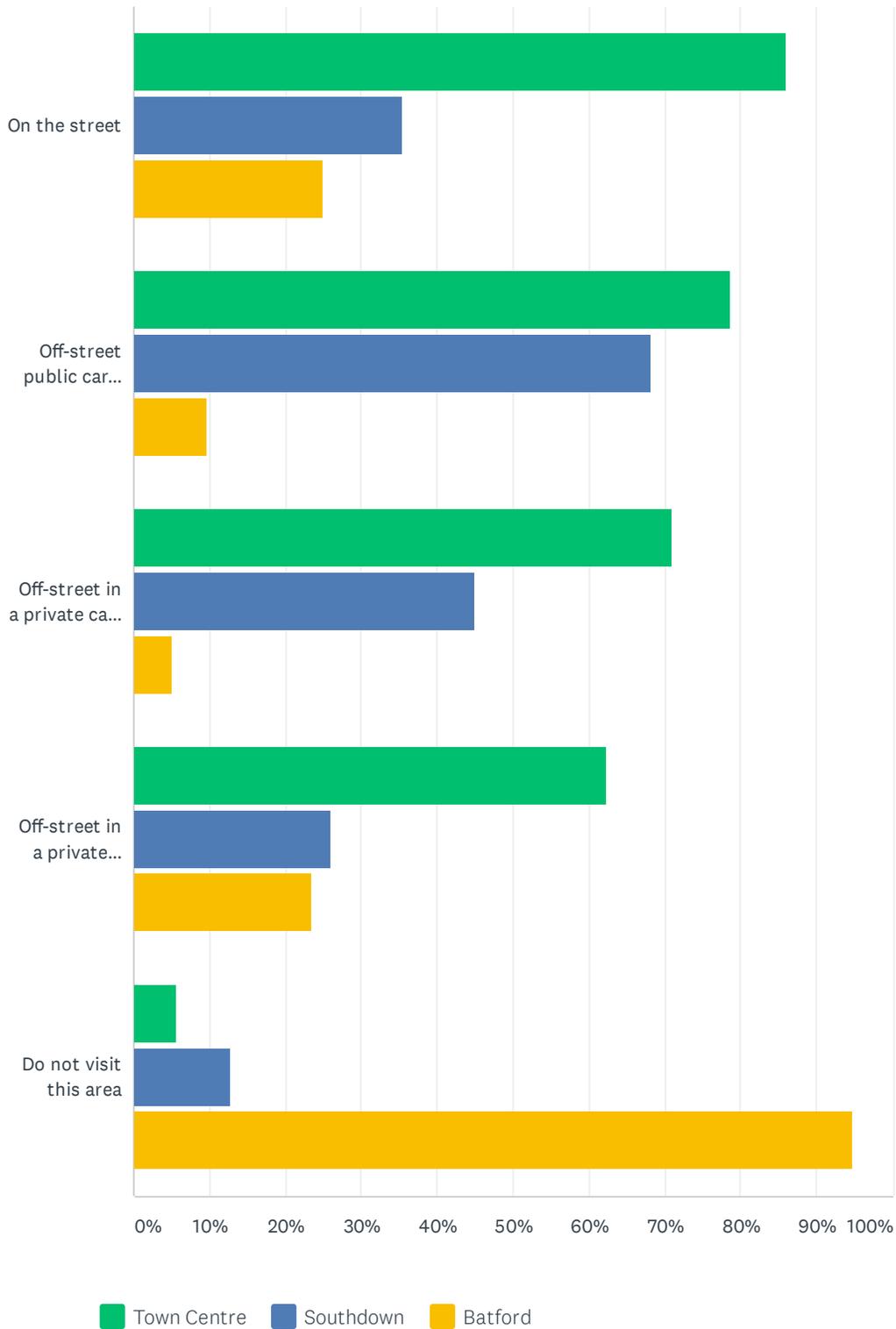
Harpenden Residents Parking Survey 2019

schemes and this then means areas further from the centre suffer, while some street s are empty of cars during the day schemes

143	Better education/white blocking lines/signage re driveways	8/1/2019 8:25 PM
144	Encourage the parents to walk, they are allegedly within a catchment surely they shouldn't need to come in the car!	8/1/2019 7:39 PM
145	Red lines around the school. TRO is useless and not enforced.	8/1/2019 7:20 PM
146	less building work	8/1/2019 6:35 PM
147	free parking in car parks on sundays	8/1/2019 6:10 PM
148	Common sense and courtesy by parents dropping off their children in our tiny close off Aldwickbury Crescent when allocated is paid for them at the Indoor Bowls car park, but they refuse to walk the extra few steps up a slight incline!	8/1/2019 5:41 PM
149	Have St Georges have space on school grounds for drop off and pick up. Encourage pupils to walk to and from school.	8/1/2019 5:24 PM
150	Parking restrictions on streets within a mile of the station has pushed commuter parking to the edge of that zone	8/1/2019 5:14 PM
151	Ticket or earn those that park on the junction or footpath	8/1/2019 5:08 PM
152	Restricting business vehicles parking. They do not need permits as they are only there evenings and weekends. This includes a small lorry as well as a number of large vans.	8/1/2019 5:03 PM
153	Resident only parking	8/1/2019 5:02 PM
154	Car park centrally somewhere	8/1/2019 4:42 PM
155	make it cheaper for people to park in the car parks , so expensive	8/1/2019 4:33 PM
156	More parking at station at reasonable price	8/1/2019 4:29 PM
157	Larger parking bays for people who are visiting the play park	8/1/2019 4:28 PM
158	Obviously it is safer for builders' vans in our road rather than Ox Lane. Oulton Rise does not take so much traffic.	8/1/2019 4:14 PM
159	Bollards on the dangerous entry bend as wardens never patrol my street.	8/1/2019 3:45 PM
160	Extra police would be helpful.	8/1/2019 3:35 PM
161	Parking on edge of town for commuters and shoppers	8/1/2019 3:30 PM
162	Reduce the hours of restrictions currently 10 till 4 to just one hour as this would still discourage all day parking	8/1/2019 3:02 PM
163	Maisonettes being allowed to have driveways	8/1/2019 2:33 PM
164	Stop people parking on street when they have a permit but live elsewhere	8/1/2019 2:31 PM
165	More parking/cheaper parking at the station	8/1/2019 2:28 PM
166	People (mostly workers) being more considerate to pedestrians. There's no need to park on the footpath on our street!	8/1/2019 1:40 PM
167	Better provision for cycling & walking to encourage commuters and their families from 2nd (and 3rd, 4th) car ownership.	8/1/2019 1:39 PM
168	More parking spaces	8/1/2019 1:19 PM
169	More parking options for parents picking up kids from Grove School	8/1/2019 1:16 PM

Q6 If you visit: Harpenden Town Centre, Southdown Local Centre, or Batford Local Centre where would you normally park?

Answered: 759 Skipped: 81



Harpenden Residents Parking Survey 2019

	TOWN CENTRE	SOUTHDOWN	BATFORD	TOTAL RESPONDENTS
On the street	85.98% 509	35.30% 209	25.00% 148	592
Off-street public car parks	78.56% 502	68.23% 436	9.70% 62	639
Off-street in a private car park (workplace etc.)	70.83% 85	45.00% 54	5.00% 6	120
Off-street in a private parking space (e.g. friends drive)	62.34% 48	25.97% 20	23.38% 18	77
Do not visit this area	5.68% 22	12.66% 49	94.83% 367	387

Harpenden Residents Parking Survey 2019

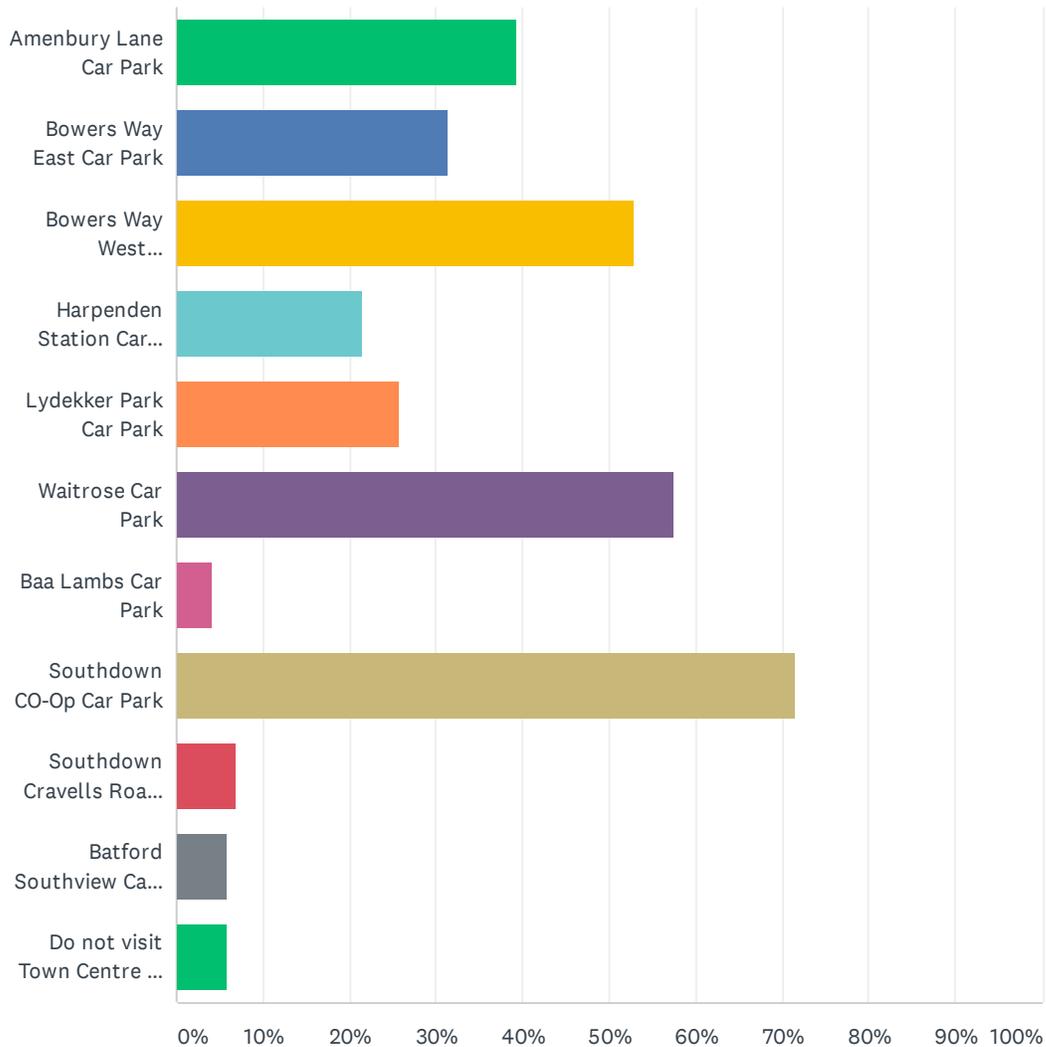
#	OTHER (PLEASE SPECIFY)	DATE
1	Use restricted on street parking for quick visits & Car Parks for long stay	9/27/2019 1:28 PM
2	Usually walk but do use Supermarket car parks	9/27/2019 9:56 AM
3	Supermarket car park (Waitrose & Coop)	9/26/2019 3:33 PM
4	Walk to Southdown	9/25/2019 4:51 PM
5	For Southdown - Co-op car park	9/25/2019 3:33 PM
6	I would walk or cycle.	9/25/2019 2:01 PM
7	Waitrose car park when I combine a visit with food shopping	9/25/2019 12:04 PM
8	We walk because we wouldn't get parked on our return otherwise. Other occasions it's waitrose car park	9/24/2019 5:02 PM
9	In designated disabled parking spaces	9/24/2019 3:27 PM
10	Waitrose Car Park	9/17/2019 10:43 PM
11	I usually cycle to these areas	9/15/2019 10:43 AM
12	I walk or cycle with my young children	9/15/2019 9:29 AM
13	Southdown - co-op	9/15/2019 7:45 AM
14	I generally walk as there's nowhere to park	9/15/2019 7:19 AM
15	I am close enough to walk, or if a big shop sainsbury's after 18:30	9/14/2019 10:13 PM
16	We always walk into town and do not need car parking	9/14/2019 7:03 PM
17	I walk to Southdown	9/11/2019 1:06 PM
18	try to walk but not always possible	9/11/2019 9:03 AM
19	mainly walk to town centre	9/10/2019 4:55 PM
20	In resident zone 1 spaces	9/9/2019 7:52 PM
21	Harpenden common	9/9/2019 5:24 PM
22	Private car parks are supermarket car parks	9/9/2019 2:56 PM
23	Coop	9/8/2019 5:57 PM
24	Waitrose car park when shopping there	9/7/2019 5:21 PM
25	Use Co-op parking in Southdown	9/6/2019 11:27 AM
26	always walk because parking is impossible, very restricted	9/5/2019 9:16 PM
27	In Southdown I use the Co-op car park	9/5/2019 6:08 PM
28	Waitrose Car Park	9/4/2019 3:54 PM
29	Waitrose or Co-Op	9/4/2019 10:51 AM
30	Waitrose - town. Co-op Soutdown	9/3/2019 10:04 PM
31	In a street miles away as cant get a space	9/3/2019 8:35 PM
32	n/a I'm a pedestrian with parking problems!	9/3/2019 2:07 PM
33	Southdown - Coop supermarket car park.	9/2/2019 10:07 AM
34	I would walk or cycle to all these places.	9/1/2019 3:09 PM
35	Co Op in Southdown	8/30/2019 12:16 PM
36	Waitrose	8/26/2019 11:37 AM
37	Coop in Batford	8/22/2019 4:24 PM

Harpenden Residents Parking Survey 2019

38	Waitrose	8/22/2019 3:25 PM
39	I walk or cycle to Harpenden or Southdown	8/14/2019 8:00 PM
40	At Batford in shop car parking area i.e. Co-op and Tesco	8/14/2019 9:38 AM
41	I regularly cycle, as finding a parking space in town is generally a problem	8/8/2019 3:08 PM
42	I live in the town centre	8/7/2019 9:34 PM
43	Co-op car park in Southdown considered off-street private	8/5/2019 2:37 PM
44	N/a live in Amenbury Lane	8/5/2019 11:05 AM
45	Walk	8/5/2019 8:51 AM
46	Walk to town centre	8/3/2019 8:56 AM
47	Go to St Albans or walk	8/2/2019 4:57 PM
48	Waitrose car park	8/2/2019 4:43 PM
49	Walk to Harpenden town centre	8/2/2019 12:03 AM
50	I live in Southdown so don't need parking here	8/1/2019 11:43 PM
51	Waitrose car park!	8/1/2019 9:40 PM
52	Waitrose/ co-op	8/1/2019 6:38 PM
53	Supermarket car park	8/1/2019 4:35 PM
54	Co Op car park in Southdown	8/1/2019 4:10 PM
55	Tend to walk due to parking problems but this discourages shopping	8/1/2019 3:08 PM

Q7 If you park in a public car park in the Town Centre, Southdown or Batford Centres, which ones do you normally use? (Please tick all that apply)

Answered: 759 Skipped: 81

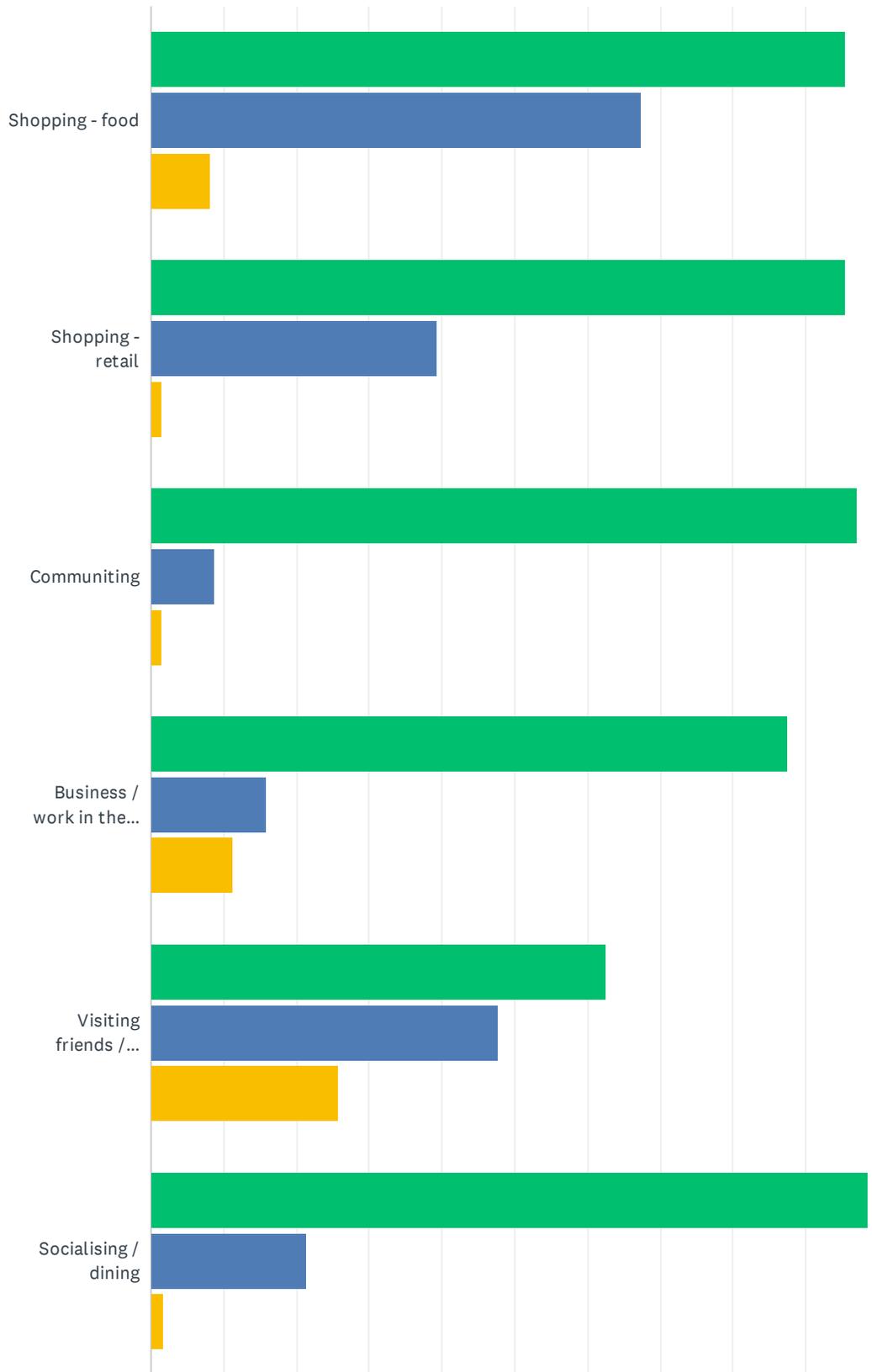


Harpenden Residents Parking Survey 2019

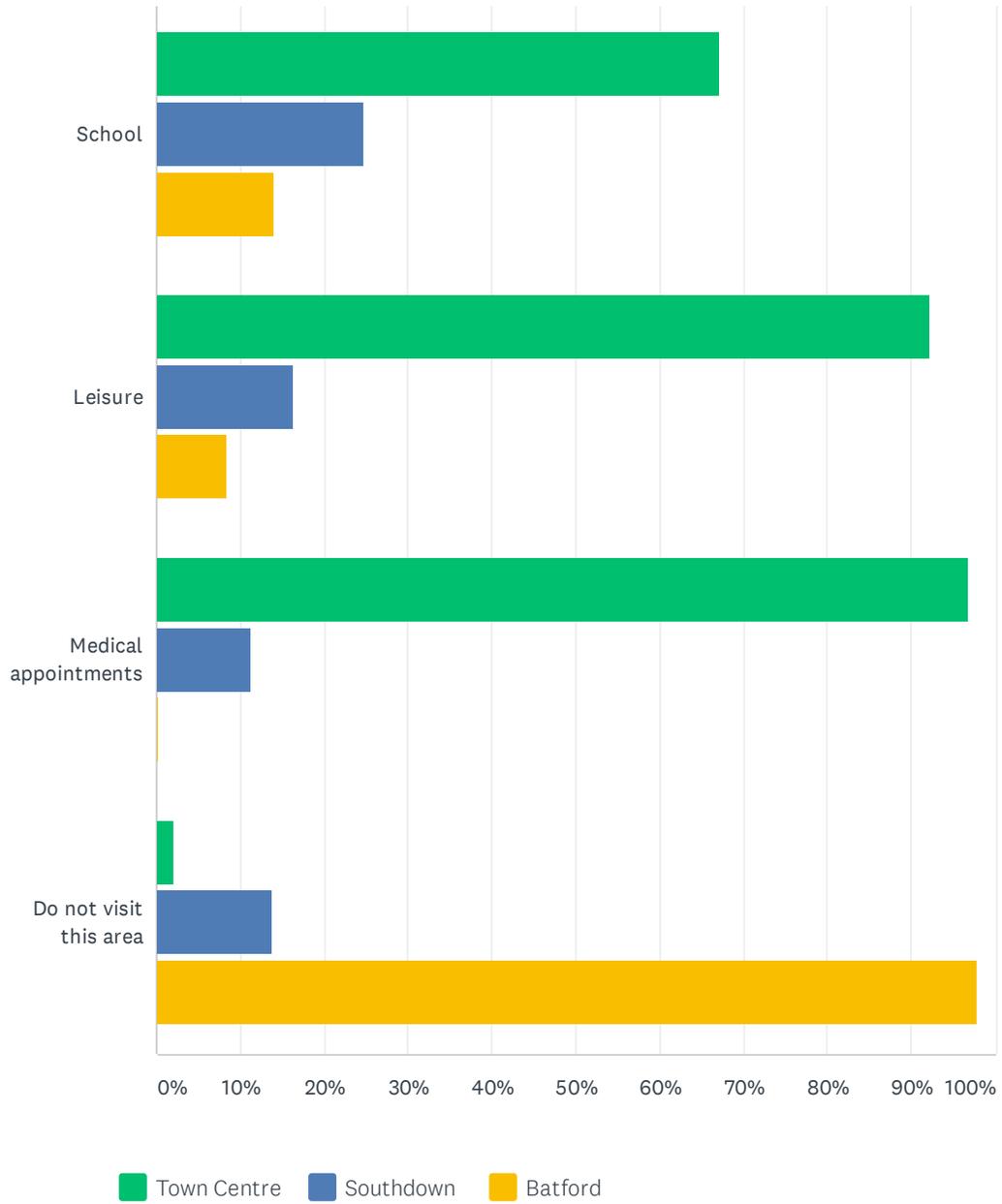
ANSWER CHOICES	RESPONSES	
Amenbury Lane Car Park	39.26%	298
Bowers Way East Car Park	31.36%	238
Bowers Way West (Sainsbury's) Car Park	52.96%	402
Harpenden Station Car Park	21.48%	163
Lydekker Park Car Park	25.82%	196
Waitrose Car Park	57.58%	437
Baa Lambs Car Park	4.22%	32
Southdown CO-Op Car Park	71.54%	543
Southdown Cravells Road Car Park	6.85%	52
Batford Southview Car Park	5.93%	45
Do not visit Town Centre car parks	5.93%	45
Total Respondents: 759		

Q8 For what reasons do you park in Harpenden Town Centre, Southdown, Batford Centres?

Answered: 759 Skipped: 81



Harpenden Residents Parking Survey 2019



Harpenden Residents Parking Survey 2019

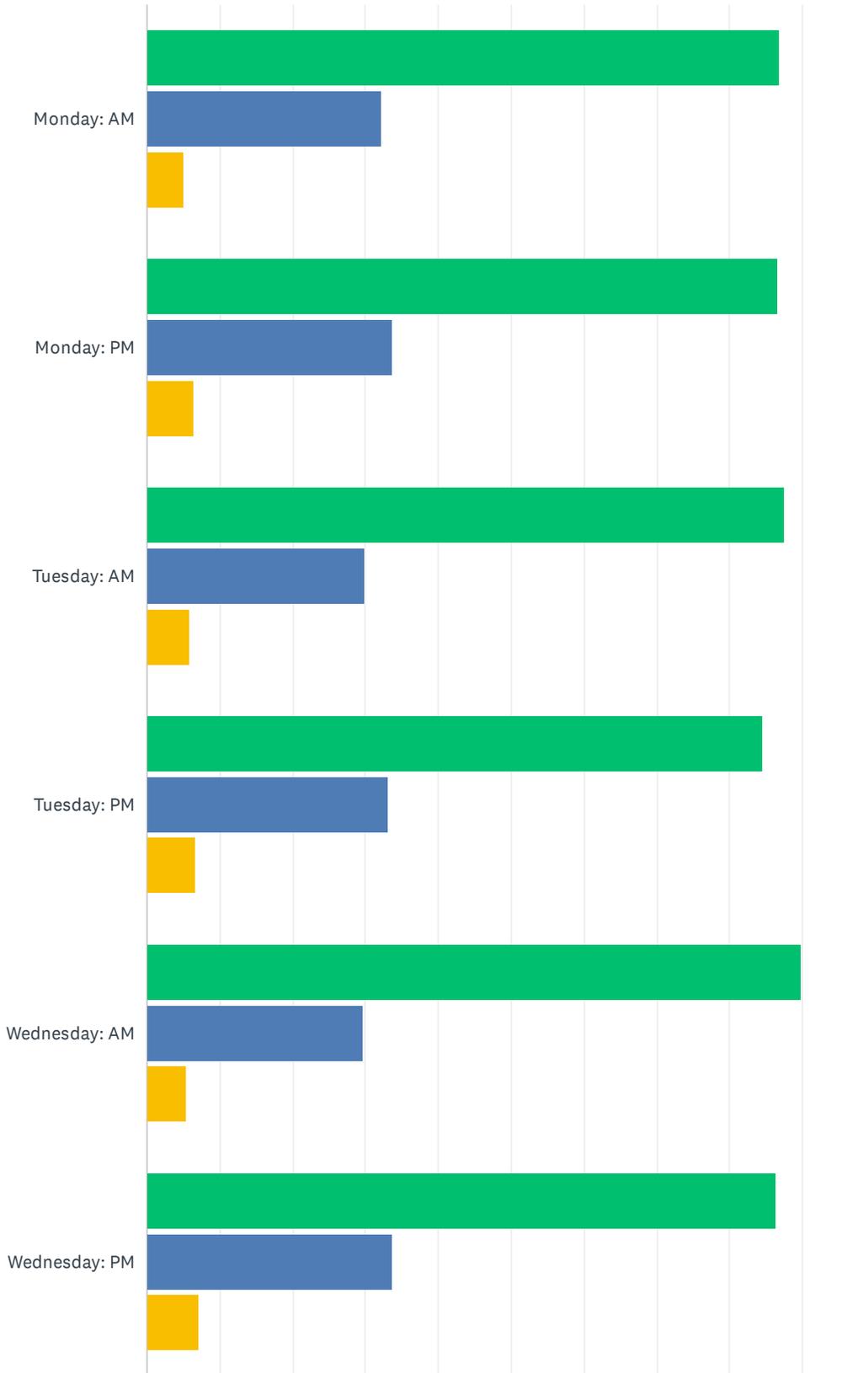
	TOWN CENTRE	SOUTHDOWN	BATFORD	TOTAL RESPONDENTS
Shopping - food	95.32% 693	67.26% 489	8.25% 60	727
Shopping - retail	95.36% 575	39.30% 237	1.49% 9	603
Communiting	97.10% 134	8.70% 12	1.45% 2	138
Business / work in the town	87.50% 77	15.91% 14	11.36% 10	88
Visiting friends / family	62.64% 114	47.80% 87	25.82% 47	182
Socialising / dining	98.44% 505	21.25% 109	1.75% 9	513
School	67.06% 57	24.71% 21	14.12% 12	85
Leisure	92.18% 401	16.32% 71	8.28% 36	435
Medical appointments	96.77% 480	11.29% 56	0.20% 1	496
Do not visit this area	2.17% 6	13.72% 38	97.83% 271	277

Harpenden Residents Parking Survey 2019

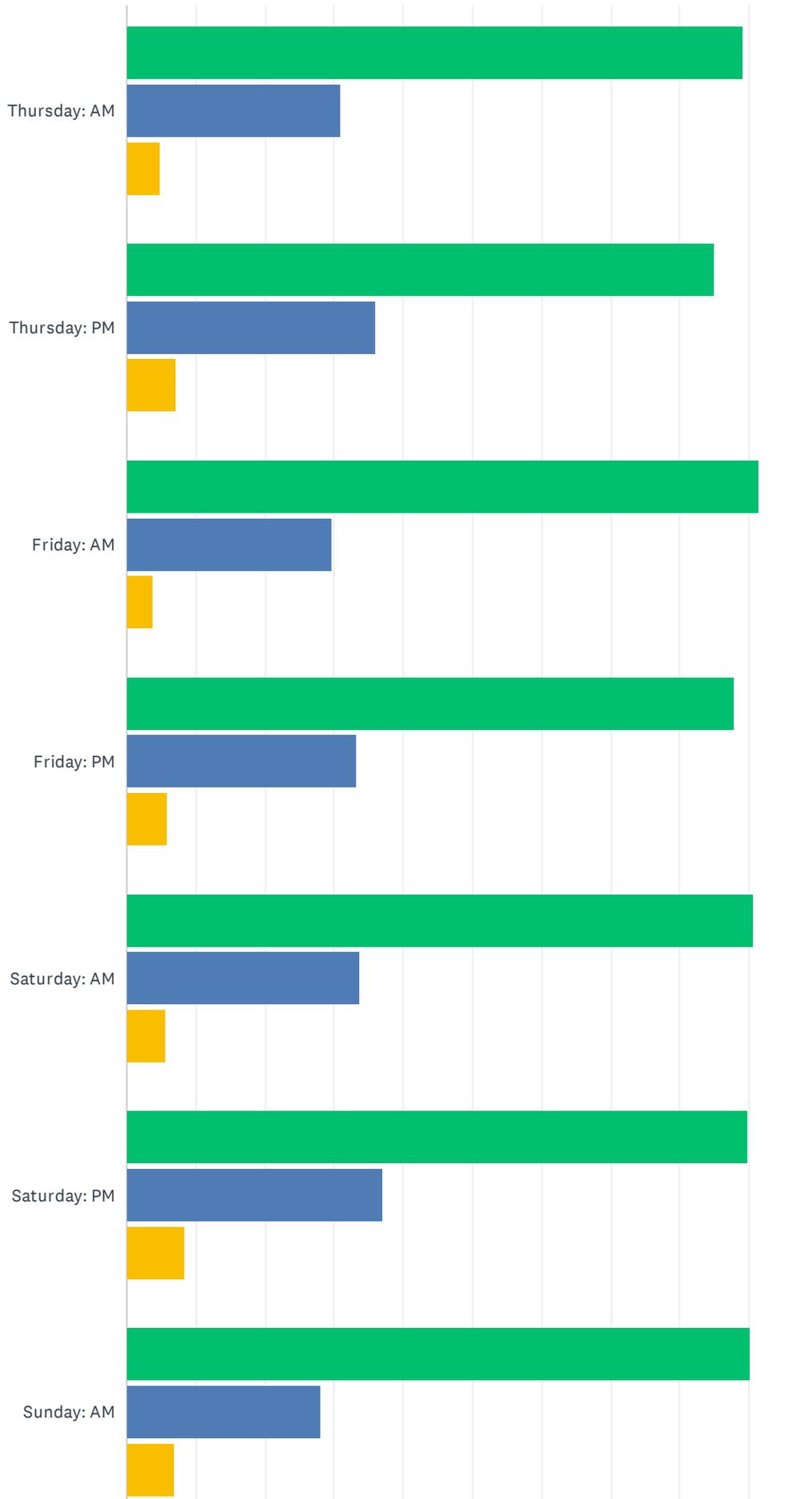
#	OTHER (PLEASE SPECIFY)	DATE
1	Visiting St Nicholas Church	9/25/2019 9:00 PM
2	I don't use parking facilities, but would be for work or shopping	9/25/2019 2:01 PM
3	Nursery pick up/ drop off	9/25/2019 12:56 PM
4	Post office in Southdown	9/24/2019 9:26 PM
5	Fortunately we are able to walk most places	9/24/2019 5:02 PM
6	attending opticians, obtaining money from bank, shopping for things other than food	9/24/2019 3:27 PM
7	Pick up from children's activities like brownies	9/15/2019 9:41 PM
8	I visit for all these reasons and cycle	9/15/2019 10:43 AM
9	I visit all these areas, on foot or cycle. I drive when I go outside of the town. Harpenden is very small unless people have mobility problems there is no need to drive	9/15/2019 9:29 AM
10	Always walk into town /Southdown	9/14/2019 7:03 PM
11	usually walk	9/12/2019 4:13 PM
12	Southdown hairdressers	9/10/2019 4:55 PM
13	What is Communiting?	9/6/2019 8:46 PM
14	always walk, impossible to park and even if space available, very time limitedimitediteioopo	9/5/2019 9:16 PM
15	Beauty appointment (southdown)	9/5/2019 3:41 PM
16	Church Activities in all areas	9/5/2019 11:43 AM
17	My residence is in the town centre	9/4/2019 4:28 PM
18	visiting the Bank I am a blue badge holder	9/4/2019 12:13 PM
19	Socialising in Harpenden. Exercise class in southdown	9/4/2019 11:49 AM
20	Catching a train to London for days out	9/4/2019 11:13 AM
21	n/a see above	9/3/2019 2:07 PM
22	Church	9/3/2019 2:00 PM
23	I walk or cycle to these areas.	9/1/2019 3:09 PM
24	I walk or cycle to Harpenden or Southdown	8/14/2019 8:00 PM
25	Nursery in town	8/14/2019 7:09 PM
26	Visit Batford in my role as a councillor	8/8/2019 9:06 AM
27	I live in the town centre, my car lives in Southdown. Not convenient!	8/2/2019 9:30 AM
28	Always walk to Harpenden town	8/2/2019 12:03 AM
29	What is communiting?	8/1/2019 10:07 PM
30	Study..WEA	8/1/2019 4:31 PM
31	Sunday and weekday mass, other church activities	8/1/2019 4:10 PM
32	I think you meant "commuting"!	8/1/2019 3:48 PM
33	After school class	8/1/2019 3:43 PM
34	Volunteering - town centre	8/1/2019 2:31 PM

Q9 What days do you normally park in the Town Centre, Southdown, Batford Centres? (Please tick all that apply)

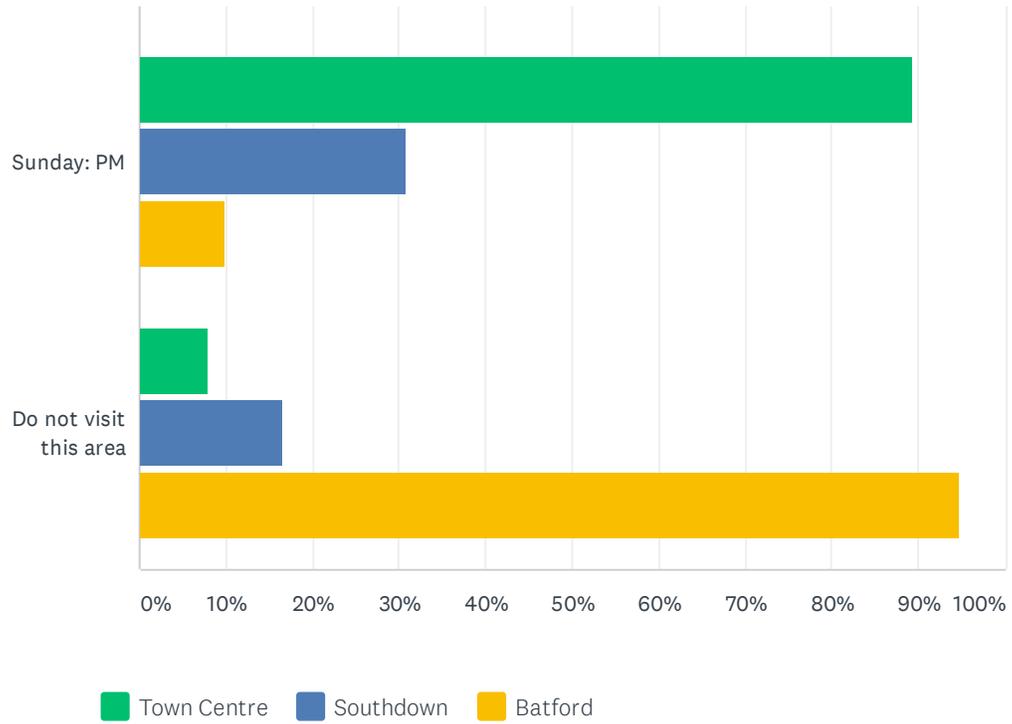
Answered: 759 Skipped: 81



Harpenden Residents Parking Survey 2019



Harpden Residents Parking Survey 2019

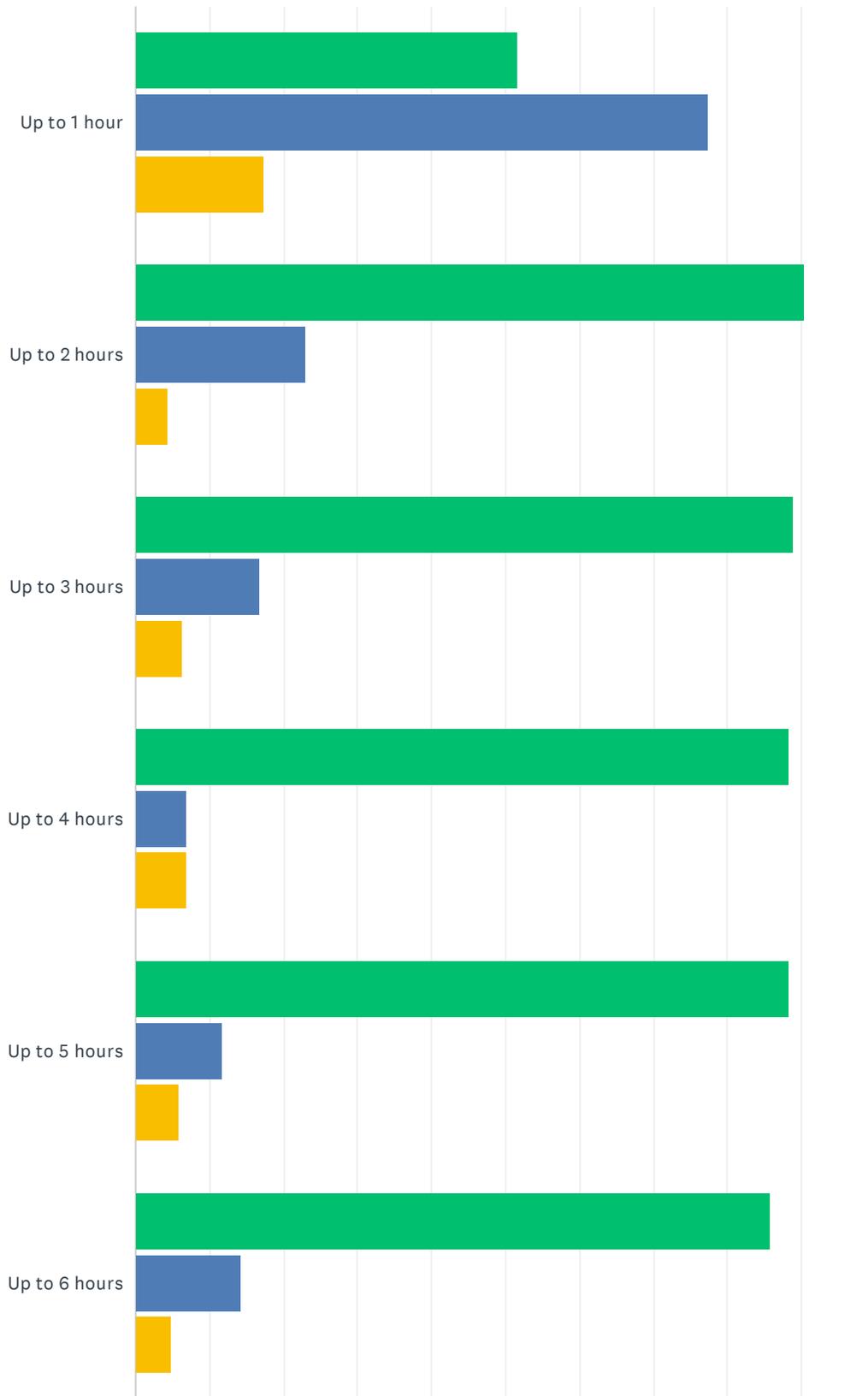


Harpenden Residents Parking Survey 2019

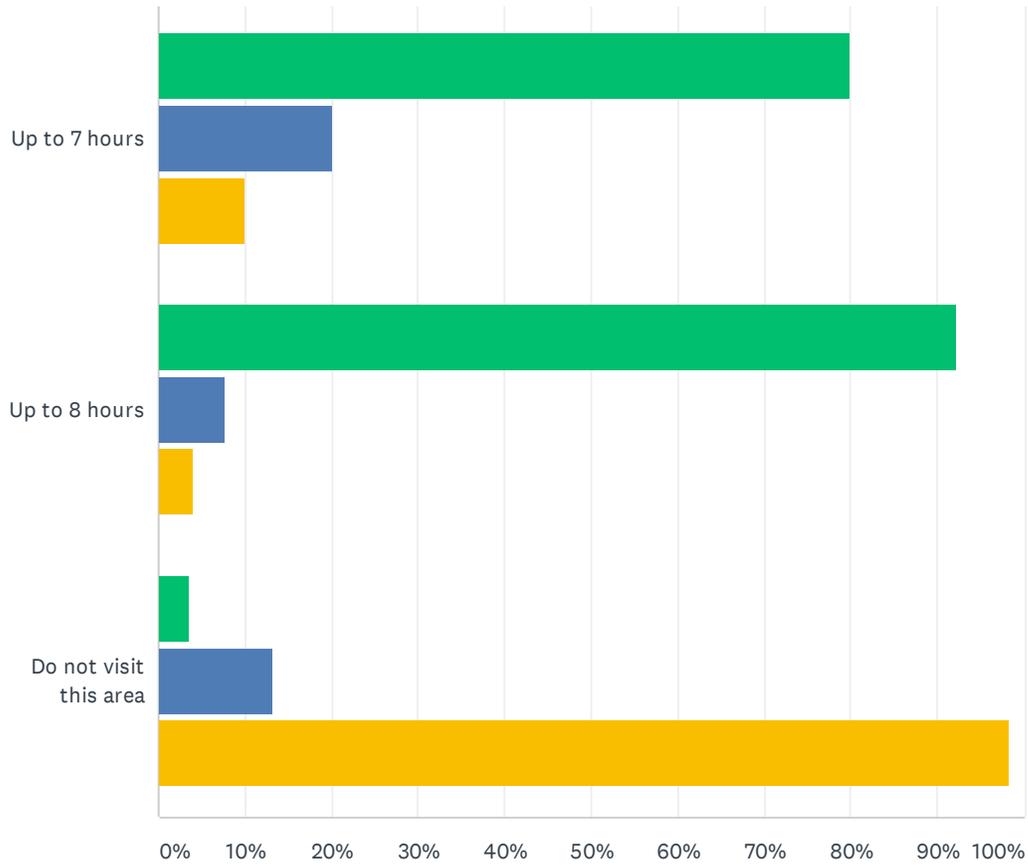
	TOWN CENTRE	SOUTHDOWN	BATFORD	TOTAL RESPONDENTS
Monday: AM	86.87% 311	32.12% 115	5.03% 18	358
Monday: PM	86.63% 311	33.70% 121	6.41% 23	359
Tuesday: AM	87.54% 302	29.86% 103	5.80% 20	345
Tuesday: PM	84.49% 305	32.96% 119	6.65% 24	361
Wednesday: AM	89.67% 330	29.62% 109	5.43% 20	368
Wednesday: PM	86.46% 300	33.72% 117	7.20% 25	347
Thursday: AM	89.04% 317	30.90% 110	4.78% 17	356
Thursday: PM	85.04% 307	36.01% 130	7.20% 26	361
Friday: AM	91.39% 361	29.62% 117	3.80% 15	395
Friday: PM	87.80% 324	33.33% 123	5.96% 22	369
Saturday: AM	90.50% 438	33.68% 163	5.58% 27	484
Saturday: PM	89.77% 351	37.08% 145	8.44% 33	391
Sunday: AM	90.20% 322	28.01% 100	7.00% 25	357
Sunday: PM	89.37% 227	30.71% 78	9.84% 25	254
Do not visit this area	7.93% 23	16.55% 48	94.83% 275	290

Q10 If you are visiting the Town Centre, Southdown and Batford Centres, how long on average do you park for? (Please tick one option per area)

Answered: 759 Skipped: 81



Harpenden Residents Parking Survey 2019

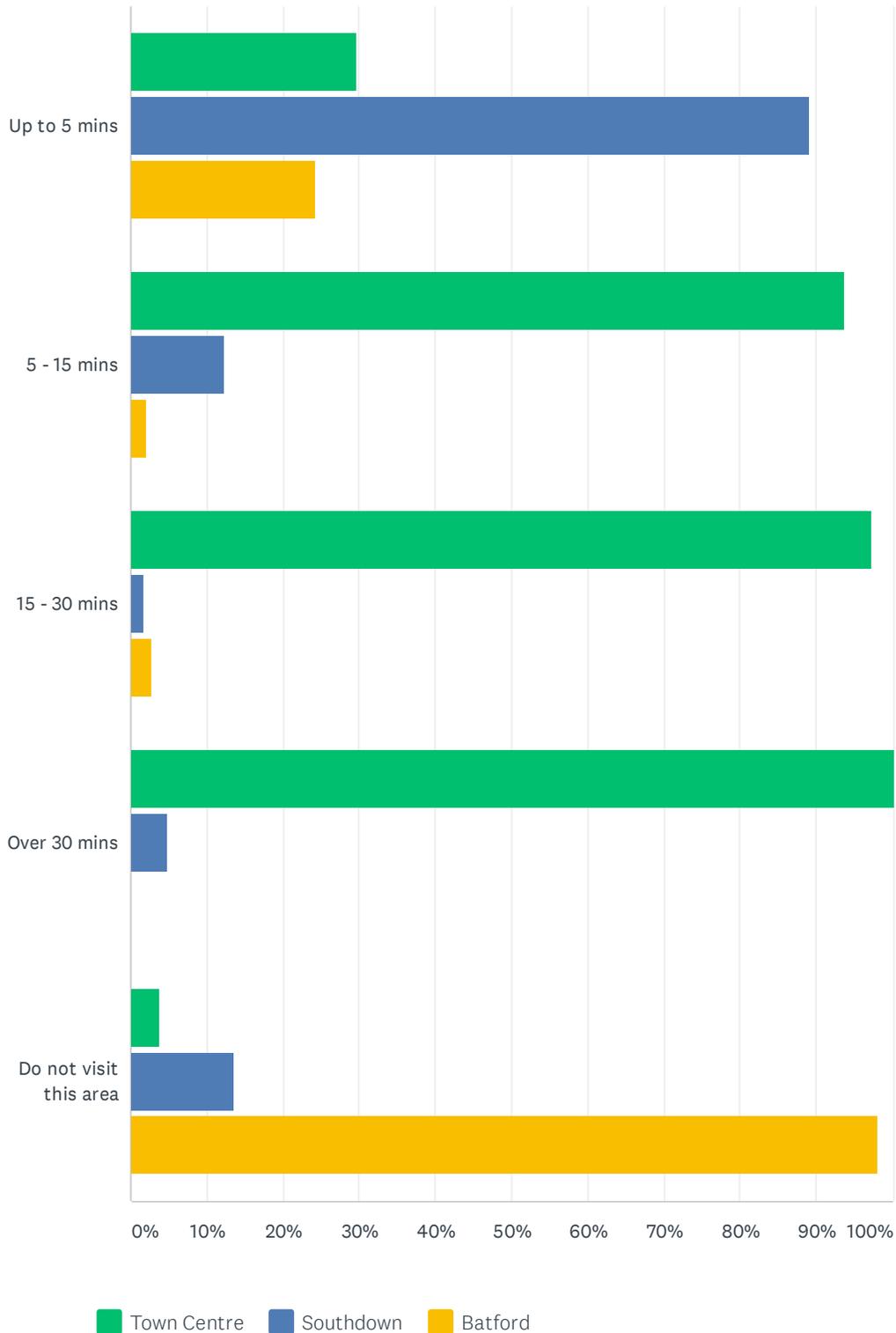


■ Town Centre
 ■ Southdown
 ■ Batford

	TOWN CENTRE	SOUTHDOWN	BATFORD	TOTAL RESPONDENTS
Up to 1 hour	51.61% 288	77.42% 432	17.38% 97	558
Up to 2 hours	90.37% 413	22.98% 105	4.38% 20	457
Up to 3 hours	88.81% 127	16.78% 24	6.29% 9	143
Up to 4 hours	88.37% 38	6.98% 3	6.98% 3	43
Up to 5 hours	88.24% 15	11.76% 2	5.88% 1	17
Up to 6 hours	85.71% 18	14.29% 3	4.76% 1	21
Up to 7 hours	80.00% 8	20.00% 2	10.00% 1	10
Up to 8 hours	92.16% 47	7.84% 4	3.92% 2	51
Do not visit this area	3.57% 9	13.10% 33	98.41% 248	252

Q11 How long on average does it take you to find a parking space when visiting the Town Centre, Southdown and Batford Centres? (Please tick one option per area)

Answered: 759 Skipped: 81



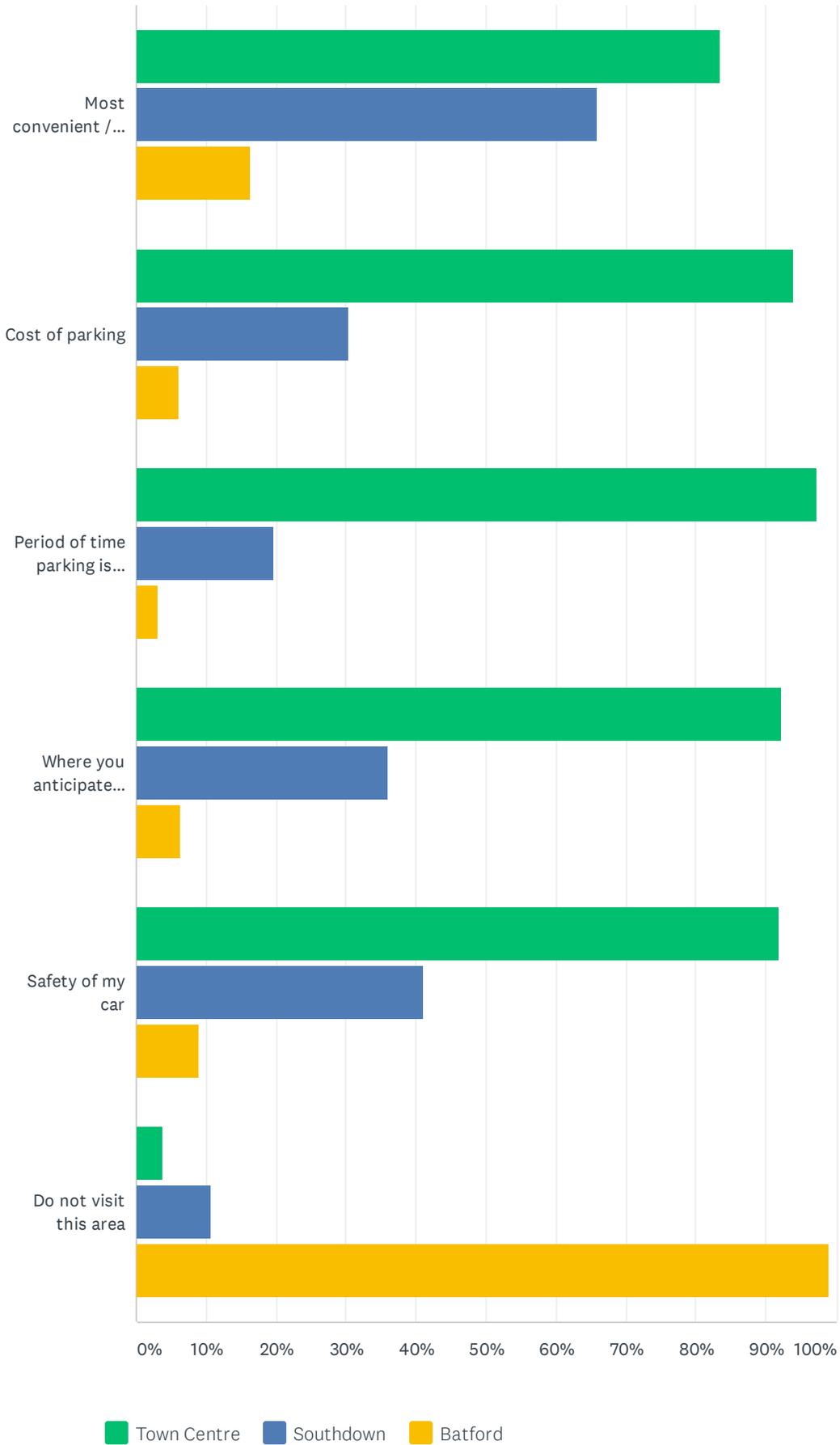
Harpenden Residents Parking Survey 2019

	TOWN CENTRE	SOUTHDOWN	BATFORD	TOTAL RESPONDENTS
Up to 5 mins	29.78% 165	89.17% 494	24.19% 134	554
5 - 15 mins	93.81% 485	12.38% 64	2.13% 11	517
15 - 30 mins	97.37% 111	1.75% 2	2.63% 3	114
Over 30 mins	100.00% 21	4.76% 1	0.00% 0	21
Do not visit this area	3.80% 10	13.69% 36	98.10% 258	263

Q12 What influences where you park when you visit the Town Centre, Southdown and Batford Centres?

Answered: 759 Skipped: 81

Harpenden Residents Parking Survey 2019



Harpenden Residents Parking Survey 2019

	TOWN CENTRE	SOUTHDOWN	BATFORD	TOTAL RESPONDENTS
Most convenient / closest to my destination / where I am staying	83.47% 515	65.80% 406	16.37% 101	617
Cost of parking	93.88% 353	30.32% 114	6.12% 23	376
Period of time parking is required for	97.18% 414	19.72% 84	3.05% 13	426
Where you anticipate space being available	92.29% 479	36.03% 187	6.36% 33	519
Safety of my car	91.78% 134	41.10% 60	8.90% 13	146
Do not visit this area	3.81% 11	10.73% 31	98.96% 286	289

Harpenden Residents Parking Survey 2019

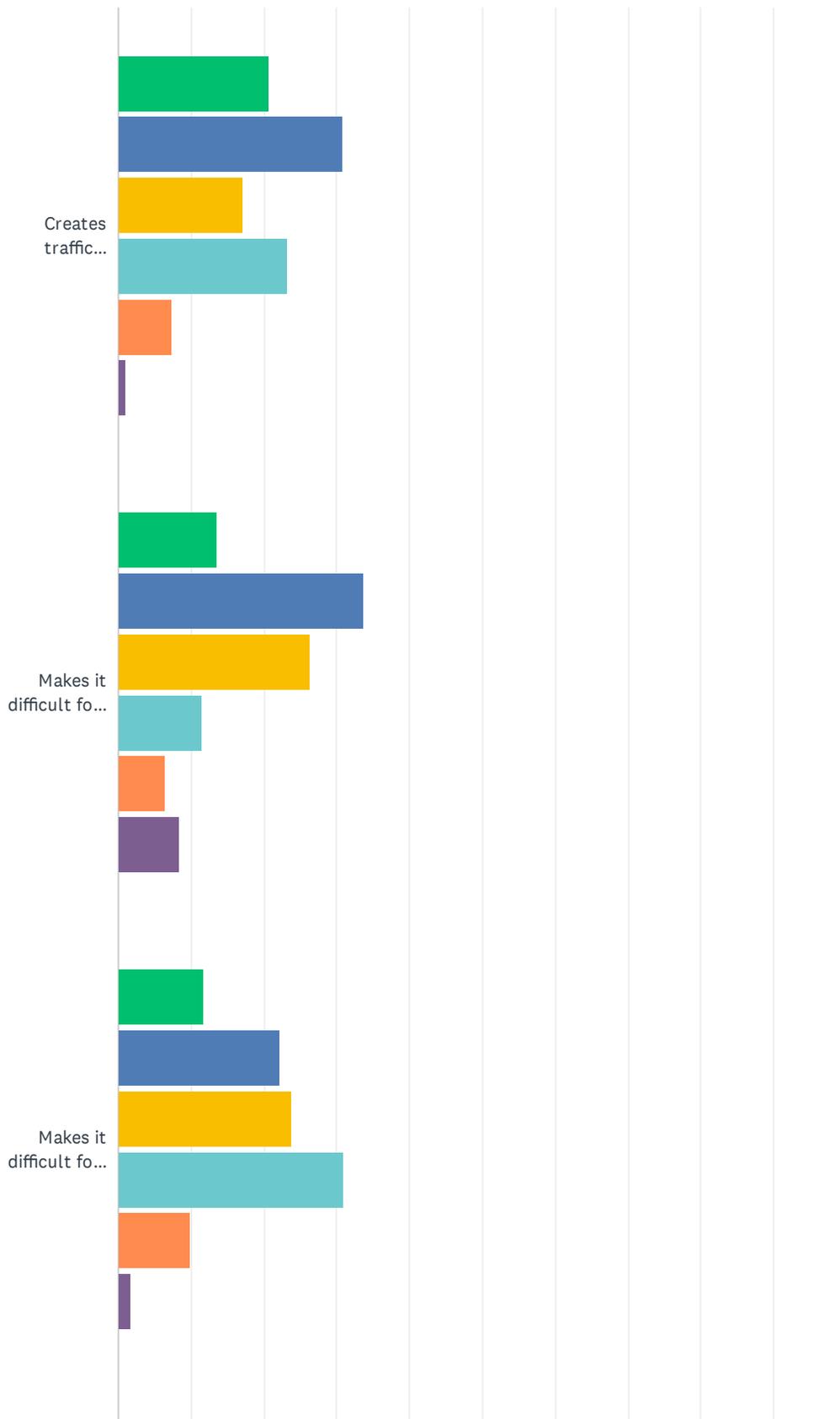
#	OTHER (PLEASE SPECIFY)	DATE
1	I live in Southdown so parking priority there is location	9/26/2019 8:10 PM
2	Safety	9/25/2019 12:56 PM
3	because of breathing difficulties I like to park close to where I am going	9/24/2019 3:27 PM
4	I have a season ticket for the Station Car Park	9/17/2019 10:43 PM
5	I park my bike outside the library as many other locations are not as secure	9/15/2019 10:43 AM
6	I appreciate this is a parking survey, but the volumes of cars around affects everyone. The parking spaces should be for those that need them everyone else should be encouraged to walk, take a bus or cycle. The town council needs to do more to incentivise this. Building more car parks is never the answer.	9/15/2019 9:29 AM
7	Availability of electric charging point	9/15/2019 7:19 AM
8	Ease of space manoeuvring	9/14/2019 10:25 PM
9	Always walk	9/14/2019 7:03 PM
10	try to walk as parking so bad	9/11/2019 9:03 AM
11	Availability of electric vehicle car charging (one only in Bowers Way East, which requires 4-5 hours to charge to full capacity on Type 2, 7kWh connector and 10-12.5 hours to charge to full capacity on 3-pin plug 3.5 kWh connector)	9/9/2019 7:52 PM
12	where there is space! I try all of them sometimes!	9/7/2019 8:14 AM
13	I get as close to my home as possible	9/4/2019 4:28 PM
14	n/a see above	9/3/2019 2:07 PM
15	Senior permit availability	9/2/2019 7:56 PM
16	FREE parking	8/30/2019 12:16 PM
17	n/a	8/19/2019 2:16 PM
18	I walk or cycle to Harpenden or Southdown	8/14/2019 8:00 PM
19	Parent and child spaces	8/14/2019 2:22 PM
20	Get up especially early in order to avoid times in Town Centre when parking can be impossible!	8/7/2019 3:31 PM
21	Disabled space	8/7/2019 10:40 AM
22	In relation to question 9, I don't "normally" park in any of these areas; I park infrequently anywhere in town. I have therefor replied "do not visit this area" as the best option but strictly this is inaccurate. I would suggest that this question needs reviewing.	8/5/2019 2:37 PM
23	Live in Amenbury Lane do not need to park	8/5/2019 11:05 AM
24	Ease of parking	8/4/2019 10:13 PM
25	I am in a wheelchair, with a Blue Badge but there are few places in Southdown, or the main town. Also, often those without badges are in them. Then, I park on double yellow lines, where it's safe and not obstructing but understand why other holders do park on junctions etc. Parking for disabled is difficult.	8/3/2019 9:12 AM
26	I have a parking permit for Bowers Way West	8/1/2019 7:22 PM
27	we have a St Albans Seniors pre-paid parking disc	8/1/2019 6:53 PM
28	Access to wider space to get young children out if their car sears	8/1/2019 6:49 PM
29	Parking influences when I travel into the town centre. I avoid it as much as possible.	8/1/2019 5:13 PM
30	Use of senior citizen parking permit	8/1/2019 4:31 PM
31	Where there are mother and baby spaces (Sainsbury's)	8/1/2019 4:06 PM

Harpenden Residents Parking Survey 2019

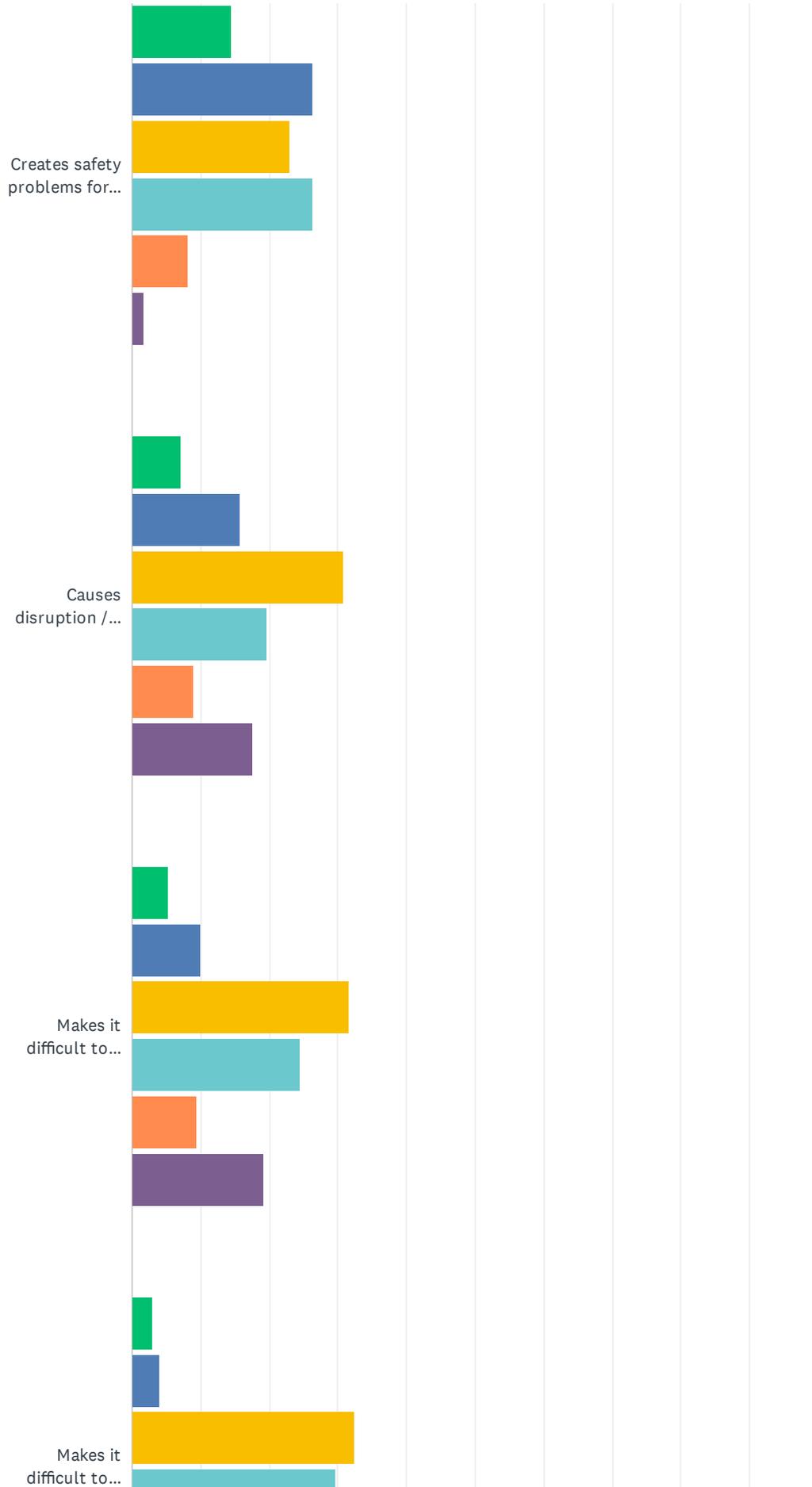
32	Use parking season ticket NCP	8/1/2019 3:48 PM
33	Where I can get a space	8/1/2019 2:34 PM
34	Time I am going to need to be parked.	8/1/2019 1:25 PM

Q13 On-street parking in the Town Centre / Southdown / Batford...

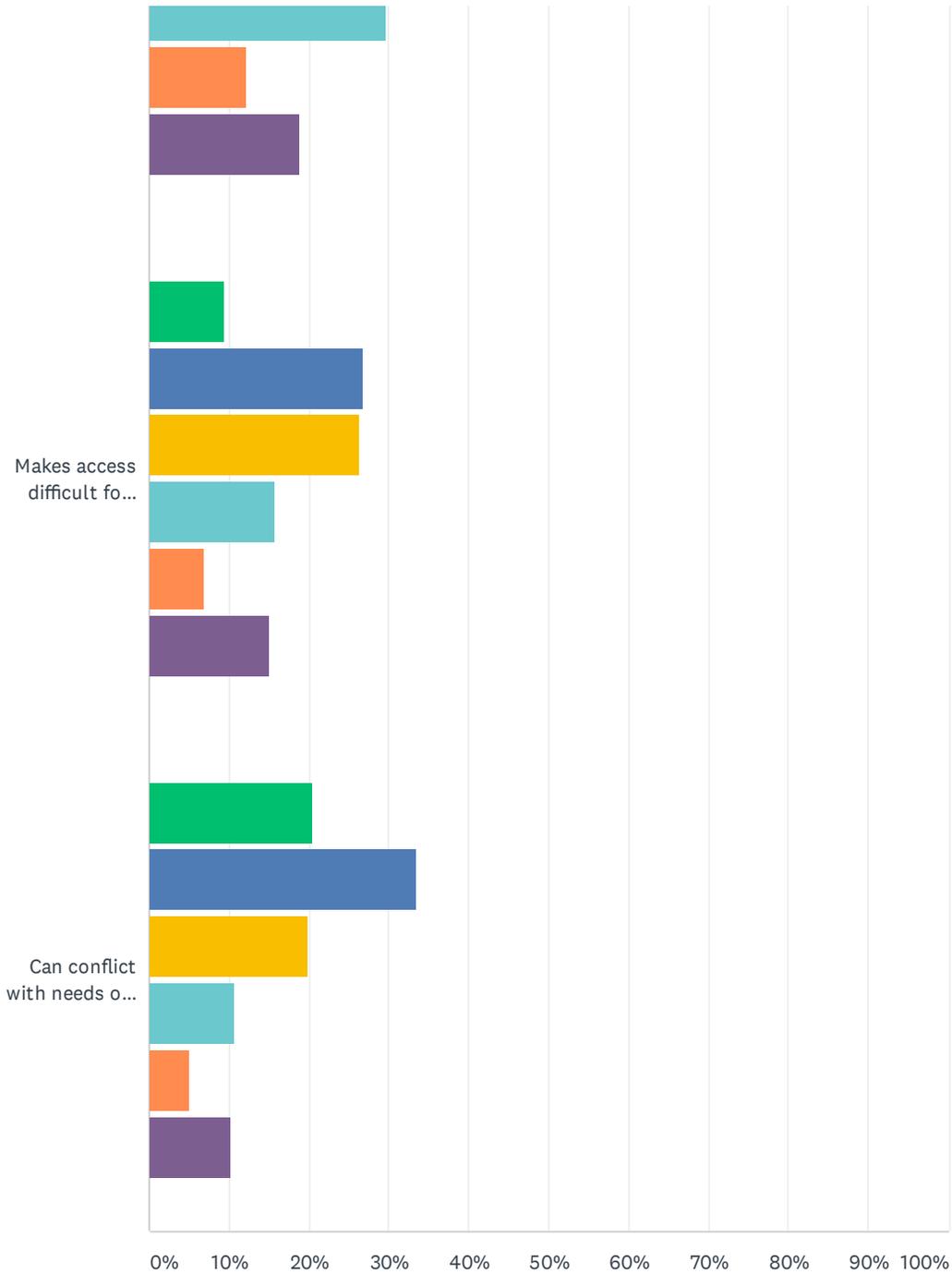
Answered: 719 Skipped: 121



Harpenden Residents Parking Survey 2019



Harpenden Residents Parking Survey 2019



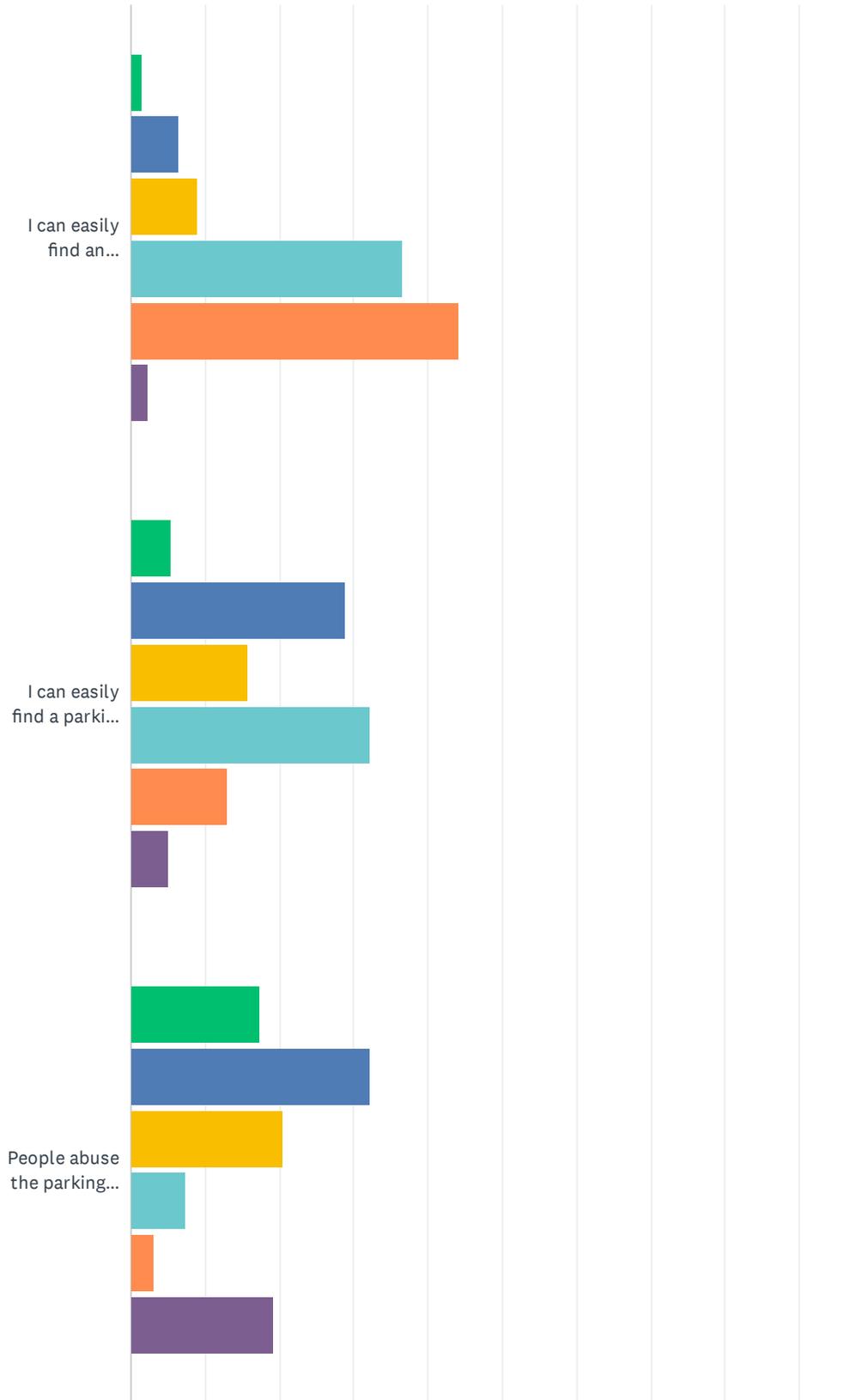
■ Strongly agree
 ■ Agree
 ■ Neither agree nor disagree
 ■ Disagree
■ Strongly disagree
 ■ Don't know

Harpenden Residents Parking Survey 2019

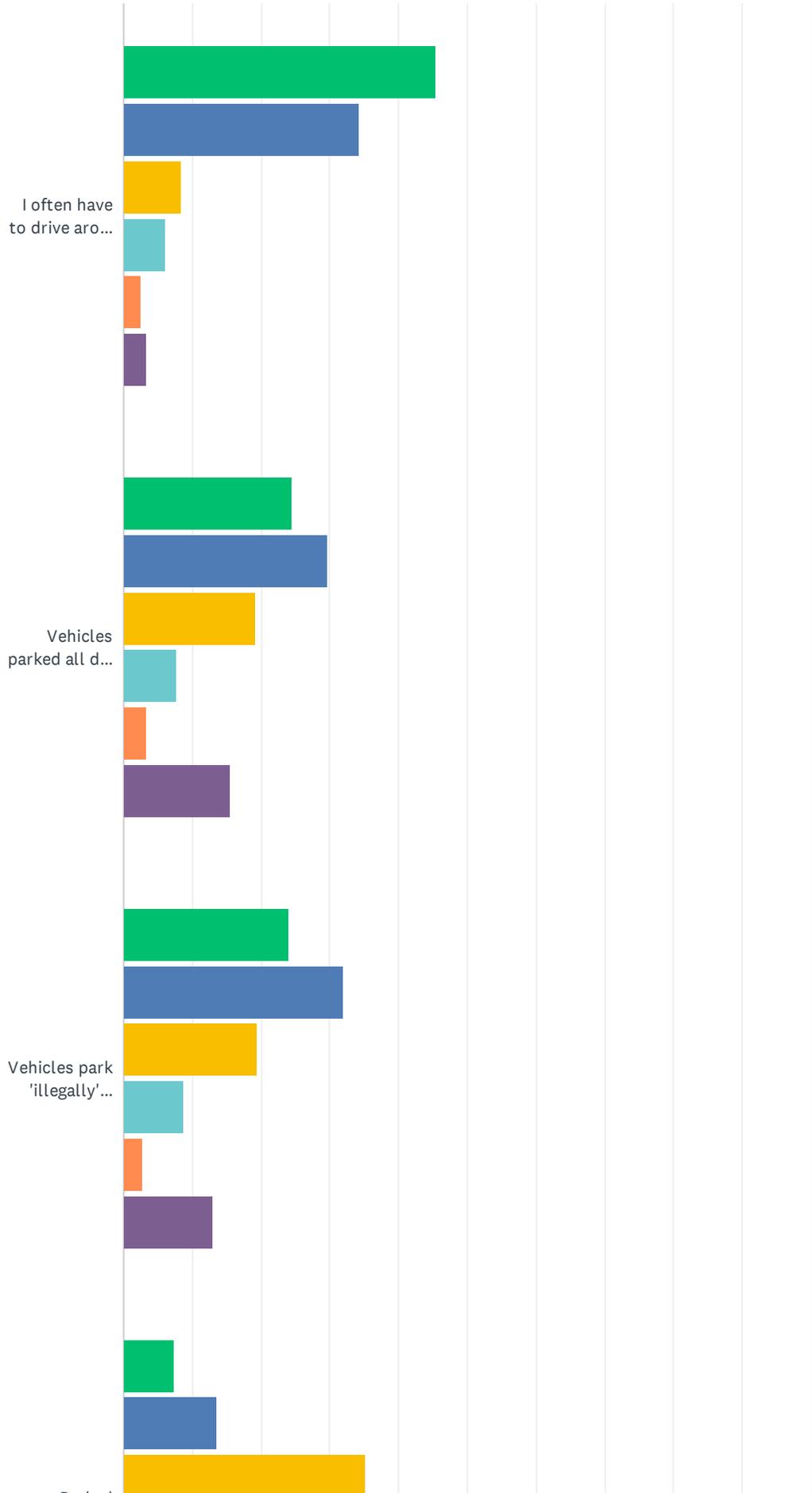
	STRONGLY AGREE	AGREE	NEITHER AGREE NOR DISAGREE	DISAGREE	STRONGLY DISAGREE	DON'T KNOW	TOTAL
Creates traffic congestion	20.72% 149	30.74% 221	17.11% 123	23.23% 167	7.23% 52	0.97% 7	719
Makes it difficult for vehicles to load / unload	13.63% 98	33.66% 242	26.43% 190	11.54% 83	6.40% 46	8.34% 60	719
Makes it difficult for pedestrians to cross the road	11.68% 84	22.11% 159	23.78% 171	30.88% 222	9.87% 71	1.67% 12	719
Creates safety problems for people walking and / or cycling	14.46% 104	26.43% 190	22.95% 165	26.29% 189	8.21% 59	1.67% 12	719
Causes disruption / delays to bus services	7.09% 51	15.72% 113	30.74% 221	19.75% 142	9.04% 65	17.66% 127	719
Makes it difficult to access bus stops	5.15% 37	10.01% 72	31.57% 227	24.48% 176	9.46% 68	19.33% 139	719
Makes it difficult to access taxi services	2.92% 21	3.89% 28	32.41% 233	29.76% 214	12.10% 87	18.92% 136	719
Makes access difficult for emergency vehicles	9.46% 68	26.70% 192	26.29% 189	15.72% 113	6.82% 49	15.02% 108	719
Can conflict with needs of residents	20.58% 148	33.52% 241	19.89% 143	10.71% 77	5.01% 36	10.29% 74	719

Q14 Please tell us how much you agree or disagree with the following statements:

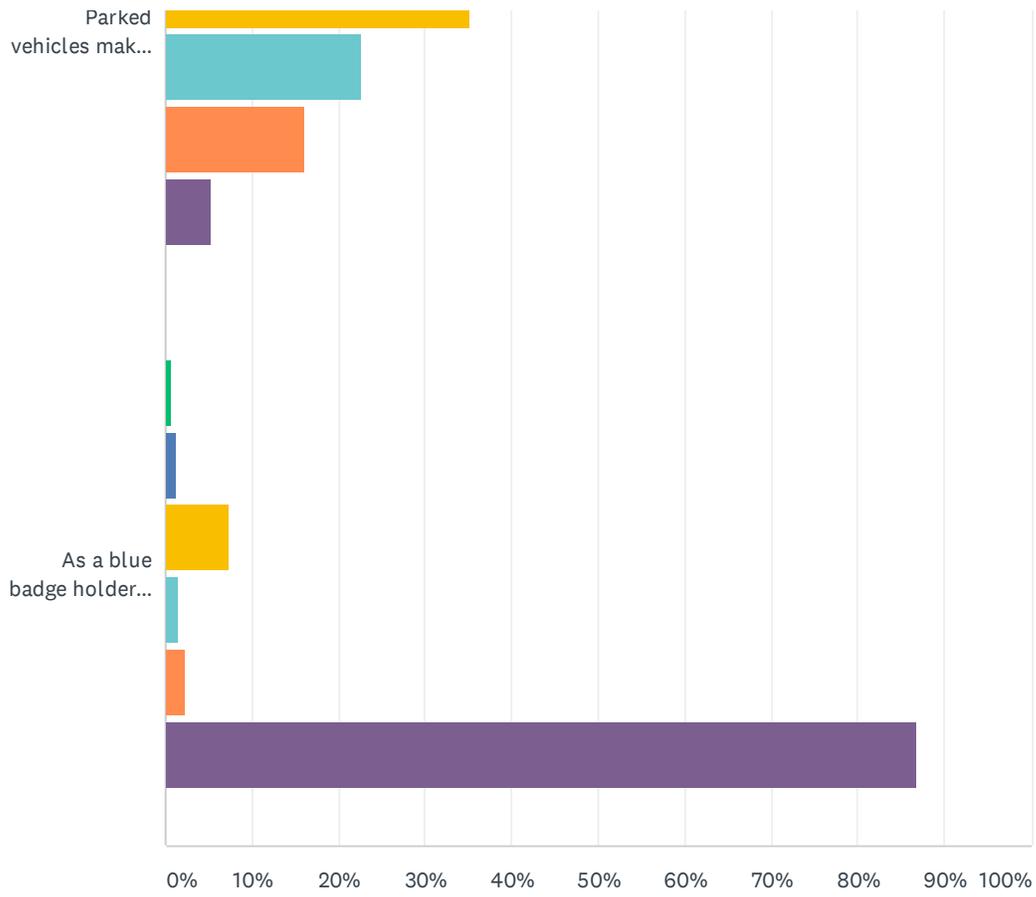
Answered: 719 Skipped: 121



Harpenden Residents Parking Survey 2019



Harpenden Residents Parking Survey 2019



Strongly agree Agree Neither agree nor disagree Disagree
Strongly disagree Don't know/Not applicable

Harpenden Residents Parking Survey 2019

	STRONGLY AGREE	AGREE	NEITHER AGREE NOR DISAGREE	DISAGREE	STRONGLY DISAGREE	DON'T KNOW/NOT APPLICABLE	TOTAL
I can easily find an on-street parking space in the Town Centre	1.53% 11	6.40% 46	9.04% 65	36.58% 263	44.09% 317	2.36% 17	719
I can easily find a parking space in an off-street car park in the Town Centre	5.42% 39	28.79% 207	15.72% 113	32.13% 231	12.93% 93	5.01% 36	719
People abuse the parking restrictions (e.g. limited waiting bays)	17.39% 125	32.13% 231	20.58% 148	7.37% 53	3.20% 23	19.33% 139	719
I often have to drive around the Town Centre to find a parking space	45.34% 326	34.35% 247	8.34% 60	6.12% 44	2.50% 18	3.34% 24	719
Vehicles parked all day make it difficult for me to access short-stay parking near shops	24.48% 176	29.62% 213	19.33% 139	7.79% 56	3.34% 24	15.44% 111	719
Vehicles park 'illegally' (e.g. on double yellow lines without a Blue Badge or in bus stops etc.)	24.06% 173	31.99% 230	19.47% 140	8.76% 63	2.78% 20	12.93% 93	719
Parked vehicles make the streets look untidy	7.23% 52	13.63% 98	35.19% 253	22.67% 163	16.13% 116	5.15% 37	719
As a blue badge holder I can easily find a disabled parking space	0.70% 5	1.25% 9	7.37% 53	1.53% 11	2.36% 17	86.79% 624	719

Q15 Please provide any further information that you wish to add that hasn't already been covered in this survey.

Answered: 341 Skipped: 499

Harpenden Residents Parking Survey 2019

#	RESPONSES	DATE
1	The main issue with parking in town is the cost. Lots of people park on the street in unsafe places because they only need 5/10 mins (e.g dropping a child somewhere) and don't want to have to pay for 30mins parking, and then again when picking up. Allow 15 mins free in all the car parks.	9/27/2019 1:39 PM
2	As a Resident of Cornwall Rd, it is essential that we find a good balance that serves all potential users, but not to the detriment of the residents, especially those who have no off street parking.	9/27/2019 1:33 PM
3	Parking in Fairmead Avenue, Highfield Avenue and Topstreet Way is consistently used by commuters. In Highfield Avenue vehicles are parking totally on the pavement. This causes obstruction to pedestrians. Vehicles parking on the bend in these roads causes danger too. Victoria Road in Harpenden Town Centre is abused by drivers parking on double yellows both sides.	9/27/2019 10:55 AM
4	the elephant in the room which has barely even been mentioned in your survey IS THE TOWN STATION. I know the town council isn't responsible for the station BUT it needs to exert MAXIMUM PRESSURE on those who are TO EXTEND THE STATION CAR PARKING. This has been achieved in St Albans and Luton Airport Parkway by building low level multi story. The unfortunate commuters of Harpenden { I was one for many years] struggle to get parked at the station and INEVITABLY the overspill affects increasingly more of the rest of Harpenden. I DO NOT BLAME THE COMMUTERS OR WISH TO SEE THEIR LIVES MADE EVEN MORE DIFFICULT. THEY ARE ESSENTIAL TO THE TOWN'S ECONOMY AND DESERVE BETTER TREATMENT. Get decent car parking at the station and many on street problems would diminish which would benefit everyone. Also traffic lights need to be installed at at least 3 roundabouts which are causing major congestion. At the roundabout at the top of Walkers Road Southdown where it joins the A1081 and at the mini roundabouts at the bottom of Piggotshill Lane and at the Co Op supermarket exit both in Southdown. These are [comparatively] easy adjustments which would greatly help traffic flow.	9/27/2019 10:42 AM
5	Traffic speed can be dangerously high during non-commuting times. A camera is required on Southdown Road.	9/27/2019 10:23 AM
6	Parking problems mean I access the town less and use on line shopping more.	9/27/2019 10:11 AM
7	Legal on street parking in the Town Centre does not in my view cause too many problems. The issue is the number of people who think that it's ok for them to park on double yellow lines along some busier routes (Leyton Road is a particular problem area, as is Station Approach) causing pretty much all of the problems identified on this page.	9/27/2019 8:50 AM
8	On street parking by shop keepers and workers removes parking for shoppers. There is very little enforcement of this parking and other timed parking. Somewhere needs to be found for shop workers to park at a reasonable price. Commuter parking does cause problems in side roads. More efficient system to manage them is needed but restrictions that cause displacement is not a solution. A station multi storey is required. Could the twin council finance this working with network rail and say the county council. Muti storey in Bowers Way. All sorts of schemes could be introduced if properly enforced. Could the Town Council manage parking in Harpenden.	9/27/2019 6:03 AM
9	I live on Cravells Road and despite the fact there is a free car park at the bottom of the road, people abuse the parking on our street making it very difficult to find parking near our house and sometimes not being able to find a space.	9/26/2019 8:13 PM
10	Lydekker Park car park is free to use on Saturdays & Sundays. You have to pay £1 all day on a Sunday in Amenbury Lane car park. I remember when Sundays were free to park in this car park. Bowers Way car park used to be free on a Sunday, now it is a £1. All car parks in Harpenden are free on Bank Holidays & after 6:30 in the evening. If Lydekker car park is free at weekends why can't the other car parks in Harpenden be free also?	9/26/2019 4:53 PM
11	Lack of parking at Harpenden train station creates parking difficulties elsewhere	9/26/2019 2:33 PM
12	N/a	9/26/2019 2:27 PM
13	In Southdown on our street it is not just about parking, which is impossible and the reason we would NOT ever buy a house here again. Our relatives are nervous to visit us as they can never park, we always avoid having social gatherings at our home as people can not park	9/26/2019 1:17 PM

Harpenden Residents Parking Survey 2019

anywhere nearby. Its such an issue. Yet it is not just parking which concerns us, it is also about the fact that you need to introduce harsh speed enforcements, just sticking up a couple of 20m/h signs on the street does not work. They are not enforced and therefore totally ignored. Cars and motorbikes race down the road and if they cannot stop for a cat or dog, they definitely cannot stop for an elderly resident or a child who comes out from behind parked cars. I am sure there would be great support for enforcements as everyone knows it is dangerous, which is worse than inconvenient. It is inconvenient and annoying and antisocial not to have sufficient parking, it is ignoring something which is fatal not to address the issue of speed.

14	The more free parking bays available the more likely I am to visit the town centres	9/26/2019 12:36 PM
15	I usually walk into town, this was not mentioned in your survey. I rarely drive to Co-op, only if I am passing and then I am there under 15mins. I try to find on street parking/free parking if I have to drive to town, but if I see non I park in Amenbury. I like that you can use credit card as not having change was a big problem before. I would prefer the cost be less. It is frustrating paying 70p just to make an appointment at the doctors! I would hate to live in an area with restricted parking. The notion of my guests needing a ticket to park near my house fills me with dread. I live on Cravells Rd. Please do not create this kind of hell on our road.	9/26/2019 11:03 AM
16	With more elderly/disabled drivers in the area we need to have more specific free blue badge spaces. Then fewer would park on pavements, yellow lines or obstructing corner viewing.	9/25/2019 9:40 PM
17	I live on Cravells Road and can rarely park near my house. It would be life changing to have residents only parking - this would be the best scenario for residents	9/25/2019 8:20 PM
18	Nobody controls parking and few seem to care about residents' difficulties. There has been inadequate investment.	9/25/2019 6:22 PM
19	Station needs better pedestrian access, i.e. Crabtree Lane and the blocks of flats adjacent to the car park ought to be able to reach the car park. (Controlled gates with electronic access) Parking used to be free at weekends in the station car park, why not anymore?	9/25/2019 5:50 PM
20	In the Cravells road area in Southdown parked cars can create many difficulties for pedestrians crossing the road safely, additionally, traffic which drives down the road is usually travelling faster than the 20mph limit and I am concerned for children or the elderly crossing the road in between parked cars	9/25/2019 5:41 PM
21	Too many blue badge vehicles parked dangerously on corners	9/25/2019 4:53 PM
22	I live on St Johns Road, Southdown.	9/25/2019 2:06 PM
23	We need less parking, not more. More parking just means more cars. We should promote walking and cycling and improve public transport instead. The effect of additional vehicles on local air pollution must be considered as this is a health emergency.	9/25/2019 1:00 PM
24	I live on Cravells Road and want it made resident permit holders only	9/25/2019 11:37 AM
25	There need to be more disabled car parking spaces, properly monitored, and at locations close to banks especially for those less mobile. I am not aware of any disabled car parking spaces in the High Street on the left side when proceeding in a northerly direction and certainly some should be provided.	9/24/2019 3:42 PM
26	Local government should support shops and businesses by making parking free in all car parks at the weekend. Bowers Parade and Church Green/Leyton Road should be made pedestrian only at certain times - would greatly improve atmosphere for High Street and encourage visitors. On street parking at the Batford end of Station Road is dangerously blocking pavements and traffic. There are also issues on the South end of Ambrose Lane. Parking on the pavement seems to be pervasive in Harpenden - this greatly impacts the elderly and young families using pavements. The Bowers Way car parks charge a premium of over 40% if you want to use an app to pay for parking. This is ridiculous and unjustifiable premium - I should imagine that it benefits the car park operator rather than local government.	9/24/2019 2:10 PM
27	Commuters fill the car parks - Harpenden needs more parking at the Station.	9/24/2019 12:22 PM
28	If there were safer/friendier routes to cycle into the town centre, it would quickly reduce the number of vehicles trying to park.	9/23/2019 2:14 PM
29	The parking on the road outside threads, boots, sainsburys should not be permitted due to pedestrian access. There should be more parking made available on side roads. In the Bowers	9/23/2019 12:53 PM

Harpenden Residents Parking Survey 2019

way car park there is unnecessary parking space wasted. The cost of parking is too expensive in car parks.

30	I usually go to Waitrose or Sainsbury's at around 8pm to be able to park in their car parks	9/23/2019 11:21 AM
31	If you made parking cheaper i would be able to use a car park for shopping and socialising and make it free on a Sunday there is not much in the town to warrant paying on a Sunday or produce ticket for 1st 2 hours free then have to pay I am elderly and don't have pots of money but popping to the village is a daily accorance i enjoy for a couple of hours at lunch time	9/23/2019 8:32 AM
32	The current parking problems add a huge amount of pollution to our local environment. This needs to be addressed. If there were more safe cycle routes and places to park bikes safely there would be little need for most people to drive as a lot of us live at a 10-15 mins cycle distance from town. Should be a priority!	9/23/2019 8:08 AM
33	Topstreet way is a complete nightmare in terms of commuter parking. It is really dangerous at times and I am surprised there have not been more accidents. Traffic regularly gets stuck along this road and often there are quite nasty road rage incidents.	9/23/2019 7:28 AM
34	There are not enough car parks in town. The station car park needs extending as most spaces in town are taken up by commuters	9/22/2019 7:41 PM
35	I think parking for the station should be easier and cheaper for commuters. Restricted parking near the station has just pushed the problem further out and causes disruption for residents who don't live near the station and adds to the journey for the commuter. If you choose to live near the station you should expect parking issues. It's your own choice. We should support those who need to travel for work as they are paying their taxes too.	9/21/2019 1:54 PM
36	Enforcement of parking half on half off pavement on Ardent Grove. Traffic police need to issue fines to stop this behaviour 24x7.	9/21/2019 1:21 PM
37	pavement parking	9/20/2019 5:06 PM
38	there are not enough disabled parking bays especially in the town centre and none even close to sainsburys and waitrose	9/20/2019 10:42 AM
39	I find the parking in Rosebery Avenue makes it difficult to access my drive, means visitors and tradesmen have difficulty parking, congests the road and is claustrophobic. I Am so relieved that the commuters don't park at weekends. Commuters cause problems and bring little benefit to the town	9/19/2019 1:55 PM
40	The Station car park is a shambles. Its access, exit and traffic flow need to be sorted. More space needed there - one/ two storey or underground floor. A number of traffic islands do not function well in rush hours and are dangerous. Traffic lights needed in rush hour. Examples include exit to Southdown car park, Walkers Rd/ A1081, Southdown Rd/ A1081, Station Rd/ A1081. SORT OUT TRAFIC FLOW INTO AND OUT OF RAIL STATION.	9/18/2019 4:50 PM
41	Too much in building with insufficient parking spaces provided. Also people disregard double yellow lines.	9/18/2019 11:16 AM
42	I have a season ticket for the train station, this is usually full by 8am. This then has a knock on affect on the local parking as commuters park in all the other pay car parks. Extra parking is needed at the station car park. At the weekend parking in town is generally good, I may have to loop round a couple of times but I can usually park. Friday during the day is the worst day for parking if you want to park in town.	9/17/2019 10:48 PM
43	New homes don't provide enough driveway/garage parking for the several cars the new buyers own, so the extra vehicles are parked on the street outside neighbours' houses which annoys neighbours and prevents their visitors from being able to park nearby.	9/17/2019 8:12 PM
44	Parking is a real issue and finally needs addressing. This is a problem which is recognised and there is unlikely to be an ideal solution. What is needed is fairness and that is clearly not the position now. Roads like Townsend Lane have no cars at all and neither does Dalkeith by way of example. We would all like time limited in our roads. It is wrong that commuters park in our streets all day, they are adding nothing to the local economy. In addition Luton Airport passengers often leave cars for a week at a time. We all need at least an hour or two hours with no parking. it is like the wild west on a Sunday parking and very dangerous. It seems parking on double yellow lines acceptable, which it is not. Parking enforcement should be Sunday too.	9/17/2019 7:28 PM

Harpenden Residents Parking Survey 2019

45	Lack of parking makes people go elsewhere to shop	9/16/2019 8:53 PM
46	We need longer street parking, at least 2 hours and some even 3. Parking charges are too high if staying for more than 2 hours. If parking was easier and cheaper i would go into town more and support local businesses more.	9/16/2019 8:17 PM
47	People who work in London park at the back of Sainsbury's bowers way and around 9 there are hardly any spaces left. My neighbor is 95 and she has bridge in st Nicholas and she always struggle to find car parking space for 3 hours	9/16/2019 7:06 PM
48	households with more than one car should pay a higher road tax	9/16/2019 5:12 PM
49	I often do not visit shops if I cannot find a car parking space, particularly when food shopping. With small children plus shopping, if I don't find a close shop, I go elsewhere to shop e.g. Luton. Sainsbury's should have free parking for customers, it would make shopping there much easier with small children.	9/16/2019 10:35 AM
50	Our towns would benefit from smart signage showing the number of spaces available in off street car parks	9/16/2019 8:45 AM
51	The parking in the town centre is fine, you enforce it like your officers are on piece work, a little common sense would be great. If you found a way to open up a faster walking route from Southdown to the station (shortcut on Crabtree) you would reduce cars. There are too many Councillors threatening residents parking schemes blatantly to earn money. Heritages are the worst for this. There are spots on Grove road near pan autos which could be made into car parking to support the school and shops - just lazy of Councillors to not open their eyes to simple solutions because they want glory of a traffic management scheme.	9/15/2019 9:50 PM
52	Lower high street is often heavily congested with people parking on both sides of the road waiting for Godfreys. Can make driving through there very difficult and would be extremely hard for emergency vehicles to get through. Cars are often parked on kerbs which makes getting past (especially with a buggy/wheelchair etc) very challenging.	9/15/2019 8:00 PM
53	Residents parking schemes are patchy and needed particularly in LYNDHURST Drive. Current adjacent schemes displace problem into our road	9/15/2019 7:03 PM
54	Allow shoppers to spend more than 1 hour to shop . Restricting parking stops people spending money on our high street .	9/15/2019 6:16 PM
55	I often have to abandon my search for a parking space and drive elsewhere to do my food shopping sadly	9/15/2019 4:45 PM
56	I live on Coleswood road and a gardening business takes up residential spaces with 5 vans evening /night/ weekends - inconsiderate on a road which only has on road residential parking. I have tried to get advise on this but no one seems to care !!! It's very inconsiderate parking and a cost to the residents but not to the business owner who gets free parking	9/15/2019 2:47 PM
57	We need multi-storey off street car parks to reduce congestion in town. Parking in the station car park after 9.30-10am is nearly impossible. On street car parking causes delays during the morning school rush. Also the parking issue is not only town centre focussed. Parking for instance on Ambrose lane near the Oval is a nightmare. It makes driving difficult as cars are parked along the entire lane blocking one side of the street and even around turnings making it very difficult to see oncoming traffic and causing traffic congestion. Many of these are vans of contractors and other businesses. Similarly near the Tesco Express, both Park Hill and Park Mount have on street parking on both sides of the road making it difficult to navigate the street. It would greatly help if moving vans, highway maintenance and other commercial vehicles weren't out during school drop off and pick time.	9/15/2019 2:05 PM
58	If I park as soon as I do the school run at 8.30 I can find a space. But where u park limits how long I stay so I don't hang about to shop as much. I find it easier to shop online even though I wasn't to support local shops. Parking to go into London is very difficult indeed. Proper parking at the station for people using the train station is key to helping the rest of Harpenden's car parks. Would also help if people were prevented from paying for premium station spaces which would free up more spaces.	9/15/2019 11:07 AM
59	Insufficient enforcement of parking restrictions and laws in the town centre. Cars are often parked on pavements forcing pedestrians to cross the road in dangerous places unnecessarily.	9/15/2019 10:57 AM
60	Parking is a constant headache both on our street, which is a cul de sac without enough spaces	9/15/2019 10:54 AM

Harpenden Residents Parking Survey 2019

for all the houses, and in town. Not enough spaces is the core issue - I've started traveling to Welwyn to shop as I literally can't get parked in town!

61	Please see advice from a sustainable transport street designer (Sustrans?) ... there are many studies that show increased and improved access to parking will exacerbate the problem rather than alleviate it and in many studies reducing parking increases the life and revenue of high streets	9/15/2019 10:46 AM
62	I rarely drive into the town centre because parking is so tricky - I have food delivered instead and walk in for light shopping	9/15/2019 10:15 AM
63	We have a vibrant town centre and the shops rely on the community to keep their businesses going. I shop and use local facilities wherever possible. This means I take the car often as I have bags, food, dry cleaning etc to carry home. If everyone used the parking correctly it would work for everyone and fairly. I usually need 1-2 hrs two or three times a week. I probably pay for to park more I used to. Resident for 12years.	9/15/2019 10:06 AM
64	Exclusion zones are needed around schools. The volumes of idling cars around schools, particularly primary schools every day is terrible. Very young children should not be breathing in these pollutants before starting school for the day	9/15/2019 9:33 AM
65	Parking at the train station is terrible. We need a multi story car park to ease the stress before work for everyone!	9/15/2019 9:20 AM
66	The illegal parking (on the kerb) outside Sainsbury's is very dangerous!	9/15/2019 9:18 AM
67	Parking restrictions close to station have pushed the problem to other streets and have not solved the problems. Lyndhurst Drive will have the double impact of the new school and local restrictions being introduced in Crabtree lane making parking in Lyndhurst even worse	9/15/2019 9:05 AM
68	Since moving here 12yrs ago I have noticed a huge increase in traffic owing to development of new homes. It used to be much easier to park. If I leave it til 10am it is impossible to park some days. The infrastructure is totally inadequate for the amount of people/cars.	9/15/2019 8:53 AM
69	Parking is increasingly more difficult in the town centre. Often there is no on street or car parking spaces available so you have to repeat the circuit several times to find somewhere	9/15/2019 8:48 AM
70	Build a multi storey at the station like St Albans, make the pricing reasonable to take all of the commuters off of the side streets!	9/15/2019 8:44 AM
71	I'd just add that my answers are based on my weekend use of parking facilities in the town centre. I commute to London in the week and usually cycle to the station. Outside of school holidays, my answers would be very different to those given in this survey as I have great difficulty parking and often have to drive around town looking for a parking space as the station car parks and main town car parks are full after about 8.45am. So my main issue would be weekday parking for sure of the train station.	9/15/2019 8:32 AM
72	More parking is needed at station to reduce overspill onto local streets and public car parks used by shoppers. Long overdue!!	9/15/2019 8:21 AM
73	I don't have a problem with on street parking if it's used correctly.	9/15/2019 8:20 AM
74	I work in a pre school in the town centre and need to drive from Southdown as I have problems with my joints and cannot walk that far. Parking especially in car parks is very expensive, pre school workers earn minimum wage! Companies who have car parks that are not full should allow other workers to park there. Or we should have parking subsidised as we are providing a service to the community	9/15/2019 7:51 AM
75	Not sure this survey was necessary - it's pretty clear there's a huge parking problem in Harpenden, the population has grown, the size of the Tuen centre is the same. Car parks are hugely expensive. Offer more free weekend parking in the car parks	9/15/2019 7:49 AM
76	If Sainsbury's refunded the cost of their car park if you shop there, I wouldn't try parking on the road. But because it is not free, I never use the Sainsbury's car park. St Albans and Welwyn Garden City Sainsbury's do not charge for parking.	9/15/2019 7:39 AM
77	It feels like there is too much traffic generally ie the only way round the town is through the town. Would be interesting to know how much traffic is using Harpenden to cut through to Luton etc.	9/15/2019 7:22 AM

Harpenden Residents Parking Survey 2019

78	Parking is noticeably harder than five years ago. I frequently cannot finding parking so local shops lose my business as I am forced to shop online. Please fix more parking for 1)commuters at station and 2) shoppers in town. Multistorey for both. Lots of talk about the need for greater use of bikes/public transport but have you seen the cost of bus fares and how do i get a big shop home by bike or on foot. Ridiculous!!	9/15/2019 7:16 AM
79	Lack of longer stay parking. People 'dumping' cars in unsafe places or causing blockage (including blue badge drivers) selfish parking like taking up two spaces. Perhaps bays could be marked out on street parking	9/15/2019 12:00 AM
80	More parking spaces at the station car park would make a huge difference. It is usually full by 8am.	9/14/2019 11:32 PM
81	Increasing difficulty of finding a parking space in town makes me more reluctant to shop locally. Lack of parking at the station also creates problems for commuters who need to park in town which creates less spaces for shoppers.	9/14/2019 10:49 PM
82	Shocked at how residents cannot access parking in town centre anymore	9/14/2019 10:27 PM
83	Need multi storey at the station to help Commuters and people wanting to drive to get trains to London - taking pressure away from the spaces for people that just want to pop to town	9/14/2019 9:28 PM
84	Creating more parking will only increase the amount of people who drive into the town. We need to reduce carbon emissions in the town centre not increase them. If it's difficult for people to park they're more likely to choose to walk. My children go to school in the town centre.	9/14/2019 9:13 PM
85	More parking less tax! Council stop wasting me money!	9/14/2019 8:55 PM
86	I am frightened about the climate crisis we have in the world and feel that we should be setting an example for the future for our younger residents and the country! What if we could change the mentality of parking - and increase our pedestrian and cycling routes. I would suggest to ban all on street parking in central harpenden for another other than disabled and electric cars. Ban parking in resident roads (offering residents of those roads a permit scheme to prevent any town users parking). This would both better the air quality in town and pedestrian enjoyment of the town. It would perhaps force people to 'drop in' less and have longer trips in town with longer 'linger shopping' opportunities. Keep to the car parks that exist and motivate / force residents to walk / cycle / buy electric or plan the times when they do drive in for less and larger trips. Up the parking charges to incentivise people to park less but for longer. This is possible for all able residents - I will now cycle in with a toddler from Gustard Wood and will drive in for when I need to do lots of things in one longer trip. It is about prioritising the environment and setting an example. I was in harpenden the other day and it was gridlock everywhere. The air was thick with fumes and the traffic looking to park everywhere really made for a horrible experience, plus I dread to think about the environmental impact. Changing the parking situation in harpenden could be a hugely positive change for the town and a great example for the country. But most importantly its what needs to be done to work towards the climate crisis - 10 years until the world could be in the biggest crisis since the ice age! Please please please consider a huge rethink, we need councils to make hard decisions and changes to assist communities to rally together to change and improve our environmental impact. Thank you	9/14/2019 8:40 PM
87	Parking on bends and in other places which make driving dangerous for others is rife in Harpenden.	9/14/2019 8:08 PM
88	The Avenues has very little parking restrictions yet all the way up to Dalkeith, poets area and beyond have parking permits, why ? Why can't parking around town centre and station be shared by all streets! Double yellow lines needed round the junction of Douglas road and Morten Ave. the parents of the school St Hildas have no respect for road safety or rules.	9/14/2019 8:04 PM
89	I think the parking provisions work fine as they are, provided that the parking time restrictions are monitored. If the parking spaces were all increased to 2 hours this would create a shortage of parking. There is plenty of free parking within 5/10 minutes walk of town and people should be encouraged to use these for casual shopping or to use closer paid car parks for heavy load shopping .	9/14/2019 7:52 PM
90	Why did the district council challenge the multi story at the station due to aesthetics. Julian Daly and his team did I recall ?	9/14/2019 7:44 PM
91	I am appalled at the number of cars that feel it's acceptable to park on pavements it's mostly unnecessary. I worry that my street is now going to have parking issues because of the	9/14/2019 7:29 PM

Harpenden Residents Parking Survey 2019

katherine Warrington school

92	Main road residents on Southdown Road always park in St Michaels Close evenings and weekends rather than parking outside their own home causing difficulties for residents of the Close who may have multiple vehicles and especially for visitors to these residents. During term time, St Michaels Close becomes a car park for parents doing the drop off and collection of their children causing delays for residents trying to leave the Close	9/14/2019 7:10 PM
93	Parking suspension at the end of the high street near the gym needs to be addressed. I parked legally on one side and was blocked in by someone parking illegally on the other side. I couldn't get my car out. Why suspend parking for cars? People don't get it.	9/14/2019 4:52 PM
94	Double red lines needed outside pizza express and on high street outside Martins newsagents. Restrictions should apply on SUNDAYS in town centre	9/14/2019 4:02 PM
95	I park on street most weekday mornings to use exercise facilities, retails shops, food shops and cafes in the town centre. A one hour car park is never long enough. I am very aware where the two hour car parks are and can sometimes find a space but this usually takes a long time and there are often none available. Sometimes if I am going to Pilates and meeting a friend for coffee or using a hair dresser plus a few other jobs to do in town the 2 hour parks are not long enough at which point there are virtually free parking options. - All the unrestricted streets are filled with commuters. The closest roads with spaces are about a 15 minute walk to town - it is usually before 10.30am so many of the roads are restricted no 8.30-10.30 parking - 2 hour & 1 hour roads are not long enough - I refuse to pay for parking	9/14/2019 3:23 PM
96	My issue is that there is no bus where I live so to get to the station, I have to drive but when I arrive there (so as to get to work) it is always full, so then I have to drive around to find somewhere with all day parking, and if I park, when there are spaces in Bowers Way it costs more than the station park for less time. In simple terms, the station car park needs more spaces.	9/13/2019 12:19 PM
97	A lot of the problems are caused by people parking illegally - in fact, most of the problems.	9/13/2019 10:14 AM
98	I am disappointed that St Albans Council have not accepted the wishes of the local community (Topstreet Way residents parking proposal) and are suggesting a scheme that runs counter to the wishes of the residents. The proposed scheme will not address the current problem, will maintain the problem in the street - just move it to a different area and will impose a complete parking ban 24/7 for some residents where double yellow lines are being proposed.	9/12/2019 2:53 PM
99	If short term free parking was permitted in town for a reasonable limited period, say 2 hours and commuter/holiday parking in surrounding area restricted by time. My feeling is that holiday parkers and commuters from outside contribute little but take up capacity. They should be discouraged but not at the expense of inhabitants of Harpenden	9/11/2019 5:21 PM
100	Additional up to 2 hours free parking required. This will also support local business	9/11/2019 3:16 PM
101	We have lived in Harpenden for over 30 years. Our road has no restrictions although surrounding roads do. Most people in our road can park in their drive therefore the cars parked on the road are not those of residents. We have workmen leaving their cars and using the road as a 'park and ride'. Cars are parked overnight and have been left for 2 weeks. Over the past few years we have had increasing commuters and local people parking, often at the gate, opposite the drive etc. This has caused problems when exiting our home. The town centre has improved shopping facilities since we moved here but the driving and parking has deteriorated significantly so that we rarely take the car into town as we cannot find a space to park. However we are fortunate in that we are fit enough to walk otherwise we would require to take a taxi. Shopping is curtailed by the amount we can carry.	9/11/2019 9:17 AM
102	Instead of hovering around car parks getting easy pickings traffic wardens should clamp down on parking on pavements	9/10/2019 5:32 PM
103	we need a larger car park at the station and reasonably priced car parking in town for those who do not live within walking distance of their work or the shops.	9/10/2019 5:02 PM
104	My parking concern is for the part of Eastmoor Park near to Cravells Road.	9/10/2019 1:10 PM
105	better enforcement of parking rules especially on double yellow lines, loading and unloading of vehicles	9/9/2019 9:06 PM
106	It is shameful that there is only one electric vehicle charging station in Harpenden, and it is	9/9/2019 8:00 PM

Harpenden Residents Parking Survey 2019

oversubscribed. It has a time limit for vehicles to charge, and only one fast charge connector, leaving residents with electric vehicles and no driveway or off-street parking/charging options with no way to charge their vehicles. SADC, HCC and Herts Highways have ZERO INTEREST in putting in place adequate infrastructure for zero emissions vehicles. The assumption that EV owners all have driveways and garages for off street parking is ill-advised and ill-informed, and frankly ludicrous. There is a complete ignorance and intransigence towards the inevitability of the government's commitment to zero emissions vehicles.

107	Harpenden needs more on street free parking for 2 hours.	9/9/2019 4:20 PM
108	I believe the 1 hour parking is too short if you want to go to a few shops in town. (Good for Harpenden trade). 2 hours might be too long unless doing something more sociable. Ideally I think 1.5 hours parking would be best in central town then maybe people would find it easier to adhere to this.	9/9/2019 3:04 PM
109	Suggestion would be to make the car park off Bowers way into a multi story. It's near town and we need more spaces. the town is building more houses but the parking has not grown with the town.	9/9/2019 1:34 PM
110	I strongly agree in the principle of and need for on-street parking in the town centre (and local areas), both to encourage local shopping and to keep the centre alive. However, I very strongly feel that this should be in designated parking spots only (with the current range of free spaces, ranging from 30 mins to 2 hours) and that there should be a way of prosecuting/ removing cars that are regularly 'abandoned' for minutes, if not hours, in dangerous locations (on bends/ double yellow lines etc). Short term 'free' spaces encourage many too 'pop' in to town for small provisions/shopping needs.	9/9/2019 12:37 PM
111	Topstreet Way is horrendous during weekdays. The Crabtree end is double yellows which is great but the second half has no restrictions and parking on both sides of the street turn it virtually into a one-way road. This is a bus route too so I can't understand why during this isn't prioritised. Also parking around Crabtree School and High Beches school is awful with all local cul-de-sacs used by parents to park while dropping off children. High Beeches parents have access to the car park near the indoor bowling centre but not enough use it and prefer to block local roads and inconvenience residents.	9/8/2019 6:09 PM
112	Sunday street parking is awful-people park anywhere including dangerous corners etc. Surely parking restrictions if shops are open on a Sunday should apply!	9/8/2019 9:49 AM
113	Lift all unnecessary yellow lines and make it easier for short term parking	9/8/2019 8:09 AM
114	It is frequently difficult to park in the Bowers Way car parks, because parents of children at the free school (in the old library) use them to park to take their children to the school (without paying) in the mornings. Commuters were stopped from parking in Sun Lane and by St George's. Developers buy up houses, knock them down and build two in one's place. Demand for station parking goes up, but capacity was reduced by allocating premium parking spaces, which are not always used. Commuters then use Bowers Way car parks, making it difficult for shoppers to use them. It can also be impossible to get into Amenbury Lane car park. On street parking for half an hour is absolutely useless - not enough time to do anything. St Albans DC see commuters and shoppers as cash cows - cost of car parks have gone up way above inflation, especially Lydekker Park! I rarely go to Harpenden now, except when I park to go to work part time in London - the lack of car parking and sky high cost will kill Harpenden town centre! I don't go to St Albans either because I don't like the car parks there either (all the pillars in them); so I go to Luton or Milton Keynes instead. My daughter has a blue badge; she can't drive so we drive her. There's very little on street disabled parking in Harpenden town centre!	9/7/2019 9:51 PM
115	The issues are that most parking spaces in town are for 1 hour only. Most child activities are for longer and so I need a space for longer.	9/7/2019 9:09 PM
116	Inadequate provision of parking spaces.	9/7/2019 9:05 PM
117	Very much against charging residents for parking outside their own homes. Permits if essential but don't charge residents extortionate fees.	9/7/2019 5:26 PM
118	I am extremely concerned about the entrance and exits of both station car parks. There is going to be an accident there. The ticket office side has taxis on the opposite side to the station so people walk out straight into the road. The non-ticket office side the road is too narrow - there is a huge curb that wrecks car wheels as you turn into the car park and people/bikes/mopeds/cars all turn into the car park with not enough room to pass. I am fearful that someone will get hurt	9/7/2019 8:23 AM

Harpenden Residents Parking Survey 2019

there soon. I realise that this is not really to do with parking but it is the entrance to two car parks! Thank you for reading!

119	Entrance to Station Car Park batford side needs to be widened to provide safe passages for cars in, cars out and pedestrians at the same time.	9/6/2019 8:40 PM
120	Parking is getting worse and worse in town and I am often late to places as I can't find anywhere to parks. Street parking at my home is also challenging due to lack of resident parking as driveways were not put in when the houses were built. The planners need to move with the times and allow more imaginative parking solutions to cope with increasing numbers of cars.	9/6/2019 7:48 PM
121	The single yellow line parking restriction in Victoria Rd on the side of the Funeral Directors needs to extended to be a 'no parking' all day double yellow line. After 6pm it becomes clogged with cars stopping for the takeaway shops and causing obstruction to the free flow of traffic in a very busy stretch of road close to the station. This occurs on a daily basis including weekends. The double yellow line restriction would need to be from Station Rd to Vaughan Rd with some subsequent enforcement to alleviate this problem.	9/6/2019 5:33 PM
122	I do not wish to see parking meters anywhere. I feel that on the whole I can usually find a parking place unless it is hometime for children coming out of school. If, of course Harpenden becomes expanded by extra housing estates, the situation may become very difficult. The thought of say, the north part of Harpenden becoming a huge site means Harpenden will become gridlocked. We hear there may be 500 houses built. If so, that means at least two cars per house. The thought of another 1000 cars jockeying for space is dreadful. At the moment, Harpenden can just cope.	9/6/2019 4:39 PM
123	There is inadequate commuter parking so more and more commuters now park in Bowers Way East and West car parks which in turn make it much harder to find spaces when visiting the town centre during the day.	9/6/2019 4:37 PM
124	THE most important factor about on road town centre parking in Harpenden is that it is FREE. Parking charges in St Albans have crucified the town centre - shoppers don't shop and tradesmen refuse to operate there because of inflexible parking restrictions. Whatever on road town centre parking changes take place in Harpenden please please never introduce parking charges, it would kill the life of the town.	9/6/2019 4:36 PM
125	The parking makes it so you cannot 'pop' into town for anything. It always feels like an ordeal. I find myself travelling to Welwyn even for just groceries because of the ease and convenience of parking and driving.	9/6/2019 3:52 PM
126	Congestion and dangerous parking is regularly caused by vehicles involved in construction work on houses, eg vans and trucks used by workmen	9/6/2019 11:32 AM
127	I don't often drive, preferring to walk - but when I do drive into the town centre there is a lack of available free parking. I am not aware of any free car parking aside from street parking in the town center. The biggest car parking issue I see is the train station which charges exorbitant prices and has limited availability. There are even greater problems trying to arrange day parking for single/one off trips as these patrons are forced to pay significantly more for parking than annual ticket holders. This forces patrons of rail to find parking elsewhere around the town	9/6/2019 10:15 AM
128	There are too many disabled places. Many are left empty unless those not entitled to use them park there. This is especially true of Amenbury Lane car aprk	9/5/2019 6:11 PM
129	Commuters park in the station and all public car parks during the week so there is no space in public car parks during the week. Commuters and non commuters both need enough parking for their needs.	9/5/2019 5:57 PM
130	When the Leisure Centre redevelopment was approved, we were asked to submit our thoughts on parking on Amenbury Lane. We did as residents, but it has been completely ignored. The situation is getting worse, and issues are getting out of hand with physical confrontations increasingly taking place. Unless something is done, the police will be involved - and it'll get worse when the new Leisure Centre opens. DO SOMETHING!!!!	9/5/2019 4:01 PM
131	Vehicles being driven onto and along the pavements can be very frightening and intimidating.	9/5/2019 3:33 PM
132	Commuter parking in residential streets intrusive, thoughtless and very difficult for residents- and- should surely not be allowed> All day free parking ridiculous - should surely be e.g. "no parking between 10 and 12" - would stop all day parking.	9/5/2019 2:32 PM

Harpenden Residents Parking Survey 2019

133	Issues about town centre parking are exaggerated. The additional spaces to be provided at the new sports centre will make a significant contribution. When people say they can't find a parking spot, I suspect they mean they can't find a free on street spot. Spaces are usually available in the Amenbury Lane car park.	9/5/2019 1:02 PM
134	There are far too many cars in Harpenden and a parking space is becoming more and more difficult to find. Also, so many of the SUVs are so big they often fill more than one parking space. The extra building in Harpenden adds to this problem -- WE NEED MORE PARKING LOTS WITH MORE SPACES! MULTISTORY CAR PARK	9/5/2019 9:47 AM
135	There's not much free short-stay parking (up to 2-3 hours) for comfortable shopping trips - the bays on Bower's Parade and Church Green only permit one hour and Bowers Way car park is only free after 1830. This is particularly an issue at weekends. There is no feasible public transport option to the town centre from Cross Farm as the 357 bus has a very infrequent and erratic schedule, so driving and parking is the only choice for shopping. Additionally, provisions for EV charging is rather poor in Harpenden with only one publicly-available slow and expensive charger in Bowers Way. In comparison, my old home town of Urmston (similar size and population) has a large 500 space two level car park, with three hours free parking to encourage shoppers but discourage commuters. It also has far more free EV charging points from GMEV.	9/5/2019 8:23 AM
136	The lack of parking at the train station creates the biggest issue. I also struggle with parking near the children's school due to residents and more importantly commuters parking on the road go avoid the high cost of train station parking or due to the lack of it	9/4/2019 6:51 PM
137	Current public car park charges versus free parking in the High Street cause people to 'search' for street parking, which causes traffic congestion and higher pollution. It's not the presence of street parking in itself.	9/4/2019 4:33 PM
138	The fact that the council now allows all day parking in some of the public car parks in Harpenden means more commuters park all day because it is cheaper than station car park. This makes these car parks less accessible for local residents, shoppers or people visiting town centre.	9/4/2019 3:57 PM
139	Cars parking in taxi ranks. Cars parking in inappropriate locations, near junctions and on double yellow lines.	9/4/2019 2:21 PM
140	I don't think we're being truly open-minded about solving the issue at source - i.e. reduction of traffic. More frequent/reliable/affordable public transport would help. Also have you thought about trailing an electric bike hire scheme - e.g. a reduced cost purchase or lease scheme for Harpenden residents, with charging points in key areas of the town and safe parking e.g. at the station. Or even a share-scheme like Boris bikes, just electric ones instead. There must be a tech/start up company out there keen to launch such a scheme - why don't we be the first town to try?!	9/4/2019 2:02 PM
141	I have lived in Harpenden for 20 years and do not see parking as a major issue.	9/4/2019 12:59 PM
142	people without blue badges park in the blue badge bays and there is not enough enforcement against this. Also more blue badge bays are required near banks	9/4/2019 12:20 PM
143	The station car park is often full by mid morning. That makes going to London for a day out a trial. What can't we have a proper multi-storey car park at the stations? Also, could the Hopper service to be extended as a reliable service to the rush hours so that commuters could catch them to the station rather than driving there?	9/4/2019 11:16 AM
144	Are you talking about on street parking places or where people leave their car (which may not be in on street parking places)?	9/4/2019 10:14 AM
145	i believe we need more free on street parking in the centre by using some of the green space more and being effective in taking over this small extra green space so we maintain the look of the town	9/4/2019 9:33 AM
146	Blue badge holders shouldn't park on Double yellow lines. The corner of Arden Grove and station road causes chaos with people illegally parking. Turning right out of Arden grove onto station road is awkward and tight with cars in the bays on station road and traffic heading towards the roundabout	9/4/2019 7:57 AM
147	Car park fees do not rise in proportion to the required parking time. I do not like paying parking	9/4/2019 7:36 AM

Harpenden Residents Parking Survey 2019

	fees by mobile phone. Contactless card is my preferred method (or cash for fees up to £1.50).	
148	Please make short term parking in the town centre easier. Parking to visit the bank, buying a few bits from independent shops and dropping/collecting things from the post office should be easier. Create more convenient free parking. Paid parking would negatively impact the high street as I would just go elsewhere. I park in Harpenden as it is more convenient at the moment than St Albans etc, but if I had to pay in Harpenden I would go elsewhere.	9/3/2019 11:00 PM
149	I think the major issue is the shortage of parking spaces in car parks and the horrendous cost. Amenbury Lane is usually full. The parking was made worse by building a school in the centre of town and 2 doctors surgeries with no allocated parking. Single properties turned into multiple occupancies without adequate parking. Car parking spaces are reduced continually - car park off Hay Lane recently and 2 on Leyton Road. I usually get a lift into town and get collected with is highly unsatisfactory	9/3/2019 10:16 PM
150	On street parking makes driving more dangerous! Cars coming out of junctions on to a street full or parked cars is not easy or safe. You don't have a clear view of traffic coming in front of you.	9/3/2019 7:06 PM
151	I object to paying to park when I am putting money into the local economy.	9/3/2019 6:07 PM
152	town centre car parks always full weekdays, suspect mostly by rail users as station car park full. Avoid using shops in town during weekdays as nowhere to park	9/3/2019 4:13 PM
153	There need to be more parking spaces at the train station, as there are no spaces after rush hour and as a result the pay and display car parks get full.	9/3/2019 4:11 PM
154	Additional parking for the station is desperately needed for people travelling by train. Particularly for off peak times when station car park is already full.	9/3/2019 3:58 PM
155	Car parks too full mid week.	9/3/2019 2:44 PM
156	It was interesting that the survey was chiefly. framed as if everybody was a driver. I have never driven; I am a pedestrian first and last. Others are part-time pedestrians - and, if we are to lower car usage, there should be more 'pedestrian' activity. The single worst constraint on walking through the streets of the town is parking or half parking on pavements. The local authority should use its powers to make this wholly illegal. That would, of course, clutter up roads rather, but so be it. There is no justification for any part of a car to be over-laying the 'foot' paths of the town. However bad on street parking is, on pavement parking is an abuse of pedestrian rights.	9/3/2019 2:19 PM
157	Really like the possibility of half an hour/ one hour and two hour parking spaces in town centre	9/3/2019 1:45 PM
158	I walk or cycle whenever possible. I would NEVER suggest meeting up with a friend who would have to drive to Harpenden centre. We would meet elsewhere with parking. Similarly, if I need to take my car, I usually go elsewhere out of the district where parking is easier /cheaper.	9/3/2019 12:25 PM
159	N/A	9/3/2019 10:11 AM
160	There is a strong need for parking which caters for commuters after 8am weekdays by which time the station car park is full.	9/2/2019 10:52 PM
161	Please remove the parking bays immediately outside the British Legion.	9/2/2019 8:40 PM
162	Sometimes, cars parked on both sides of the road e.g. like on Amenbury Lane after the restrictions end, can make it very dangerous for pedestrians and other motorists to navigate.	9/2/2019 8:25 PM
163	Cars parked illegally in bus stops hold up traffic flow. Cars often park illegally at the bottom of station road early in the morning on zig zag lines. I think the town centre benefits from free short term parking outside shops rather than in car parks - it's used more as a result	9/2/2019 8:04 PM
164	Delivery vehicles cause problems	9/2/2019 8:01 PM
165	I have often given up on trying to find a space in a town centre car park and either gone home or driven on to St Albans where I know I will be able to park. I tend to do food shopping very early morning to be sure of getting a space. Coming into town for a medical appointment requires extra time to allow for finding a space. Traffic Wardens seem to patrol car parks very strictly but I frequently see cars illegally and dangerously parked on street corners (eg corner of Vaughan Road & Lower High St) I have yet to see any of those ticketed by Traffic Wardens. What we really need is a multi-storey car park on the Bowers way car park opposite Davenport House surgery. Although there are now ticket machines which accept credit card payment in	9/2/2019 7:36 PM

Harpenden Residents Parking Survey 2019

some car parks these are often out of order; cash payment machines do not give change - very frustrating! Payment fee for 2 hours is very steep whereas 3 hours is only a little extra. Doesn't seem fair.

166	Please provide further parking in Harpenden Town Centre	9/2/2019 7:11 PM
167	The more houses that are built in the area the worse the parking and the traffic congestion are going to get. Add to that the expansion of Luton airport.	9/2/2019 3:38 PM
168	Finding a parking space during the day can be nigh on impossible. I cannot be bothered to drive around looking for a space, I just give in. For this reason I do not visit the town center during the day unless absolutely necessary. Sainsbury's car park suffers from the metal uprights along the left hand side as you enter that makes getting into those spaces difficult.	9/2/2019 2:49 PM
169	The complete lack of parking attendants in the town centre mean people park on double yellow lines blocking the road and stay on the 1 or 2 hour parking restrictions all day.	9/2/2019 2:12 PM
170	More blue badge spaces desperately needed plus more enforcement of the ones we have.	9/2/2019 1:56 PM
171	Make off street car parks free and on street car parking restricted to short times. build a bigger station car park	9/2/2019 12:10 PM
172	Street parking needs to be radically reduced where it impedes the free flow of traffic/cyclists. Street parking should only be allowed where it does not impede traffic. Permit costs should be at least 20 times higher than present to discourage street parking. Builders should not be exempt from parking restrictions. Pavement parking should incur immediate draconian fines	9/2/2019 11:46 AM
173	Builders/working vans and lorries cause parking issues for residents. All should be made to pay charges wherever they park and be liable for restitution of damaged footpaths caused by parking over them. Some kind of bond paid annually?	9/2/2019 11:32 AM
174	Witney council in Oxfordshire persue a free parking policy in designated car parks, this promotes a thriving and busy high street shopping experience. Can I suggest a free parking policy for the Lydekkar and Amenbury Lane car parks, local business's will I am sure would support this and I'm sure it would alleviate street parking congestion.	9/2/2019 10:15 AM
175	This survey is badly designed as it assumes that one needs to drive in order to visit town centre or Southdown, when there are alternatives such as walking and cycling.	9/1/2019 3:12 PM
176	Lots of drivers in harpenden are either lazy or selfish and it is amazing how badly many people park causing issues for users of the pavement or limiting access for other road users. A lot of the issues would be avoided if people didn't park badly. I prefer to shop and socialise in Wheathampstead or Southdown due to the free and easily available parking. I only go into harpenden now if I have to - when i'm heading to work in London or children's activities which are in the town centre and I can't find alternatives elsewhere. The shops in the area will die if free and easy parking is not made available. Limiting parking will not get people out of their cars - they will simply stop coming.	9/1/2019 12:32 AM
177	It is absolutely fine as it is, please don't over engineer village life in Harpenden	8/31/2019 10:37 PM
178	Shop owners parking directly outside their shops - stopping consumers from parking. Stephanie Randall flower shop does this all the time and it's not great for businesses.	8/31/2019 10:20 PM
179	I feel strongly that there has been a very aggressive residents permit scheme that has made it very hard for people to park near the shops. A good example would be Kirkdale Road where there is residents only parking permit from 8am to 8 pm. Every house on that street has a drive (I know because I live there). Putting in a restriction of residents only for 1 or two hours a day would stop commuters parking there but would provide vital parking for people visiting the high street.	8/31/2019 9:15 PM
180	Parking spots are too small or tight. It can make it difficult to park or get in or out of vehicles. Especially with children.	8/31/2019 7:52 PM
181	During school term time, parking is very difficult in town centre, particularly when 2 hour on-street parking is required.	8/27/2019 4:37 PM
182	none	8/26/2019 4:41 PM
183	I walk when possible.	8/26/2019 11:40 AM

Harpenden Residents Parking Survey 2019

184	aetrq	8/26/2019 11:35 AM
185	Car park spaces more suited to the sixties than now?	8/24/2019 10:17 PM
186	Proposed new housing in Harpenden will make things much worse than they are now.	8/24/2019 10:49 AM
187	There has been a lack of thought in deciding where in town cars should park, resulting in over narrow consultations that create worse results. Particularly the creation of parking restrictions on barnfield road and meadow walk have created congestion on a much busier road - topstreet way.	8/23/2019 9:21 PM
188	Why do the Council charge to park in the car parks on Sunday when residents can park f.o.c. on yellow lines?	8/23/2019 12:24 PM
189	The population age demographic of Harpenden and the valley location means that a significant number of residents are car dependent, especially when food shopping. The impact of a lack of parking affects retailers as shoppers are discouraged and travel to more parking friendly locations. Long term goals of reducing car dependency might be laudable but culture changes take decades to filter in so existing residents are regarded as collateral damage to achieve an ideal	8/22/2019 4:32 PM
190	If the centre of the town restricted parking times (max 1 hour), and restrictions, including yellow lines, were seen to be more rigorously enforced, it would begin to change people's habits. Also, a 20 mph limit in the High Street and Station Road would also help people realise that cars have to look out for pedestrians.	8/22/2019 4:14 PM
191	I walk into town for most light shopping, knowing that car parking is difficult. I choose times to drive when I know it will be lightly parked	8/22/2019 3:28 PM
192	If people park responsibly and courteously then the traffic flow normally works okay but parking is becoming more and more of an issue and more people move into the area with more cars per household. We always try and walk if we are going into town to ease the burden on the town centre parking.	8/20/2019 4:21 PM
193	I wanted to make a suggestion re Bowers way East Car Park. If it were to be made 2 stories it could relieve on street parking considerably	8/19/2019 2:28 PM
194	I am 87 and recently widowed. I don't drive & my late husband had a blue badge. The hopper bus gives me freedom - I can shop etc without having to rely on other people. I have filled in where necessary re parking with blue badge. We tried to go over each weekday but found parking very difficult as we relied on Sainsbury car park to avoid carrying shopping.	8/19/2019 2:21 PM
195	Commuter on street parking is the biggest problem in Harpenden and all on street parking should stop commuters within at least mile of town who are seeking to avoid parking charges and coming to park from outside Harpenden. There needs to be sufficient offsite commuter parking. Restrictions on more than 1-2 cars per family and requirement to park in drive/garage will ease unnecessary parking. Many of the elder generation should no longer be driving as a danger to themselves and others. We attend St Nicholas school and have no choice but to drive. Parking down Kirkwick Avenue should be restricted 9.30-10.30 and 1.30-2.30 which will ease hugely School parking traffic and stop people blocking spaces all day but allow shoppers to use for ample period of time. The biggest issue to resolve is commuter parking.	8/18/2019 11:18 AM
196	Parking on my own residential road Topstreet Way, outside my house is very difficult as it's always full of commuters.	8/17/2019 8:28 PM
197	Parking spaces outside the Harpenden Trust Centre need to be removed and Southdown road needs to be widened (including under the bridge) and outside Welcombe House flats as there are issues when cars pass buses travelling at these points.	8/16/2019 12:25 PM
198	Although I have no issues with on street parking where I live. Certain roads are impassable in the mornings like Topstreet Way. Also parking on Westfield Road around the traffic calming creates issues. I regularly park along Leyton Road using free 1 hr slots to visit gym. Having parking on both sides of the road makes this road dangerous and I am sure could be improved with better planning. It is quite dangerous for pedestrians and difficult for cars to pass lee alone buses.	8/15/2019 10:21 AM
199	safer cycling routes throughout Harpenden would encourage less people to drive. I am grateful for free parking on the weekends at Lydekker Park. I feel off road public parking is expensive and avoid it where I can.	8/14/2019 11:12 PM

Harpenden Residents Parking Survey 2019

200	Southdown road has no effective enforcement of parking and the blocked driveways and speeding traffic have caused elderly neighbours to stop driving and consider moving house.	8/14/2019 8:03 PM
201	Affordable Multi storey at station would resolve most problems Both access to station and Harpenden town possible from this are freeing up land for park and youth recreation venues	8/14/2019 7:40 PM
202	It is not just driving around to find a space, it is finding a space which is not next to badly parked cars. Let be honest Harpenden is filled with people driving 4X4's and very few know how to drive them. Not to mention those that abuse the swimming pool car park and use their 1Life card to get free parking and then just go into town. If I need to pick up a prescription in boots I just get a family member to drive me past boots and do a lap because I know there will be no spaces.	8/14/2019 7:36 PM
203	I do not think the times for on street parking need to be adjusted, 1 hour is perfect, any longer and paid car parks are more appropriate. The surcharge for paying by card via the phone is not acceptable, and train station parking needs to be increased.	8/14/2019 7:08 PM
204	A review of parking needs to be done because a lot more places could be provided without causing much problem. EG most places with single yellow lines could allow parking on a Saturday (they do on a Sunday and it doesn't make it congested). Also quite a number of single yellow lines that are currently all day could be made for 1 or both rush hours (eg near Martins - people park there on a Sunday and traffic disruption is minimal.	8/14/2019 6:26 PM
205	Watford...get people in Tallents crescent to clear there properties and stop giving out disabled bays unnecessarily	8/14/2019 3:28 PM
206	As a parent with a baby, I struggle a lot to find spaces that are suitable to get my child out of the car safely. There is only parent and child spaces in Sainsbury's and Waitrose, a total of about 12 spaces in the whole of Harpenden, not many considering the amount of parents in Harpenden. Both places also require payment to park, if there is space on the roads then it can also be unsafe to get my baby out of the car.	8/14/2019 2:26 PM
207	Parking in the town centre is a nightmare. If I can not park after 15 mins of driving round then I leave. We need to have more commuter spaces at the station to free up spaces for those that wish to use the town centre and all it's amenities.	8/14/2019 1:16 PM
208	I try to use Bowers way as theyvare the only parking with family parking places in harpenden. Waitrose is the only otger option	8/14/2019 11:53 AM
209	Parking is a nightmare for commuters. In winter there are not enough spaces at the station or surrounding areas. Causes lots of congestion. The station car park should clearly state when no spaces are available (cars coming in and out of the entrance near platform 1 can really hold up traffic). There should also be a clear pick up / drop off point outside this entrance, not in the car park, to stop people coming in and out of the station unnecessarily Commuters need a valid alternative to driving to reduce parking congestion. Cycling / scooters / motorbikes should be encouraged (parking can be a concern but surely easier to find than additional spaces for cars). Parking needs to be secure (lots of concerns about bikes stolen from the station). A shared cycle scheme like the TFL bikes used in London would give residents a flexible alternative and reduce concerns about stolen bikes. And there would be a health benefit for residents. Commuters should also be incentivised to use buses wherever possible (include within train season tickets and provide a reliable and cheap service). At the moment it's not worthwhile so people will drive.	8/14/2019 11:40 AM
210	Having two small children it is awful having to park, get kids out of the car, go and buy a ticket, take it back to the car all before carrying on with what I have come into town to do.	8/14/2019 11:00 AM
211	Parking on street is an informal method of traffic calming and reduces the speed of cars which travel way too fast in the town. This parking strategy does not need to provide more parking, but to increase opportunities for reducing traffic and improving the environment generally in the town. Eg improved cycle lanes, reducing car speeds, provision of park and ride for the station (particularly given the number of new houses proposed for the town)	8/14/2019 10:57 AM
212	My husband is a blue badge holder, I am not and do not use the facility when I am alone.	8/14/2019 9:41 AM
213	As it is is so difficult to park in the town I have to walk in and try and get a bus back. That's ok on a nice day but not good on a cold one. If I have an appointment in town I cannot risk driving down in the hope of finding somewhere to park as there rarely is anywhere.	8/12/2019 5:19 PM
214	The residents of Topstreet Way have serious concerns about road safety due to on-street	8/11/2019 7:22 PM

Harpenden Residents Parking Survey 2019

parking issues. Residents wish to live in a safe environment but, because of inconsiderate parking by commuters Mon-Fri, it is often dangerous and unsafe for residents to exit their driveways due to speeding vehicles. The Road Humps installed to calm traffic speeds are "not fit for purpose" and appear to have no effect on aggressive driving on Topstreet Way. The Council has proposed a solution of double yellow lines in its Waiting Restrictions Consultation Proposal dated 13 March 2019, but residents would like the Council to reconsider this Proposal and introduce Residents Restricted Parking (as in nearby Dalkeith and Overstone Roads) to deter all-day inconsiderate commuters and those vehicle owners who choose to use Topstreet Way as a free long-stay carpark. Cases of road-rage are increasing and there have been several cases of damage to residents' parked vehicles because of speeding vehicles during the morning/evening school runs and the morning commute.

215	Commuter parking causes significant problems. There should be more affordable station parking. Residents should not be disadvantaged by commuter/employee parking. Whilst I can park on my drive any visitors to my property cannot park near my house during any week day during the day.	8/10/2019 7:01 PM
216	I love the on street parking in Harpenden. If this was reduced or taken away, I probably would shop somewhere else most of the time.	8/9/2019 2:48 PM
217	The survey format is poor and does not provide a means for alternative outcomes, surely car parking in central Harpenden needs to be discouraged in favour of walking , cycling and park and ride.	8/8/2019 3:15 PM
218	Parking at the end of my road on Victoria Road after 6pm is ridiculous. Vehicles park on both sides of the road and it creates a bottle neck which gets completely jammed. Similarly on Bowers Way on a Sunday people park in the road simply because it costs to use the empty car park!	8/8/2019 12:42 PM
219	There just seems to be many more cars than spaces in Harpenden so any kind of solution would be appreciated. Also I think at times unmarked parking spaces make it easy for poor parking which doesn't leave room for others to park. Big cars taking up two spaces.	8/7/2019 4:12 PM
220	Need to drive to town centre at inconvenient times when spaces are usually available. Otherwise it can be impossible to find one.	8/7/2019 3:37 PM
221	While there are a few blue Badge spaces on the road very few are suitable for wheelchair passengers, only by town hall. Other spaces are often full this will only get worse with more housing and more people being eligible for blue badges. It is very frustrating when you need both space and a flat surface to get out of the car.	8/7/2019 10:46 AM
222	1 hour parking is not long enough when shopping or visiting cafes/ restaurants. All parking should be 3 hours	8/6/2019 9:36 PM
223	Parking too expensive to visit supermarkets and very limited to visit local shops. This has made the drivers very impatient and angry when they are trying to find a space, does not contribute to making Harpenden a nice place to live.	8/6/2019 8:54 AM
224	Not infrequently there are no spaces in any car park in Harpenden town centre. Have been late for a number of appointments because of this despite leaving plenty of time to find a space.	8/5/2019 7:56 PM
225	As a resident of Topstreet Way, I often experience problems entering or exiting my driveway due to inconsiderate parking and aggressive drivers. Visibility is very poor due to the amount of parking. Road users can be aggressive and unthoughtful making it difficult for residents.	8/5/2019 6:06 PM
226	Most of the problems are caused by rail commuters who are unwilling to pay the exorbitant cost, or cannot find a spot in the Station Car Park. Cars are parking in Southdown for the Station.	8/5/2019 4:54 PM
227	Commuter parking for Harpenden causes congestion and hazards on residential streets	8/5/2019 3:50 PM
228	many streets near the centre are full of station commuters. there should be more parking at the station and a much wider residents only restriction	8/5/2019 3:25 PM
229	The needs and wishes of residents should be paramount in any decision making process.	8/5/2019 2:41 PM
230	Amenbury Lane car park is used by sports centre free tickets when drivers are not in the sports centre. The tickets are easily collected with no checks that driver is using/still using the facilities	8/5/2019 1:12 PM

Harpenden Residents Parking Survey 2019

pool/sports centre. The desk will say they always check but this is most certainly rarely true.
Potential paying Parker's then cannot park.

231	The creation of a two-tier multi storey card park in Bowers Way alongside the railway line would considerably help with the congestion. Amenbury Lane car park is abused by people just picking up a free ticket and NOT SWIMMING.	8/5/2019 10:38 AM
232	My main concern is Aldwickbury Crescent between Thornbury and The Cleve at school drop off and pick up, and when there are special events at High Beeches School. Cars park both sides of the road, often with two wheels on the pavement and close to drive entrances. Combine the poor visibility with parents and Primary age children going to and from the school and you have an accident waiting to happen.	8/5/2019 9:31 AM
233	At the bottom of Amenbury Lane, there is often congestion and pedestrian safety issues caused by unloading vehicles and vehicles parked illegally at the junction and outside the oddfellows pub	8/5/2019 8:57 AM
234	Appreciate that street parking is needed so that shop and other workers can work at the shops/offices. Many people park on the double yellow near waitrose entrance.	8/5/2019 8:07 AM
235	Too many houses have been built in the town. We now have congested roads and inadequate parking. Moves to create further housing will make the situation worse. A nearby out-of-town large supermarket would significantly reduce parking problems in the town.	8/4/2019 10:18 PM
236	none	8/4/2019 8:51 PM
237	parking isn't the problem. You should be encouraging use of public transport, bikes, walking etc to reduce congestion and pollution and as a healthy alternative to residents.	8/4/2019 7:21 PM
238	Because of parked cars most roads near the centre no longer can cope with two way traffic. One has to constantly stop for oncoming cars.	8/4/2019 4:59 PM
239	Survey suggests that visits to the area specified are made at the same time every week. This is not my experience.	8/4/2019 10:03 AM
240	Before you publish your intentions read the book 'Urban Transport without the Hot Air'. Myths about solutions to car parking issues are well covered in the index.	8/4/2019 9:43 AM
241	Commuters parking is out of hand. Taking spaces all day preventing residents parking for work or shopping	8/3/2019 9:54 PM
242	There is considerable lack of station parking for the demand.	8/3/2019 8:47 PM
243	none	8/3/2019 6:09 PM
244	Need more/bigger car parks, possibly multi-storey	8/3/2019 2:51 PM
245	Bring back short stay only car parking for harpenden. Never used to have a problem parking for shopping in the town centre until all the car parks were made available for all day parking. Cost of short stay parking is prohibitive along with lack of spaces means I often give up and drive to St Albans or Welwyn for supermarket shopping.	8/3/2019 2:05 PM
246	I commute into London but cannot find space in the station car park at the time that I go in- 8.45. I therefore park in Bowers Way which is very expensive and deprives others of a town car parking space. I am not able to walk to the station so have no alternative. If I try to visit the doctors in the middle of the day at Bowers Way surgery it can be very stressful as there is often no where to park- in part due to commuters like me. I would suggest resolving the station parking problems and providing a financial incentive to move parking away from the town centre i.e. make parking at the station cheaper. This can probably only be done with a multi storey car park which I know was discussed some years ago.	8/3/2019 9:36 AM
247	Ground level street signs, illegally parked vehicles and parked-on-pavement vehicles often make it impossible for me to move safely in my wheelchair. I try not to use regular spaces, if I can, to leave them free for others. However, many disabled places are not wide enough, or safe enough, for a wheelchair to be brought to me by my husband. I am the driver and it can be dangerous getting me out of the car. I also need to be on the level, not up in Bowers Way car park, my husband cannot push me up the hill, or any hill, he is in his 70s.	8/3/2019 9:19 AM
248	I am frequently put off visiting and shopping in Harpenden by the lack of available parking, particularly during the week. This is the case even though I prefer to park in car parks rather	8/3/2019 8:38 AM

Harpenden Residents Parking Survey 2019

than on the street.

249	My son goes to urc nursery and I live out of town so have to drive. Drop off and pick up are very stressful parking wise especially as I have arthritis in my spine but am not eligible for a blue badge. The mornings are less pressing for me but the evenings I have to also pick Yooo my year 1 daughter from Roundwood primary school, both at room 3 pm. Parking is the bane of my life at both schools.	8/3/2019 5:34 AM
250	Harpenden desperately needs more parking or a park and ride system for the station. Harpenden is a major commuting town with woefully bad parking in an area which is growing rapidly- more houses and schools being built. As a local resident who wants to shop locally and invest in the local businesses being unable to park my car makes me shop out of town or on line. This is terrible for our local community and the shops which struggle to survive with the ludicrous rents. We need a multi Storey car park at the station and a park and ride system. Central town car parks should also be marked only for maximum 6-8 hours parking to prevent commuters using them all day long.	8/2/2019 11:30 PM
251	I'm glad you're carrying out this survey but in nearly 30 years in Harpenden I can't say I've ever had parking problems. Maybe I'm just willing to walk a few more yards from my car to my destination than some. I couldn't really answer Question 9 as it assumes a routine, which I don't have. I may visit these areas at any time on any day.	8/2/2019 9:10 PM
252	Please do yourselves and the residents a favour. Consider why people want to park in the town centre and then take a careful look at the various CPZs around the town and how they work. As things stand, we have anomalous and illogical restrictions which achieve nothing. A good example is all day residents parking near to the Silver Cup pub. There are very few residents near to this location who dont have access to off street parking. Avoiding commuters using the spaces can be achieved, as is done elsewhere in the town, by having 2 hour periods during weekdays when a residents' permit is required. The current restrictions mean that potential valuable spaces are left empty 24/7 while people drive round and round the town centre looking for spaces, creating pollution and road safety issues. The Council should be encouraging visits to the town centre and its businesses. All over the country retail and entertainment businesses are failing. Harpenden should be doing everything in its power to ensure that they prosper. Hostility to on-street parking is entirely counter-productive, particularly given the fact that there is insufficient off-street parking provision and the local bus services are virtually non-existent. The unbelievably short-sighted (and happily unsuccessful) attempt to stop parking in the Avenues area a couple of years ago was a prize example of Councillors losing the plot- putting the interests of people who own large houses with plenty of off-street parking ahead of local business employees and town centre shoppers.	8/2/2019 5:35 PM
253	Stay times for on road parking to be extended to allow for commercial trading	8/2/2019 5:04 PM
254	There is clearly not sufficient parking available to match growing infrastructure of Harpenden & where it exists machines should be more user friendly (ie:able to give change)	8/2/2019 5:01 PM
255	Insufficient space in Amenbury Lane car park, Sainsburys car park, Bowers Way East car park, Waitrose car park.	8/2/2019 4:49 PM
256	Need more parking spaces at the railway station to cut down commuter parking in the streets. Need proper enforcement. Give greater priority to pedestrian safety.	8/2/2019 3:49 PM
257	Many residents and visitors to Harpenden take up 2-3 spaces when they park. There is no penalty for this and it creates issues because the extras spaces they are taking up mean people have to drive round and look for another space. The horizontal bays that are all around Harpenden are not divided and this allows people to take up as much space inside them as they want.	8/2/2019 3:12 PM
258	Harpenden station car park is full on weekdays resulting in commuters using the other car parks and consequently there is less room for others in those car parks.	8/2/2019 2:46 PM
259	Car ownership will likely fall dramatically in the next couple of decades so not sure I see the value in making any huge changes at the moment. https://www.bbc.co.uk/news/business-45786690 https://www.businessinsider.com/no-one-will-own-a-car-in-the-future-2017-5?r=US&IR=T	8/2/2019 2:32 PM
260	Sunday is the worst day in town centre since charges were introduced at Sainsbury's - pointless decision that has led to people parking anywhere/everywhere else	8/2/2019 1:59 PM

Harpenden Residents Parking Survey 2019

261	<p>This survey completely misses the point and is clearly driven by the Town Council and St Albans own agendas. Please, please read the following and think about it. The problem with parking in Harpenden is caused by two things, both of which you could change and indeed you and St Albans have contributed towards. First, there is simply too much residents parking; we all pay the same Council Tax (or nearly) so why should some residents get the benefit of residents parking. I would happily pay for a residents permit to enable me to park on designated streets in Harpenden Town Centre although I do not live on those roads but do live nearby (i.e. I am not a commuter!). Second, absolutely stupid time restrictions have been imposed on those streets where parking is permitted outside restricted times - to be clear this works well when it is a restriction of one hour during the day (e.g. no parking from 10-11am) or until, say, 10.30am, provided these times vary between streets, because this stops commuter parking but allows local residents (but not residents of those streets) to park conveniently. The council has stupidly introduced too much resident parking (thereby inflating the property prices of houses in those streets and transferring wealth to those property owners) and, where there are parking restrictions, the Council has introduced them for ludicrous and long periods e.g. 8am to 6.30pm. These roads are usually empty of any parking almost all of the day (believe me I walk past them most days) because residents don't need them and no-one else can use them. Examples (there are many): Leyton Road by Silver Cup and beyond into West Common (by Rothamstead Research).</p>	8/2/2019 9:52 AM
262	<p>Free parking in southdown is an incentive for me to use local shops. Town centre is always busy but I expect that for a town of our size and there are always options available albeit with a bit of a walk.</p>	8/2/2019 9:44 AM
263	<p>Please add secure bike parking to encourage green transport options.</p>	8/2/2019 9:33 AM
264	<p>More buses and cycle paths would reduce the need for parking spaces in town.</p>	8/2/2019 9:20 AM
265	<p>There has been a marked increase in the abuse of local pub carparks and parking around the common in Southdown commensurate with recent housing developments in the area which have failed to supply adequate parking for their residents. Southdown is in danger of drowning in the overflow.</p>	8/2/2019 8:30 AM
266	<p>It's hard to generalise. The area for me which is problematic is the small road parallel to the high street at the end near Zaza's- the road has cars parked on either side but is clearly too narrow for that. I am fortunate to live very close to town to rarely drive there - because of the parking issues I will do this only if I absolutely have to.</p>	8/2/2019 8:00 AM
267	<p>I feel that traffic and parking are two of the most serious issues in central Harpenden. They impact safety, commerce and quality of life. I am certain that commuter parking plays a significant part in on-street parking congestion in non-controlled residential streets. I think a much more comprehensive and regular bus service from non-central areas would benefit, as would a much larger central car park.</p>	8/2/2019 7:52 AM
268	<p>On street parking in the town centre is really important to me because it helps me shop local and use the cafe and leisure facilities. 2 hour rather than 1 hour slots are most useful</p>	8/2/2019 7:45 AM
269	<p>Extend the station car park by making it multi story as is normal in commuter train stations.</p>	8/2/2019 7:39 AM
270	<p>Need to encourage use of electric vehicles and have dedicated charging bays</p>	8/2/2019 7:32 AM
271	<p>1 hour time limits are not long enough in town when you have children</p>	8/2/2019 7:27 AM
272	<p>The survey has NOT been constructed that well as I answered the questions truthfully yet at one point it took me back, upon checking why I had answered the question correctly. Any comments?</p>	8/2/2019 7:17 AM
273	<p>I use amenbury lane and Waitrose- so I don't waste my time looking for on street parking. It would be good if the road directly in front of Sainsbury's/WHSMith could be pedestrianised, for safety and to make a more pleasant experience.</p>	8/2/2019 7:13 AM
274	<p>I think the main purpose of this survey is to examine the issues within the town centre. However, as a resident of Top Street Way, we have experienced continued issues with commuter / airport parking over the last 4 years. This has led to blockages of traffic during peak hours, difficulties in exiting resident drive ways and three serious crashes in the past few years. Despite numerous attempts to engage with the Town, District and County Council these issues remain unresolved.</p>	8/2/2019 7:11 AM
275	<p>Station car park needs extending to help the rest of the towns parking issues</p>	8/1/2019 11:46 PM

Harpenden Residents Parking Survey 2019

276	No	8/1/2019 11:11 PM
277	Topstreet way desperately needs the problem of commuter parking to be addressed with a scheme that prevents all day parking by non residents but allows residents to park, unrestricted and without charge, outside their own homes.	8/1/2019 11:09 PM
278	Parking for 2 hours in public car parks is more than double the 1 hour charge. Discourages staying in town	8/1/2019 11:02 PM
279	The traffic and parking situation in Harpenden is now terrible and only going to get worse if something isn't done. We MUST have a plan to increase the parking availability mainly through a multi storey at the station and ensure the fees aren't extortionate so people are willing to park there. Some people now commute from other towns just because the fees are ridiculous. I love Harpenden but the traffic and parking situation gets me down every single day.	8/1/2019 10:58 PM
280	I now live on bowers way so don't need to park in town as often (apart from when doing a big shop) but before I found parking to be a nightmare	8/1/2019 10:42 PM
281	It would be helpful to mark out car parking bays on high street and surrounding streets particularly outside M&S. I often think you could fit 2 or 3 more cars in if people parked more considerately and this would be helped by having marked bays.	8/1/2019 10:41 PM
282	I pick the times that I come to Harpenden's Town Centre/walk from a bit further out to make parking easier. Parking first thing in the morning is fine but at lunchtime it is very difficult to park so I often avoid this time or walk in.	8/1/2019 10:33 PM
283	People complain about Harpenden parking but they are actually complaining about FREE spaces, there are many short stay paid spaces available. Given the current environmental issues people should be driving less, taking buses and walking/cycling more. Please do not introduce a multi storey car park at the station. We do not need it and people should be finding ways of avoiding driving and clogging up the town with fumes. Less cars in Harpenden please! Many thanks!	8/1/2019 10:32 PM
284	Cars parked as you turn into Victoria Road from Station Road is extremely dangerous and this is worse on a Friday night when people park on both sides of the road starting from the corners	8/1/2019 10:27 PM
285	The one hour time restrictions throughout the town centre make leisure parking and supermarket shopping challenging. Exercise classes etc are often nearly an hour long and you need to park, walk to the location and back again. It is usually not possible within the hour and due to the fact you can't find a parking space, you have to park in advance to ensure that you can get parked. You then have a high chance of getting a parking ticket.	8/1/2019 10:14 PM
286	Amen bury lane car park is often full by 10am and lydekker also gets full quickly but is also inconvenient as it's at the far end of the town. The station car park is a no go after 7.30 which forces commuters coming from further away to use local roads. We need a multi storey desperately.	8/1/2019 10:13 PM
287	There are very limited disabled parking	8/1/2019 10:12 PM
288	The cost of parking in the public car parks is exhorbitant	8/1/2019 10:09 PM
289	More parking spaces needed at station eg double storey car park, as people commuting now park all day in other nearby carparks so it's hard to find a space in car parks near the centre.	8/1/2019 9:44 PM
290	Please, Harpenden residents are continuously struggling trying to find "resident" parking bays as visitors just do not care about any of the parking restrictions in town. We really need your help with this particular point. Many thanks	8/1/2019 8:52 PM
291	Builders often park all day in public car parks and in on-street parking bays, leaving far less room for regular users, especially at Amenbury Lane where parking is needed to access fitness classes etc.	8/1/2019 8:41 PM
292	I feel very strongly that taxis should not spend time in parking places or they should expect to pay as everyone else does.	8/1/2019 8:20 PM
293	What is the point of having traffic wardens in harpenden when they spend 99% of their time in a car park, the traffic wardens wont ticket people in certain places because they "cant see the yellow line clearly". Also I work in a shop on station road that relies on patients being able to have access or nearby parking and most of the time the spaces are filled with cars from	8/1/2019 7:47 PM

Harpenden Residents Parking Survey 2019

surrounding salons and barber shop staff members! If I was to park my car outside for the whole day I would get a ticket but they seem to get away with it!

294	The cost and limited availability of parking means I prefer to spend money on petrol to drive to out of town supermarkets where prices are lower and choice greater anyway	8/1/2019 7:46 PM
295	There are not enough mother and baby parking spaces - I find it difficult to find a space in car parks with enough room around the car to get my children in and out of the car.	8/1/2019 7:43 PM
296	Parking around schools is a huge issue. There is a TRO for the streets around Wood End and it is never enforced. Cars park on zigzags and during restricted times every single. The TRO should be amended to have red lines on Yeomans Ave.	8/1/2019 7:25 PM
297	There's not enough bike parking in the town center, and I think if buses were more regular and cheaper for just a few stops fewer people would be tempted to drive in	8/1/2019 7:14 PM
298	Parking is so hard in Harpenden nowadays that I rarely bother, I do most of my shopping on-line. And I don't see why there are so many restrictions for the poor commuters (I am not one BTW). Roads like Dalkeith are mostly empty during the day which seems such a waste. I can rarely park in the Bowers Way car parks and have to drive round and round which is not environmentally friendly and it adds to the congestion! Why not make more parking available such as further along Leyton Road towards the Silver Cup? It wouldn't take away much of the grass area, there is enough common after all. I feel that we're not wanted in Harpenden town centre anymore! The shops would do more trade if people could get to them easier. I know I'm not the only one who thinks this.	8/1/2019 7:03 PM
299	better bus services would remove my need for some parking	8/1/2019 6:56 PM
300	We have been complaining about the parking on Topstreet Way for 3.5 years and our concerns living there with young children. The council consulted last July and still no action has been taking notwithstanding overwhelming support by residents for a daily restriction of two hours no parking (consistent with the rest of the street) and or wanting residents permit parking. This is clearly due to commuters and also affects the ability of my in-laws who are elderly to park near our house. Please take a consistent approach to resident parking.	8/1/2019 6:54 PM
301	In my road (Eastmoor Park) parked cars are a major safety issue with parking on double yellow lines, on blind bends, on corners and on foot way. I have raised this issue with my local town councillor with no response!	8/1/2019 6:49 PM
302	Strong case to remove some on street parking and make paid car parts cheaper and easier for residents to use	8/1/2019 6:48 PM
303	The cost of off street parking for short stay is is ridiculously expensive and I will often decide not to visit the town centre as a result. On sundays and public holidays people park dangerously on corners etc and there are never any wardens. If you overstay by a few minutes during the week, which is not dangerous at all, the wardens pounce. Note that I have never had a ticket	8/1/2019 6:34 PM
304	it must be difficult for shops and workers in town centre when so many of the paid spaces needed to support customers and staff are taken by school staff in the town centre due to a new school being constructed with NO parking provision and commuters who take all of the free off street spaces due to a combination of lack of paid parking space and cost of parking.	8/1/2019 6:21 PM
305	Our residents' parking scheme helps our road. Needs checking everyday though.	8/1/2019 6:07 PM
306	An increase in the size & number of "4x4" cars & their inconsiderate drivers, makes crossing roads more dangerous and parking beside nigh on impossible in car parks!	8/1/2019 6:00 PM
307	Increased parking is required at Harpenden Thames Link Station by building multi level parking to reduce all day parking on street. St Georges school should encourage pupils to walk. Where drop off and collection is required parking should be provided on school grounds with permit holders. Traffic wardens should ticket vehicles delivering and dropping pupils in Hitherfield lane. Parking space should be increased for commuters with permits on East Common.	8/1/2019 5:40 PM
308	Please provide cheaper short stay parking to encourage shopping in the town & encourage cycling by making it safer & secure bike parks.	8/1/2019 5:39 PM
309	Many of my friends from other areas no longer shop here because they don't know where to park. There are many difficulties parking near surgeries because main car parks are full much of the day. When I go out in the evening I need somewhere safe to park but the Town is still full	8/1/2019 5:31 PM

Harpenden Residents Parking Survey 2019

310	More traffic wardens patrolling would help. Increased restrictions near schools such as Harpenden Academy. Introduce residents only parking outside blocks of flats such as Vaughan Road.	8/1/2019 5:26 PM
311	Need more spaces... school traffic is the biggest problem that I see. Mums with massive 4x4's and one kid in the back causes traffic and limited parking. Provide a local bus service for kids to get to school or get them walking!	8/1/2019 5:16 PM
312	Parking issues in Harpenden Town Centre is a timing issue. There are periods mid morning and mid afternoon when the parents congregate and it is very busy. If you avoid these, it is not an issue.	8/1/2019 5:08 PM
313	I dont actually live i the town of Harpenden but in Southdown and I have a council parking permit for senior citizens	8/1/2019 4:58 PM
314	Drivers sit waiting for a street place to become vacant when they see a driver returning to their car to leave.	8/1/2019 4:49 PM
315	Lack of parking is a big problem	8/1/2019 4:47 PM
316	Despite it being my nearest area for shopping it's my last resort as I can never find a parking space unless I pay at Sainsbury's or use the very tight impractical spaces at Waitrose I actively avoid my local high street which is a shame.	8/1/2019 4:39 PM
317	Car parking at Amenbury Lane is a nightmare. Now even worse with the building works. Be good if the new car park was the first thing to be completed.	8/1/2019 4:34 PM
318	Do not ruin the town centre with too many parking restrictions	8/1/2019 4:34 PM
319	I think having better and parking at the station would solve a lot of the parking problems in town. Also, the parking by our house is not properly taken care of by highways as there has been SORN vehicles parked there for over a year total in the past couple of years.	8/1/2019 4:27 PM
320	My School Run driving route runs down Top Street Way and is an absolute nightmare for everyone. Yellow lines should be painted to enable through traffic. On a dustman day the road is impassable.	8/1/2019 4:26 PM
321	More two hour on street parking spaces are needed in the town centre. Sometimes it is not possible to conduct ones business in an hour or less.	8/1/2019 4:26 PM
322	I have lived in Harpenden Town Centre for 31 years.Car usage must be discouraged due to congestion and increasing air pollution	8/1/2019 4:22 PM
323	Happy to pay for parking but why do we have to guess in advance how long we are going to be? Luton, WGC and Stevenage all operate a chip coin system where you pay for the amount of time you've actually parked. Our current system is a rip off and has a knock on effect on local businesses eg if I bump into a friend I may not have time to go for a coffee because my ticket is about to expire.	8/1/2019 4:15 PM
324	In the whole of the town centre there are only 6 mother and baby bays available. Which are always abused. No one checks them. If they are offered as a specific bay, like disabled bays, which are checked, surely they should be the same!!	8/1/2019 4:09 PM
325	if the proposed development out on the Luton Road ever happens (hope not) then parking will be a nightmare	8/1/2019 3:59 PM
326	As a serving Met Police officer I cannot stress what a difference marked bays would make. Cars have a designated size space and you fit a lot more cars in. I've seen it implemented so often in London and it works so well.	8/1/2019 3:51 PM
327	Pick up of commuters means cars, often with running engines, are parked on kerbs and too near junctions	8/1/2019 3:49 PM
328	General lack of consciousness about parking everywhere in Harpenden. You can park right out Sainsbury's and this should a yellow line as too many people stop lt. even if it a box for taxi pick up only	8/1/2019 3:38 PM
329	Promised double yellow lines on one side of Rothamsted Avenue will greatly enhance safety on this street.	8/1/2019 3:34 PM
330	To find a place to park on the street, it takes a lot of time just driving around to find one. Also, it	8/1/2019 3:33 PM

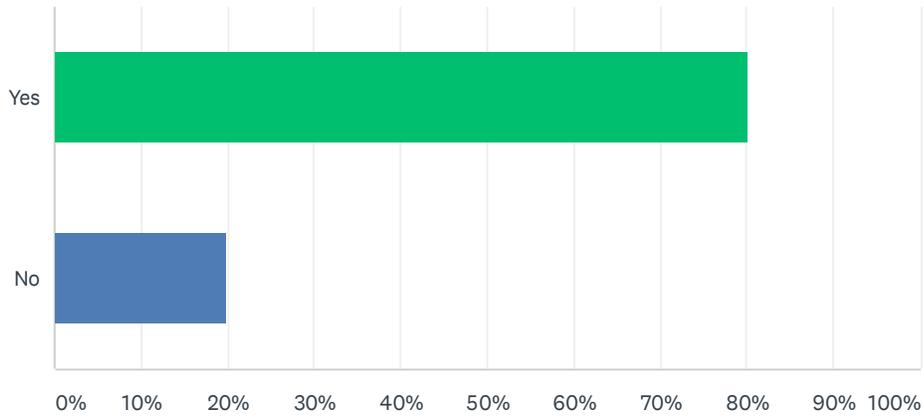
Harpenden Residents Parking Survey 2019

is too expensive to park in the paid car parks and to top it all off, the machines do not give change, so it can cost you even more!

331	As a blue badge holder a lot of the questions were not relevant to me hence the don't know answers	8/1/2019 3:18 PM
332	The abuse of disabled spaces is infuriating! I hate confrontation and those who have nerve to park in the spaces without a badge are usually quite happy to be abusive which is really uncomfortable when you do have the badge to park there. I really struggle to get a disabled parking space. Whether that be because there aren't enough or people are parked there when they shouldn't be.	8/1/2019 3:12 PM
333	Bends on Rothamsted Avenue should all be double yellow lines as parked vehicles make this area a real hazard, as you need to pull out into opposite lane without being able to see whether oncoming traffic. Also, delivery vehicles park on double yellow lines in same area - should pull onto available driveways to make delivery	8/1/2019 2:46 PM
334	Parking needs are not being met in Harpenden at the moment. New building developments need to provide adequate parking so this situation doesn't get worse	8/1/2019 2:42 PM
335	Lots of commuters park in town centre (bowers way) to avoid high charges at station. Time limited options should prevent this	8/1/2019 2:41 PM
336	Not enough free parking for short periods	8/1/2019 2:38 PM
337	I wish that the current parking restrictions were more consistently enforced. Cars park on double yellow lines every day in Harpenden centre but are very rarely ticketed. I also wish other car parks were free - then folks wouldn't park illegally and you wouldn't have to drive around for ages to find a place to park.	8/1/2019 2:38 PM
338	Many people, myself included, drive round and round the town centre looking for an on street parking space. It can take a long time for one to become available and I often give up and go to the Sainsbury's car park. But I do resent having to pay when I just want to pop into a couple of shops and will be less than an hour. I think the problem arises because there is not enough parking for those who commute and also those who work in the town centre. If more (and reasonably priced) all day parking was available to them then I think it would be much easier for shoppers to park. I also know that many people who work in shops and hairdressers etc in the town centre park outside their workplace and leave their car there all day because they keep an eye out all the time for traffic wardens and move their cars if necessary, so again, it clogs up the 1 hour spaces for shoppers.	8/1/2019 2:15 PM
339	Commuter parking in town limits availability of parking for local people who need to pop into town. More non commuter parking needed. Space size in some car parks needs to be review - swimming pool for example. Bigger spaces needed.	8/1/2019 2:13 PM
340	I sincerely hope you don't impose more paid parking. I believe that parking should be regulated so as to avoid abuse and wish there were more parking spaces but to start charging would be seriously detrimental to the high street	8/1/2019 1:59 PM
341	We need more parking wardens to enforce double yellow lines outside Sainsbury's and near the fast food outlets on Victoria Road.	8/1/2019 1:21 PM

Q16 Have you heard of the Harpenden Hopper Community Bus?

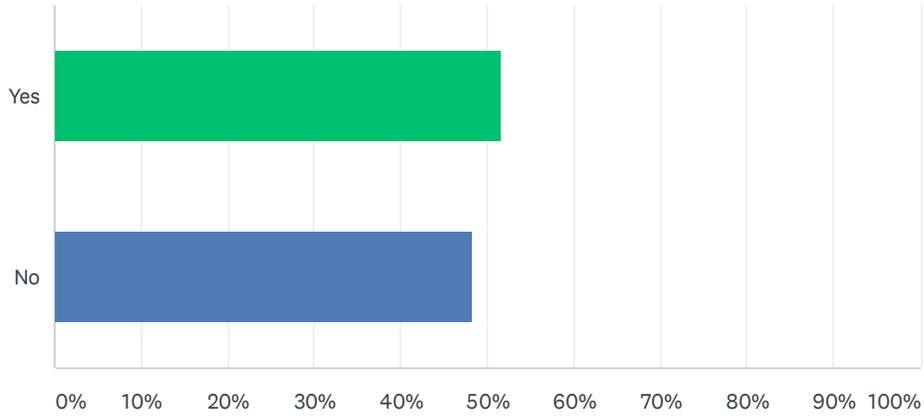
Answered: 704 Skipped: 136



ANSWER CHOICES	RESPONSES	
Yes	80.11%	564
No	19.89%	140
TOTAL		704

Q17 If you have heard of the Harpenden Hopper Community Bus Service, did you know it was a hail and ride service?

Answered: 691 Skipped: 149



ANSWER CHOICES	RESPONSES	
Yes	51.66%	357
No	48.34%	334
TOTAL		691

Q18 The Harpenden Hopper exists to provide bus access into Harpenden from areas not well served by public transport and to ease congestion, parking and pollution; what would encourage you to use the Harpenden Hopper in the future?

Answered: 516 Skipped: 324

Harpenden Residents Parking Survey 2019

#	RESPONSES	DATE
1	Nothing. I'm not on the route and I can walk into town. I only use the car around town for very specific purposes at specific times (e.g getting a child to and from an activity)	9/27/2019 1:41 PM
2	Close enough to Town Centre as to not need to use. Only use car for heavy shopping, otherwise walk.	9/27/2019 1:35 PM
3	If it operated in my area [Meadway, Long Buftlers] at several times of day not just twice a day as with current Arriva bus which is consequently mostly empty !	9/27/2019 10:47 AM
4	I wouldn't use it as live close to town centre	9/27/2019 10:00 AM
5	Better information about how the service works and the coverage areas.	9/27/2019 8:52 AM
6	It was in my road	9/27/2019 6:04 AM
7	More promotion	9/26/2019 10:43 PM
8	N/a	9/26/2019 8:14 PM
9	When I am unable to drive my car any longer due to poor eyesight & old age.	9/26/2019 4:54 PM
10	Unlikely to use as main journey into town is enroute from work to home or specifically to access supermarket.	9/26/2019 3:38 PM
11	More information	9/26/2019 2:58 PM
12	Frequency	9/26/2019 2:34 PM
13	Maybe	9/26/2019 2:30 PM
14	Yes	9/26/2019 1:17 PM
15	Old age	9/26/2019 12:39 PM
16	If I can't walk	9/26/2019 11:04 AM
17	I have 321 stop nearly opposite my road.	9/25/2019 9:42 PM
18	More frequent and services and routes	9/25/2019 8:24 PM
19	I would need to look up the route	9/25/2019 8:22 PM
20	Better information	9/25/2019 6:23 PM
21	Already used it.	9/25/2019 5:51 PM
22	A reduction in price, and travel times outside of traditional work hours	9/25/2019 5:42 PM
23	If it came nearer my home in east common	9/25/2019 5:37 PM
24	Knowing where it goes from	9/25/2019 5:24 PM
25	Prefer to walk	9/25/2019 4:54 PM
26	Knowledge of where it runs to and from and timetable information.	9/25/2019 2:07 PM
27	I have not heard of it. Needs better publicity.	9/25/2019 1:01 PM
28	Frequency and free	9/25/2019 12:21 PM
29	Remembering that it is running near me!	9/25/2019 12:16 PM
30	Make it easy/cheaper like London buses	9/25/2019 11:38 AM
31	N/a	9/24/2019 5:05 PM
32	If its route came along Roundwood Park and if I was not able to drive	9/24/2019 3:46 PM
33	Service not really aimed at me as I can walk into Town easily.	9/24/2019 2:11 PM
34	As a car user a bus is never going to be as convenient as jumping in the car for speed, convenience, ability to do multiple journeys to run various errands in the shortest space of time.	9/24/2019 12:26 PM

Harpenden Residents Parking Survey 2019

35	frequency and knowing a timetable	9/24/2019 10:33 AM
36	Knowing where to find the timetable online and if it went to all the schools.	9/23/2019 6:21 PM
37	Yes!	9/23/2019 12:54 PM
38	In good weather and at night before the lights are switched off I can walk into town, but the hopper would be useful if carrying shopping.	9/23/2019 11:23 AM
39	If it came pass my house	9/23/2019 8:33 AM
40	Knowing the time table.	9/23/2019 8:11 AM
41	It coming near where I live	9/22/2019 9:23 PM
42	If I couldn't drive	9/22/2019 8:08 PM
43	If it serviced Southdown	9/22/2019 7:42 PM
44	Knowing what it looks like, the cost, the stops & the times it travel to/from	9/22/2019 8:31 AM
45	Access and timetable and cost	9/21/2019 1:23 PM
46	more frequent service	9/20/2019 5:07 PM
47	no	9/20/2019 4:53 PM
48	nothing as I am too disabled to use a bus	9/20/2019 10:42 AM
49	I have not seen it anywhere near my home (Meadway)	9/18/2019 4:52 PM
50	Length of time hanging around to come back.	9/18/2019 11:17 AM
51	Maybe	9/18/2019 8:59 AM
52	Highly unlikely that I would use it	9/17/2019 10:49 PM
53	Nothing	9/17/2019 8:15 PM
54	I wouldn't use it.	9/17/2019 7:29 PM
55	Regular running throughout the day	9/17/2019 4:52 PM
56	Know times and locations	9/16/2019 8:53 PM
57	To know more about it and where and when it stops	9/16/2019 8:19 PM
58	I don't know the timetable	9/16/2019 7:23 PM
59	more information of routes and times	9/16/2019 5:15 PM
60	Probably wouldn't use but it doesn't clever where I live anyway	9/16/2019 11:11 AM
61	Knowing the route, prices and times	9/16/2019 10:36 AM
62	knowing timing	9/16/2019 10:16 AM
63	I usually have a pram so not suited to my needs	9/16/2019 10:05 AM
64	More extensive timetable	9/16/2019 9:39 AM
65	If I lived further away from town centre	9/16/2019 8:39 AM
66	I have a small child in a pushchair so wouldn't be able to use it.	9/15/2019 10:35 PM
67	Yes but I can walk most places.	9/15/2019 9:51 PM
68	Increased frequency	9/15/2019 9:42 PM
69	Not needed for me	9/15/2019 9:22 PM
70	Frequency	9/15/2019 8:29 PM
71	I tend to walk into town if I'm just going into town. I only drive if I need to collect kids from school and drive to St Albans or Hemel from there	9/15/2019 8:04 PM

Harpenden Residents Parking Survey 2019

72	Regularity of service	9/15/2019 7:05 PM
73	More regular service	9/15/2019 5:41 PM
74	I thought it was for the elderly	9/15/2019 4:46 PM
75	Seeing it more often, easy access to its route, and perhaps standard stop points as well as the hail service?	9/15/2019 2:51 PM
76	Advertising of routes	9/15/2019 2:48 PM
77	Further information about the service and it's destinations	9/15/2019 2:45 PM
78	Access to timetables, maybe information up in the library or on the Harpenden parents network. Information about costs	9/15/2019 2:23 PM
79	If I couldn't walk/drive	9/15/2019 11:46 AM
80	Frequency of service & a better understanding of the routes	9/15/2019 11:25 AM
81	More published info.	9/15/2019 11:20 AM
82	Knowing about the service would be a start	9/15/2019 11:12 AM
83	I would not. I am too busy going all over town and surrounding areas with the needs of a busy young boy and a busy teen and dropping off husband at station etc	9/15/2019 11:09 AM
84	Is it a free service? How do you use it? I dont know anything about it. Where is the info?	9/15/2019 11:01 AM
85	Don't know	9/15/2019 10:57 AM
86	Earlier mornings and later evenings - it doesn't serve the commuter population sufficiently, so they all park in town instead. Increased frequency of service and earlier / later services would help this.	9/15/2019 10:55 AM
87	Yes	9/15/2019 10:47 AM
88	More information and communication in how to use it	9/15/2019 10:31 AM
89	More info on timings and how long it takes to get to places	9/15/2019 10:25 AM
90	Visibility of routes	9/15/2019 10:24 AM
91	More knowledge of route	9/15/2019 10:15 AM
92	Am I allowed to use it? I thought it was for elderly or those with mobility needs.	9/15/2019 10:08 AM
93	If it did a full 5/7 day week. Unfortunately I work in London on the days its operating and I am at home on the other days	9/15/2019 9:34 AM
94	If it went to Redbourn too as its a lovely place	9/15/2019 9:33 AM
95	Knowing it's route/times	9/15/2019 9:21 AM
96	Information on where and when to catch it.	9/15/2019 9:19 AM
97	If it was on our route	9/15/2019 9:06 AM
98	Timings and frequency. How long it takes.	9/15/2019 8:45 AM
99	I'm not sure it's available at the weekend	9/15/2019 8:36 AM
100	Only a ban on private vehicles in the own centre, or if my circumstances changed so I did not have a car of my own or could not drive.	9/15/2019 8:34 AM
101	Nothing	9/15/2019 8:31 AM
102	Don't believe it serves my area	9/15/2019 8:22 AM
103	Possibly	9/15/2019 8:21 AM
104	More info	9/15/2019 8:20 AM
105	Extended more regular service	9/15/2019 7:58 AM

Harpenden Residents Parking Survey 2019

106	Knowing the times that it runs and the cost	9/15/2019 7:53 AM
107	Nothing	9/15/2019 7:50 AM
108	If I lived further from the town or couldn't walk	9/15/2019 7:43 AM
109	I assumed it was only for pensioners.	9/15/2019 7:40 AM
110	Nothing	9/15/2019 7:28 AM
111	Timetable on apps like Aviva are. Plus can see where bus is in relation to me	9/15/2019 7:17 AM
112	If it came up my road but I have a baby and it would be difficult to use as there is no car seat	9/15/2019 12:02 AM
113	Q	9/14/2019 11:38 PM
114	Knowing more about it's routes and frequencies	9/14/2019 11:35 PM
115	Knowledge of routes.	9/14/2019 11:33 PM
116	Don't need to use it yet	9/14/2019 11:30 PM
117	If Redbourn was on its route. It is not feasible to catch a bus from Redbourn with the current service	9/14/2019 11:21 PM
118	Increased frequency and more direct/quicker journey	9/14/2019 10:50 PM
119	Seeing it!!!	9/14/2019 10:28 PM
120	If I had to go further than I do, or was less able bodied.	9/14/2019 10:18 PM
121	More visibility on route and timetable	9/14/2019 9:29 PM
122	Nothing. I find public transport unreliable and expensive	9/14/2019 9:28 PM
123	It would not meet my needs as not relevant to area I live	9/14/2019 9:25 PM
124	I live in the town centre so have no need for it.	9/14/2019 9:14 PM
125	Yes	9/14/2019 9:10 PM
126	If there was a stop near my house and if it was pram friendly.	9/14/2019 9:03 PM
127	It would depend on why I was going to town. I wouldnt want to carry lots of shopping home on the bus.	9/14/2019 9:02 PM
128	No frequent enough	9/14/2019 8:55 PM
129	Timings and route - very little published information or where and when the bus runs and pricing. I don't think it is very well advertised.	9/14/2019 8:48 PM
130	Some set times potentially - I didn't realise it was for residents like myself who live further out! I don't know the times it's on and or where to find it. I think it's a brilliant solution - I think commuter hoppers would be fantastic!! I think the more the better!!	9/14/2019 8:43 PM
131	Nothing	9/14/2019 8:12 PM
132	Nothing within walking distance	9/14/2019 8:05 PM
133	More promotion eg flyers through doors	9/14/2019 7:53 PM
134	Don't think I'd use it	9/14/2019 7:45 PM
135	Seeing it in my area	9/14/2019 7:31 PM
136	Nothing at the moment because, fortunately, I am still fully mobile but a detailed route map with timings should be easily accessible to all	9/14/2019 7:12 PM
137	DON'T KNOW	9/14/2019 6:39 PM
138	I'm not on a current route so not familiar with frequency	9/14/2019 5:36 PM
139	Nothing	9/14/2019 4:03 PM
140	1) At the moment I walk whenever possible but would be happy to use the hopper if not 2)The	9/13/2019 10:15 AM

Harpenden Residents Parking Survey 2019

other resident of the household has mobility problems & uses his car of necessity.

141	lack of mobility as I get older	9/12/2019 4:29 PM
142	No need - drive own car but usually walk to town centre	9/12/2019 4:16 PM
143	Unable to drive	9/12/2019 9:57 AM
144	Don't really have need for it as I live in the centre	9/11/2019 5:23 PM
145	Knowing the route	9/11/2019 3:17 PM
146	no need	9/11/2019 1:09 PM
147	mostly i walk so not necessary	9/11/2019 11:52 AM
148	It doesn't come near us.	9/11/2019 9:18 AM
149	N/A	9/10/2019 7:59 PM
150	proximity to my street	9/10/2019 5:32 PM
151	Knowing more about when and where it runs and how to pay - do you need to buy tickets in advance?	9/10/2019 3:05 PM
152	not convenient	9/10/2019 1:11 PM
153	more stops nearer where i live and frequency	9/9/2019 9:08 PM
154	If I knew the route, and if it was operated/delivered by an electric vehicle rather than a diesel van.	9/9/2019 8:02 PM
155	If it came close to where I live	9/9/2019 5:27 PM
156	More frequent service	9/9/2019 4:21 PM
157	Cheaper prices for fairs. More frequent buses (minibuses are a great idea). And to cover more residential areas of Harpenden.	9/9/2019 3:06 PM
158	If I was less mobile (usually walk in harpenden) and / or I didn't have to work.	9/9/2019 2:19 PM
159	Knowing where to catch it and being confident that when I go to the stop I won't be waiting an eternity for a bus to come.	9/9/2019 1:55 PM
160	My mother would use it if it came passed her road Milton road, she finds it hard to walk far	9/9/2019 1:37 PM
161	Am able to walk into town and very often do now if time permits due to parking congestion.	9/8/2019 6:11 PM
162	If I suddenly,had a problem with walking or driving	9/8/2019 9:50 AM
163	Nothing. I can't carry heavy shopping, being disabled myself (it affects my neck and arms, not mobility)	9/7/2019 9:54 PM
164	To know where it will be and when and be able to get a pushchair on board.	9/7/2019 9:10 PM
165	Nothing	9/7/2019 9:07 PM
166	If I become infirm/ unable to walk or drive myself	9/7/2019 5:28 PM
167	becoming incapacitated in the future	9/7/2019 1:39 PM
168	Make it clear that this service is not just for the elderly. Is there an age limit? Can children use this service?	9/7/2019 8:24 AM
169	Nothing	9/6/2019 8:51 PM
170	Nothing	9/6/2019 8:41 PM
171	We would use it if it had a route and times and there was one at the right time.	9/6/2019 7:50 PM
172	I don't have a need for the service, yet.	9/6/2019 6:58 PM
173	As I am partially disabled and cannot walk well, the Hopper bus would need to be within a very short walk of my home.	9/6/2019 6:26 PM

Harpenden Residents Parking Survey 2019

174	An additional route taking in Overstone Rd up to and around Aldwickbury Crescent and then back to the Town centre via Dalkeith Rd would be ideal.	9/6/2019 5:35 PM
175	Any bus service has to be very regular. People will rarely wait more than 15 minutes and preferably less. The hopper is excellent for people without transport, but for those of us with cars it will never be regular enough in comparison to my car and so I would probably never use it.	9/6/2019 4:40 PM
176	Knowing the timetable and costs.	9/6/2019 4:38 PM
177	Confirmation that it was for all ages and the able-bodied? I would have to look up timetable and route again (I know something popped through the door).	9/6/2019 3:55 PM
178	No idea	9/6/2019 2:17 PM
179	Nothing	9/6/2019 1:24 PM
180	More information about timetable and routes	9/6/2019 1:15 PM
181	Unlikely to use while we are healthy as we tend to walk to town centre.dont	9/6/2019 11:35 AM
182	A map showing pick up and drop off locations as well as times the bus was running. Good links to the rail station would also help	9/6/2019 10:16 AM
183	More regular	9/6/2019 6:45 AM
184	Yes	9/5/2019 9:52 PM
185	Nothing	9/5/2019 9:35 PM
186	I walk to town so it is not needed for me but I do think it is a great addition to the town transport system	9/5/2019 9:19 PM
187	This seems to be aimed at older people who have bus passes and as there is a charge and it is very infrequent many won't use it.	9/5/2019 6:14 PM
188	Frequency	9/5/2019 5:58 PM
189	if we knew the routes and timetable	9/5/2019 4:28 PM
190	I live in the Town Centre so no need.	9/5/2019 4:01 PM
191	If I had difficulty walking, and could no longer drive.	9/5/2019 2:35 PM
192	if it passed my road	9/5/2019 11:46 AM
193	Advertise more. I've seen the bus twice	9/5/2019 9:48 AM
194	Availability	9/5/2019 8:26 AM
195	not needed for me at present	9/4/2019 7:43 PM
196	More visibility and timetables	9/4/2019 6:52 PM
197	only if it covered west common	9/4/2019 5:15 PM
198	A weekly / monthly ticket option.	9/4/2019 4:34 PM
199	If it served my neighbourhood - West Common.	9/4/2019 4:26 PM
200	No idea when it runs or where to	9/4/2019 3:57 PM
201	More frequent journeys	9/4/2019 2:52 PM
202	Does not operate at weekends and evenings, but I would use my bicycle at the moment, to do short trips.	9/4/2019 2:23 PM
203	Is it open to everyone, not just those with a bus pass e.g. retired people?	9/4/2019 2:03 PM
204	So communications exercise which pushes information at residents ie leaflets	9/4/2019 1:01 PM
205	if it came along Roundwood Park	9/4/2019 12:22 PM
206	If it was reliable and travelled the route from Batford to the station.	9/4/2019 11:17 AM

Harpenden Residents Parking Survey 2019

207	Nothing	9/4/2019 10:53 AM
208	if it came to my area	9/4/2019 9:34 AM
209	Maybe	9/4/2019 7:58 AM
210	Publication of clear route information.	9/4/2019 7:38 AM
211	If it ran every day	9/4/2019 12:32 AM
212	Not sure of the route	9/3/2019 10:18 PM
213	If it stopped in our road	9/3/2019 8:49 PM
214	I don't think I would. I can imagine it would take a lot of my time, which is already precious.	9/3/2019 7:08 PM
215	Route in / near Holly Lane AL5 5DY.	9/3/2019 6:09 PM
216	Nothing	9/3/2019 5:04 PM
217	published route / map	9/3/2019 4:16 PM
218	I would prefer to drive to have flexibility with timings.	9/3/2019 4:12 PM
219	.	9/3/2019 4:10 PM
220	Frequency	9/3/2019 2:45 PM
221	frequency and regularity	9/3/2019 2:21 PM
222	Frequently	9/3/2019 1:48 PM
223	It doesn't apply to me as I live in the countryside (Mackerye End) where it doesn't come	9/3/2019 1:46 PM
224	if you hail via app	9/3/2019 12:57 PM
225	Frequent on demand service with the ability to cater for you families i.e. prams, bags, children etc.	9/3/2019 11:25 AM
226	If it came near the Wheathampstead Road	9/3/2019 11:21 AM
227	Not applicable	9/3/2019 10:30 AM
228	N/A	9/3/2019 10:12 AM
229	It would need to be a daily and frequent service to/from Harpenden station.	9/2/2019 10:54 PM
230	Reliability of service. Knowing the timetable. Knowing the cost and routes	9/2/2019 9:00 PM
231	I doubt that I would ever use it	9/2/2019 8:42 PM
232	I would have benefitted from it when I broke my foot.	9/2/2019 8:26 PM
233	If it was free or requested a donation.	9/2/2019 8:13 PM
234	Knowing it's route and having reliable, punctual service	9/2/2019 8:05 PM
235	Infirmity in old age	9/2/2019 8:03 PM
236	I have not use it yet but may do now that we are retired.	9/2/2019 7:37 PM
237	Nothing	9/2/2019 7:12 PM
238	Unlikely to use this service	9/2/2019 7:11 PM
239	No	9/2/2019 5:50 PM
240	If I did not have access to a car or could not walk into town.	9/2/2019 4:09 PM
241	If I had a timetable that was accurate.	9/2/2019 3:39 PM
242	I don't know	9/2/2019 3:08 PM
243	Does not serve my area.	9/2/2019 2:50 PM
244	If I was older and could not drive I would probably use this service.	9/2/2019 2:13 PM

Harpenden Residents Parking Survey 2019

245	n/a	9/2/2019 1:56 PM
246	Nothing. If town centre parking not available would just shop elsewhere	9/2/2019 11:47 AM
247	Not a lot	9/2/2019 11:33 AM
248	If it stopped on my street	9/2/2019 10:23 AM
249	Yes.	9/2/2019 10:16 AM
250	if it worked in my area	9/2/2019 9:53 AM
251	To know it's routes, when/where it was running past me and if it was at all convenient to use.	9/1/2019 11:25 AM
252	Not much	9/1/2019 9:13 AM
253	Regular timetable	9/1/2019 9:13 AM
254	If it was a direct service every 15minutes (which it's never going to be so answer should probably be nothing - sorry)	9/1/2019 12:35 AM
255	Better communication about the service timetables etc. I thought it was a service for OAPs until very recently.	9/1/2019 12:06 AM
256	Better knowledge of timetable and locations it goes to.	8/31/2019 10:22 PM
257	It is not relevant for me as I live very near the high street	8/31/2019 9:16 PM
258	Running early morning/evenings to and from station	8/31/2019 8:23 PM
259	Informal signs around town.	8/31/2019 7:54 PM
260	Not likely	8/31/2019 3:56 PM
261	Takes too long to travel to town centre	8/30/2019 12:19 PM
262	Yes	8/29/2019 5:52 PM
263	Not likely to use	8/28/2019 1:12 PM
264	If service is extended across Kinsbourne Green into Annables Lane.	8/27/2019 4:42 PM
265	Think it is limited to senior citizens and my age would disallow this	8/26/2019 5:23 PM
266	Nothing	8/26/2019 4:42 PM
267	If it came anywhere near home.	8/26/2019 11:42 AM
268	fW	8/26/2019 11:36 AM
269	For it to incorporate Southdown in it's route	8/25/2019 7:25 PM
270	If it ran near me!	8/24/2019 10:19 PM
271	nothing	8/23/2019 9:21 PM
272	Would have to come past or close to house.	8/23/2019 12:25 PM
273	More information on routes, frequency, costs	8/23/2019 11:14 AM
274	Regular and often return journeys.	8/23/2019 9:15 AM
275	Nothing beats the convince of using the car.	8/23/2019 8:58 AM
276	Price, availability and convenience	8/23/2019 8:55 AM
277	Greater coverage, reliability, frequency and duration (longer hours) of service of service. Electronic and home accessible up to the minute time table.	8/22/2019 4:37 PM
278	Publicise it more widely	8/22/2019 4:15 PM
279	I can't see me using it	8/22/2019 3:29 PM
280	I would use it if the bus route came through my local area, i.e. Cross Farm estate in Southdown.	8/21/2019 9:05 PM

Harpenden Residents Parking Survey 2019

281	reduced cost	8/21/2019 3:04 PM
282	More regular service and to the area we live in	8/20/2019 4:22 PM
283	If I did not have a car More frequent service	8/19/2019 2:34 PM
284	If it came in my area	8/19/2019 2:29 PM
285	I am a regular user	8/19/2019 2:22 PM
286	More knowledge re times	8/19/2019 2:00 PM
287	Nothing more	8/18/2019 1:02 PM
288	not necessary	8/18/2019 9:59 AM
289	More knowledge through flyers	8/17/2019 8:28 PM
290	can walk into town centre	8/17/2019 2:38 PM
291	I have three small children so I would find it very difficult	8/16/2019 2:50 PM
292	Knowing more about it and how to use it	8/15/2019 10:23 AM
293	more direct/faster routes more easily accessible info on times and fares (I only know of the service because my family member has been a volunteer, I have not see much advertising)	8/14/2019 11:15 PM
294	Return times	8/14/2019 7:41 PM
295	Seeing it more often in town, I think I have only seen it once.	8/14/2019 7:37 PM
296	Advertise the route and frequency of the bus.	8/14/2019 7:10 PM
297	Being aware of it	8/14/2019 6:39 PM
298	It running near my house and being free	8/14/2019 6:37 PM
299	Actually try running it at a weekend, particularly a Friday and a Saturday.	8/14/2019 6:28 PM
300	Dont know	8/14/2019 6:27 PM
301	Longer hours available	8/14/2019 4:32 PM
302	More frequent	8/14/2019 4:01 PM
303	Nothing...I gave my own transport h	8/14/2019 3:30 PM
304	It doesn't seem to run very often. I see it at the same spots near my house at 9am And 3pm.	8/14/2019 1:17 PM
305	More publicity	8/14/2019 11:54 AM
306	clear route to the station at times useful for commuters Season ticket with sensible pricing for commuters	8/14/2019 11:42 AM
307	Knowing the timetable	8/14/2019 11:12 AM
308	More routes	8/14/2019 11:03 AM
309	Knowing the times, frequency, pick up points etc. Never heard of it so no idea how to access it.	8/14/2019 11:02 AM
310	No	8/14/2019 11:00 AM
311	Knowing it's route (which I don't) and convenience of times and frequency	8/14/2019 10:59 AM
312	No car	8/14/2019 10:57 AM
313	If it was nearer my home.	8/14/2019 9:42 AM
314	Information about its routes and services	8/12/2019 9:32 PM
315	Running after 2 o'clock	8/12/2019 5:20 PM
316	I would find this bus service useful when I am no longer fit enough to walk into the centre of Harpenden.	8/11/2019 7:24 PM

Harpenden Residents Parking Survey 2019

317	Nothing	8/10/2019 7:02 PM
318	If I become less able to transport myself by car or bicycle, or walking	8/10/2019 4:10 PM
319	that it was a reasonable price and had pick up/drop off near my house and I knew what the timetable was	8/9/2019 2:49 PM
320	Discounts / offers with tickets	8/8/2019 9:37 PM
321	With the current bus service in place serving Southdown it is unlikely to require a hopper bus service. A hopper bus service is only likely to be used more frequently if parking in central Harpenden is discouraged.	8/8/2019 3:19 PM
322	Knowing the timetable	8/8/2019 12:43 PM
323	Availability and cost	8/8/2019 11:03 AM
324	If I knew it were for people of my age & if it could drop me in town.	8/8/2019 10:23 AM
325	I can walk to town so not applicable	8/8/2019 9:13 AM
326	Details of service	8/7/2019 9:58 PM
327	Frequency of service, route close to my house	8/7/2019 7:06 PM
328	Their route is not near me	8/7/2019 5:00 PM
329	Know the route it normally takes and around what time it will be there.	8/7/2019 4:13 PM
330	Don't know enough about it.	8/7/2019 3:40 PM
331	Extended route to cover Milton Road	8/7/2019 12:52 PM
332	Nothing, in a wheelchair	8/7/2019 10:46 AM
333	It does not serve my area	8/7/2019 9:36 AM
334	low price	8/7/2019 8:37 AM
335	Longer hours of operation	8/6/2019 9:37 PM
336	Seeing one in my area.	8/5/2019 4:55 PM
337	Council funded regular services	8/5/2019 3:51 PM
338	Don't know	8/5/2019 3:27 PM
339	Possibly the frequency and reliability of the service.	8/5/2019 2:44 PM
340	Knowing the timetable & route	8/5/2019 1:14 PM
341	It does not serve my area, however there is an existing commercial bus to the town centre.	8/5/2019 9:33 AM
342	To know more about it e.g. The routes and timetable	8/5/2019 8:59 AM
343	If it was very frequent	8/5/2019 8:24 AM
344	Not sure. I always feel in a rush (mum with 3 kids) and usually go to town to do weekly shop so prefer to pop to own in car. if I am popping to shop for other (non-food) then tend to walk	8/5/2019 8:10 AM
345	Increased awareness, information on route and frequency.	8/4/2019 10:21 PM
346	More publicity!	8/4/2019 7:21 PM
347	Knowledge of when it would be in my area and how I could make a return journey.	8/4/2019 5:00 PM
348	More frequent timetable	8/4/2019 4:07 PM
349	Not having a car	8/4/2019 3:28 PM
350	If I didn't drive, couldn't drive or became incapacitated. If it ran outside our house?	8/4/2019 11:40 AM
351	When I'm not able to drive	8/4/2019 10:05 AM
352	When no longer able to drive.	8/4/2019 10:05 AM

Harpenden Residents Parking Survey 2019

353	More hoppers - on call.	8/4/2019 9:44 AM
354	Knowing times and route	8/4/2019 9:21 AM
355	More frequent journeys/more buses	8/3/2019 10:39 PM
356	Sorry not of interest to me	8/3/2019 9:57 PM
357	For it to actually come around our area/streets. Currently it does not (as far as i know)	8/3/2019 9:12 PM
358	If I don't need my car because of the weight of my shopping then I walk to town	8/3/2019 8:49 PM
359	I live in the centre	8/3/2019 7:32 PM
360	Not likely to use this service.	8/3/2019 6:34 PM
361	Always felt it was tricky to use with buggy/young children	8/3/2019 5:34 PM
362	NA - live in central harpenden	8/3/2019 4:19 PM
363	Knowing where it runs I guess and times. If it ran from Southdown to Roundwood area at school times	8/3/2019 2:54 PM
364	More publicising and timetable available- have not heard of this	8/3/2019 2:24 PM
365	Already live on a bus route.	8/3/2019 2:06 PM
366	yes	8/3/2019 12:25 PM
367	I think it's a great idea but it would need to run more frequently for me to be able to use it for commuting etc	8/3/2019 9:38 AM
368	More frequent services.	8/3/2019 8:39 AM
369	Frequency. Accessibility (ie passing close to home in wood end area)	8/3/2019 8:07 AM
370	I don't think it runs near me. Not that I need it.	8/3/2019 7:54 AM
371	I live in Markyate so it would not help me. My children are both at school on harpenden as there were no spaces at Markyate schools.	8/3/2019 5:35 AM
372	If it went along Aldwickbury Crescent or up to Highfield Oval or went to St Albans girls school I would use it or my children would use it and increased its operating times to take in 8am- 6pm	8/2/2019 11:33 PM
373	If I was less mobile, perhaps (because I often walk in to the town centre at present), and if I just wanted to go to one destination and return home. However I usually go to a number of places and towns, of which my visit to Harpenden town centre is only one.	8/2/2019 9:14 PM
374	nothing	8/2/2019 5:49 PM
375	If it was a more frequent and convenient service.	8/2/2019 5:36 PM
376	Yes	8/2/2019 5:05 PM
377	Vicinity of access	8/2/2019 5:02 PM
378	More frequent services, but I would not use it much.	8/2/2019 4:50 PM
379	I would need to live on its route, which I don't!	8/2/2019 3:50 PM
380	More frequent service and more awareness of route.	8/2/2019 2:47 PM
381	A better understanding of the service.	8/2/2019 2:33 PM
382	Nothing I can walk it.	8/2/2019 2:25 PM
383	If I better knew times and dates of the route!	8/2/2019 2:00 PM
384	Better maps of where it goes	8/2/2019 12:39 PM
385	Bus availability	8/2/2019 10:24 AM
386	No	8/2/2019 9:53 AM
387	Nothing. Parking is fine for me at the moment so no incentive to use a bus. If parking was	8/2/2019 9:46 AM

Harpenden Residents Parking Survey 2019

	worse? Probably start shopping in another town rather than use a hopper bus	
388	Wrong area	8/2/2019 9:34 AM
389	Not sure. I walk to most of the places that it covers. Possibly more frequent services. Whilst it is hail & ride are the timetables / routes displayed at bus stops so that times can be easily seen if you are out.	8/2/2019 9:26 AM
390	Posted bus stops and schedules.	8/2/2019 8:33 AM
391	Knowing when/ where it goes. I only know of it because I saw it in the street yesterday!	8/2/2019 8:01 AM
392	We live near centre, so not much need for it.	8/2/2019 7:54 AM
393	If it ran near my house I would be able to use it sometimes	8/2/2019 7:46 AM
394	I thought it was for the Elderly.	8/2/2019 7:38 AM
395	Nothing	8/2/2019 7:28 AM
396	Run at commuter times	8/2/2019 7:28 AM
397	Times that were convenient Not accessible with buggy/pram	8/2/2019 7:20 AM
398	Never seen it where I live so this is not possible. Why is the area it serves so small?	8/2/2019 7:19 AM
399	If I didn't have a car.	8/2/2019 7:15 AM
400	Probably very little. We tend to walk unless we need the car for dropping kids off at nursery or for big shops.	8/2/2019 7:13 AM
401	It's not a service I require	8/2/2019 6:15 AM
402	Pushchair access	8/2/2019 6:04 AM
403	If I knew of it existence and what its route was	8/2/2019 6:01 AM
404	Yes	8/2/2019 5:00 AM
405	Knowing the routes and timings	8/2/2019 12:07 AM
406	I live locally town so I don't need it.	8/1/2019 11:54 PM
407	Frequency	8/1/2019 11:47 PM
408	I live on m Batford, so no comments.	8/1/2019 11:42 PM
409	I better understanding of its route	8/1/2019 11:36 PM
410	Getting far older, with more time on my hands to wait for a bus	8/1/2019 11:31 PM
411	Future disability/inability to walk far	8/1/2019 11:27 PM
412	Reliability	8/1/2019 11:22 PM
413	Information about times and routes.	8/1/2019 11:14 PM
414	To know more about it	8/1/2019 11:13 PM
415	Stopped near my house regularly	8/1/2019 11:13 PM
416	Knowing the route	8/1/2019 11:10 PM
417	A regular reliable service that was advertised to the local community.	8/1/2019 11:10 PM
418	Every day operation. Increased frequency	8/1/2019 11:08 PM
419	More routes. Run more frequently	8/1/2019 11:05 PM
420	More info about it. I haven't seen any public info about it or the routes - not even a flyer through the door	8/1/2019 11:00 PM
421	Wheelchair access	8/1/2019 10:44 PM
422	If I saw it, I only ever see it in the town centre.	8/1/2019 10:44 PM

Harpenden Residents Parking Survey 2019

423	Knowing more about it. If it ran in my area and at times not currently served by the buses.	8/1/2019 10:42 PM
424	Don't know where to pick it up	8/1/2019 10:32 PM
425	Knowing the routes	8/1/2019 10:32 PM
426	If it stopped very near my house and was a very frequent service.	8/1/2019 10:15 PM
427	Awareness of it	8/1/2019 10:14 PM
428	More rwgulary	8/1/2019 10:14 PM
429	Never seen it	8/1/2019 10:10 PM
430	Understanding it's route and times	8/1/2019 10:07 PM
431	Easier to use	8/1/2019 10:06 PM
432	Increasing frequency but I am still unlikely to use it due to convenience of driving myself	8/1/2019 10:06 PM
433	Lower cost	8/1/2019 9:53 PM
434	No because it does not come on the Cross Lane estate.	8/1/2019 9:45 PM
435	I need to find out where it stops to and from and how much it costs.	8/1/2019 9:43 PM
436	I know it might be difficult but a higher frequency might help	8/1/2019 8:54 PM
437	If it came up Welbeck Rise in Southdown	8/1/2019 8:52 PM
438	Knowing more about it	8/1/2019 8:46 PM
439	It doesn't run in my specific area so not applicable to me	8/1/2019 8:43 PM
440	Times are not convenient. Not practical to use for a large shop.	8/1/2019 8:33 PM
441	More frequent services. Services from my area of town	8/1/2019 8:31 PM
442	AS I do not live in the north of the town and ther are busue from the Southdown area this is not relevant.	8/1/2019 8:21 PM
443	I would rather walk	8/1/2019 7:47 PM
444	Being able to take children on the bus	8/1/2019 7:45 PM
445	Maybe when i'm Older	8/1/2019 7:37 PM
446	More frequent times, but this is not feasible as volunteers support the service.	8/1/2019 7:26 PM
447	Knowing it's route, timetable, cost etc. Information is not sufficiently available.	8/1/2019 7:25 PM
448	More visibility, perhaps an app to track route and location so knew when and where to flag it down	8/1/2019 7:15 PM
449	If it came to my area	8/1/2019 7:05 PM
450	I am a Hopper Volunteer driver!!!	8/1/2019 6:57 PM
451	Children need car seats	8/1/2019 6:55 PM
452	Frequency of service. Better information, more easily available.	8/1/2019 6:52 PM
453	Nothing as I only go into town centre 2 or 3 times a year.	8/1/2019 6:50 PM
454	To stop near where I live and make it easier for pushchairs	8/1/2019 6:47 PM
455	nothing	8/1/2019 6:40 PM
456	Nothing. I don't need it yet but may do in the future	8/1/2019 6:08 PM
457	I think it's routes should be more widely advertised, eg weekly in local papers	8/1/2019 6:05 PM
458	Normally I can walk within Harpenden except when parking at the Station or making a major food shop. There is a possible need to increase Hopper for extension of Harpenden North of	8/1/2019 5:45 PM

Harpenden Residents Parking Survey 2019

town particularly for school pupils where the bus fare is excessive (one solution would be free bus passes for under 18's)

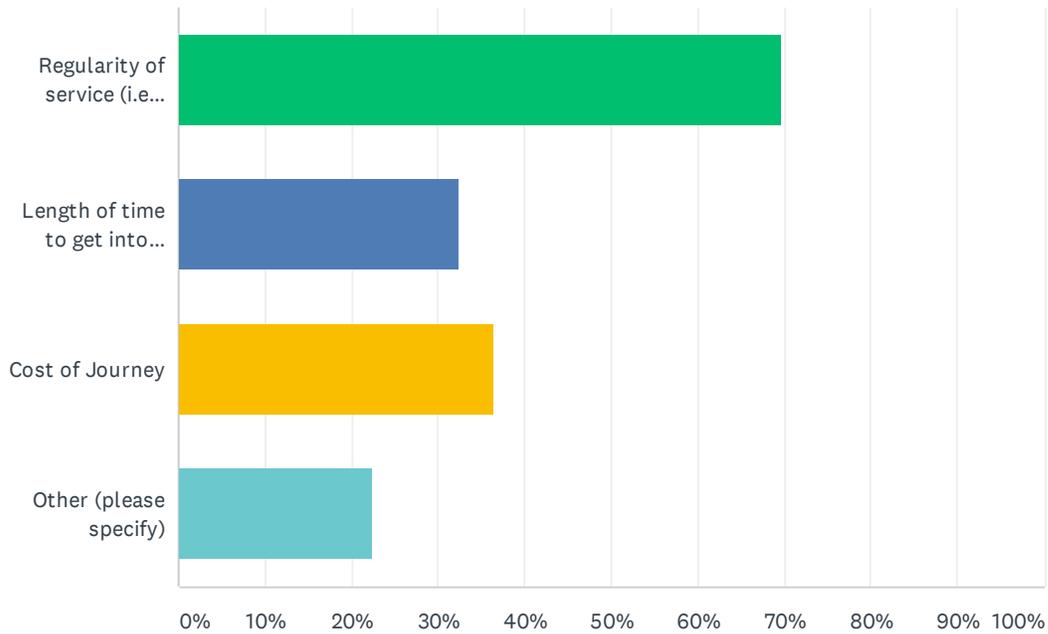
459	Timetable and route information through my door	8/1/2019 5:39 PM
460	Yes, if the times fit better around the school day	8/1/2019 5:39 PM
461	More information on route	8/1/2019 5:27 PM
462	More information, bus times, stops etc	8/1/2019 5:24 PM
463	Cost of it... and if it came when i needed to go	8/1/2019 5:17 PM
464	Should I become less able to drive	8/1/2019 5:16 PM
465	Convenience	8/1/2019 5:14 PM
466	The timetable and route.	8/1/2019 5:14 PM
467	Ease of access and improved frequency of service.	8/1/2019 5:09 PM
468	I actually don't need it at this time of my life but I'm sure I may In the future	8/1/2019 5:00 PM
469	Doesn't really work with the times I need to be in town	8/1/2019 4:55 PM
470	Route going near my house	8/1/2019 4:54 PM
471	More frequent service	8/1/2019 4:53 PM
472	More information about it	8/1/2019 4:49 PM
473	Frequency	8/1/2019 4:43 PM
474	Not interested in using	8/1/2019 4:39 PM
475	Greater publicity of times / routes	8/1/2019 4:36 PM
476	More publicity about it and its routes.	8/1/2019 4:35 PM
477	Not my area	8/1/2019 4:35 PM
478	Unlikely to use	8/1/2019 4:35 PM
479	More stops? Knowing about it?	8/1/2019 4:34 PM
480	More of them	8/1/2019 4:29 PM
481	If the service included the the Cross Farm estate.	8/1/2019 4:28 PM
482	When I have to give up driving due to old age.	8/1/2019 4:27 PM
483	Free Doesn't cover West Common	8/1/2019 4:25 PM
484	Don't need this service	8/1/2019 4:22 PM
485	If it ran often enough to be of any use	8/1/2019 4:17 PM
486	I have 2 small children..no special seats for them so I can't use it. I know it's a hail and ride service but maybe offer one where mums can book a slot for pick up to get out!!	8/1/2019 4:10 PM
487	nothing	8/1/2019 4:02 PM
488	nothing	8/1/2019 4:00 PM
489	Nothing	8/1/2019 3:54 PM
490	I don't need it.	8/1/2019 3:52 PM
491	More regular - it doesn't run very often and not at the times I need.	8/1/2019 3:52 PM
492	Nothing	8/1/2019 3:51 PM
493	If I moved to one of those areas	8/1/2019 3:50 PM
494	Better understanding of routes	8/1/2019 3:39 PM

Harpenden Residents Parking Survey 2019

495	I live in Central Harpenden	8/1/2019 3:35 PM
496	If i knew the schedule and if it ran regularly	8/1/2019 3:34 PM
497	Frequency of service	8/1/2019 3:24 PM
498	If I am unable to walk!	8/1/2019 3:23 PM
499	If it came nearer to my home	8/1/2019 3:20 PM
500	N/A	8/1/2019 3:13 PM
501	If it came near my house	8/1/2019 3:12 PM
502	Knowing it's timetable - days times it will be in my road	8/1/2019 3:06 PM
503	Don't need to as live close to centre	8/1/2019 2:47 PM
504	No requirement	8/1/2019 2:39 PM
505	More information about it	8/1/2019 2:39 PM
506	It doesn't cover my area	8/1/2019 2:34 PM
507	knowing when it is available. Live quite near the town centre so unlikely to use it	8/1/2019 2:19 PM
508	Information on where to get it from.	8/1/2019 2:16 PM
509	Yes	8/1/2019 2:13 PM
510	Knowledge about where/when it runs	8/1/2019 2:00 PM
511	Nothing - I can walk to town	8/1/2019 1:52 PM
512	Better awareness and marketing of the scheme	8/1/2019 1:47 PM
513	I'd rather walk	8/1/2019 1:46 PM
514	More visible route maps around the town and extending the service into residential areas more.	8/1/2019 1:31 PM
515	I can't imagine ever using it	8/1/2019 1:22 PM
516	A route map	8/1/2019 1:16 PM

Q19 Which of the following (if any) would stop you using a Community bus such as the Harpenden Hopper?

Answered: 595 Skipped: 245



ANSWER CHOICES	RESPONSES	
Regularity of service (i.e. it doesn't operate every day)	69.58%	414
Length of time to get into Centre of Town	32.44%	193
Cost of Journey	36.30%	216
Other (please specify)	22.35%	133
Total Respondents: 595		

Harpenden Residents Parking Survey 2019

#	OTHER (PLEASE SPECIFY)	DATE
1	not so much if it didn't operate EVERY day but if on the days it did operate it only ran a couple of times which doesn't give you flexibility on your your length of stay in Town.	9/27/2019 10:47 AM
2	Buggy accessibility (I have not used the service so I don't know if this is an issue or not)	9/27/2019 8:52 AM
3	I walk to town centre	9/26/2019 8:14 PM
4	Nothing would stop me using it if it was needed by me	9/26/2019 4:54 PM
5	I usually walk into town centre	9/26/2019 4:38 PM
6	My reason for driving instead of walking is because anticipated volume of (supermarket) shopping cannot be carried on foot.	9/26/2019 3:38 PM
7	I can walk	9/26/2019 11:04 AM
8	Nothing	9/25/2019 12:16 PM
9	N/a	9/24/2019 5:05 PM
10	I may find it difficult to get on and off the bus	9/24/2019 3:46 PM
11	Reasons listed above	9/24/2019 12:26 PM
12	Pram access	9/23/2019 12:54 PM
13	I often walk if I go in to town	9/23/2019 7:29 AM
14	Don't need to use this service as hv a car	9/17/2019 9:28 PM
15	I want flexibility of using my car	9/17/2019 8:15 PM
16	I dont want to use a bus	9/17/2019 7:29 PM
17	Carrying food shopping home on a bus	9/16/2019 12:22 PM
18	I'm usually doing lots of different jobs when I go into town and would need my car	9/16/2019 11:11 AM
19	Not really spplanle	9/15/2019 9:22 PM
20	If it took me to the train station occasionally might use it but basically it does not take me to various places I need to get to in harpenden and beyond	9/15/2019 11:09 AM
21	Lack of info	9/15/2019 11:01 AM
22	Location of service	9/15/2019 10:47 AM
23	As per previous question I just wouldn't use it at the moment.	9/15/2019 8:34 AM
24	Prefer own car	9/15/2019 8:31 AM
25	I thought it was for OAPs	9/15/2019 7:53 AM
26	I'm at work in Luton when it runs	9/15/2019 7:50 AM
27	I use a car when weather is poor or I will be carrying groceries otherwise I walk as I live close to the centre	9/15/2019 6:35 AM
28	Not convenient stops	9/14/2019 9:03 PM
29	Within reason I would be open to whatever was available and be grateful	9/14/2019 8:43 PM
30	Bus are not something I enjoy travelling on	9/14/2019 7:45 PM
31	as above	9/12/2019 4:16 PM
32	No need for this	9/11/2019 5:23 PM
33	Being able to walk. Not being on the route.	9/11/2019 9:18 AM
34	would probably appreciate it when i can not walk very well. i presume you can use a bus pass on it.	9/10/2019 5:06 PM

Harpenden Residents Parking Survey 2019

35	Pollutant fuel vehicle	9/9/2019 8:02 PM
36	bus stop near to my house	9/9/2019 2:19 PM
37	the route	9/9/2019 1:37 PM
38	Not required for me	9/8/2019 6:11 PM
39	N.a	9/8/2019 8:12 AM
40	Why use a bus, when paying for a car anyway? I just go to Luton where it's easier to park	9/7/2019 9:54 PM
41	Needs to be on demand	9/7/2019 9:07 PM
42	Would use it if I needed to	9/7/2019 5:28 PM
43	Walking distance to bus stop/route	9/6/2019 8:51 PM
44	Ease of access (too far to walk to get to Hopper route)	9/6/2019 6:26 PM
45	I live within walking distance of the town	9/6/2019 4:40 PM
46	Live near town centre so mostly walk	9/6/2019 4:10 PM
47	Contactless would be good as it's hard to keep change/cash	9/6/2019 3:55 PM
48	The convenience of a car will always will	9/6/2019 1:24 PM
49	Don't have a need as we would usually walk or rarely take a taxi	9/6/2019 11:35 AM
50	Not applicable - have a car	9/5/2019 9:35 PM
51	None of the above.	9/5/2019 2:35 PM
52	Don't use	9/4/2019 3:43 PM
53	I don't understand enough about where the service operates	9/4/2019 1:01 PM
54	Route from Batford to the station	9/4/2019 11:17 AM
55	I don't use it	9/4/2019 10:53 AM
56	Crowding. Inability to carry shopping bags, etc. Payment in cash rather than card.	9/4/2019 7:38 AM
57	Proximity to my house	9/3/2019 10:18 PM
58	Amount of shopping to carry	9/3/2019 3:58 PM
59	mobility problems	9/3/2019 12:29 PM
60	It doesn't come near my home	9/3/2019 12:26 PM
61	It does not serve my area	9/2/2019 8:42 PM
62	It doesn't operate in the avenues	9/2/2019 8:26 PM
63	Inconvenience	9/2/2019 7:12 PM
64	Carrying shopping on and off the bus	9/2/2019 5:50 PM
65	access to car/being able to walk to town	9/2/2019 4:09 PM
66	No reliable timetable.	9/2/2019 3:39 PM
67	would need to be every few minutes to be of interest	9/2/2019 11:47 AM
68	Knowing where to access it. Also, if it could take me in to town, could it bring me back.	9/1/2019 11:25 AM
69	Flexibility is not as good as walking or driving or cycling	9/1/2019 9:13 AM
70	Room for pram	9/1/2019 9:13 AM
71	Usually in a rush to get in and out of town	8/31/2019 10:22 PM
72	Not meant for my age group ?	8/26/2019 5:23 PM

Harpenden Residents Parking Survey 2019

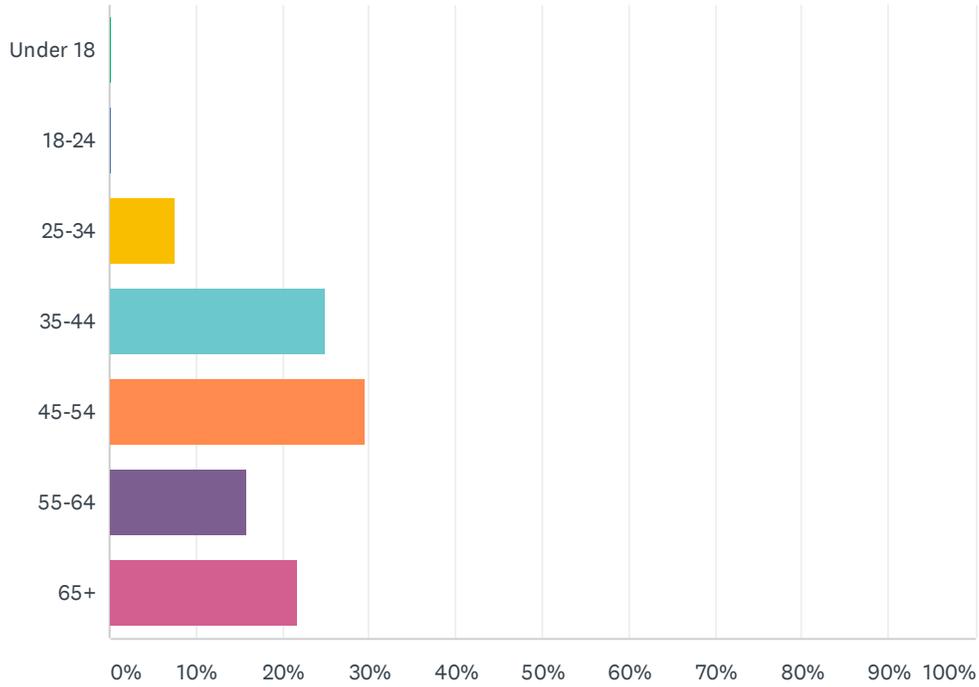
73	Not in my area	8/25/2019 7:25 PM
74	Doesn't pass my way	8/24/2019 10:19 PM
75	Convenience	8/24/2019 11:36 AM
76	Routes.	8/23/2019 12:25 PM
77	Not knowing the time table.	8/23/2019 9:15 AM
78	It doesn't serve east Harpenden	8/22/2019 4:37 PM
79	Distance to nearest bus route.	8/21/2019 9:05 PM
80	I can walk into Harpenden	8/19/2019 10:21 AM
81	live close to town anyway	8/18/2019 9:59 AM
82	Not sure of routes	8/15/2019 10:23 AM
83	Don't know route	8/14/2019 8:39 PM
84	Car	8/14/2019 10:57 AM
85	Can walk and usually do unless heavy shopping	8/10/2019 7:02 PM
86	No need to travel to outlying villages on a regular basis but interested to use on an occasional basis.	8/7/2019 9:58 PM
87	My travels are random	8/7/2019 5:00 PM
88	Wheelchair	8/7/2019 10:46 AM
89	Hours of operation are too short	8/6/2019 9:37 PM
90	I do not know where it runs, and how often	8/5/2019 4:55 PM
91	Not aware of route or timings	8/5/2019 1:14 PM
92	Not applicable	8/5/2019 11:12 AM
93	Does not cover my area, but think it is a fantastic service.	8/5/2019 9:33 AM
94	Unreliability of service	8/5/2019 8:59 AM
95	Didn't know about it.	8/4/2019 10:21 PM
96	none	8/4/2019 8:53 PM
97	Having to carry shopping around town	8/4/2019 9:21 AM
98	N/a	8/3/2019 2:06 PM
99	It doesn't come our way anyway but travelling with a wheelchair is challenging, on public transport.	8/3/2019 9:20 AM
100	At present I tend to visit multiple destinations on my trips out.	8/2/2019 9:14 PM
101	Awareness of route and times	8/2/2019 5:05 PM
102	Difficulty of carrying shopping	8/2/2019 4:50 PM
103	Fact tat I don't live on its route!	8/2/2019 3:50 PM
104	No idea of route/schedule	8/2/2019 2:00 PM
105	Will never be frequent enough for convenience	8/2/2019 9:53 AM
106	See above. If traffic was so bad I needed to use a bus I would look at other alternatives Luton/wgc	8/2/2019 9:46 AM
107	Irrelevant to my journeys	8/2/2019 9:34 AM
108	Length of time - meaning I'd walk if that was quicker.	8/2/2019 9:26 AM
109	Driver doesn't make change.	8/2/2019 8:33 AM

Harpenden Residents Parking Survey 2019

110	I wouldn't use full stop	8/2/2019 7:28 AM
111	Na	8/2/2019 7:13 AM
112	Pushchair access	8/2/2019 6:04 AM
113	Route	8/1/2019 11:36 PM
114	What a poor question! Of course they all could influence if people use it!	8/1/2019 11:31 PM
115	Where it goes	8/1/2019 10:32 PM
116	It does not come here!!!	8/1/2019 9:45 PM
117	I can walk to the town centre not not applicable	8/1/2019 8:46 PM
118	Not being able to get on with a pushchair	8/1/2019 7:15 PM
119	I am a Hopper driver	8/1/2019 6:57 PM
120	Speed of arrival	8/1/2019 6:49 PM
121	Free rides for resident pupils under 18	8/1/2019 5:45 PM
122	It doesnt fit my lifestyle	8/1/2019 5:37 PM
123	Doesn't cover batford area	8/1/2019 4:58 PM
124	If it was dirty or wouldn't take a buggy	8/1/2019 4:34 PM
125	Doesn't cover West Common	8/1/2019 4:25 PM
126	It's frankly quicker to walk!	8/1/2019 4:17 PM
127	It's a bus!	8/1/2019 4:16 PM
128	Don't need it.	8/1/2019 3:52 PM
129	Ability to use pushchairs	8/1/2019 3:39 PM
130	Nothing. It's a good idea	8/1/2019 3:20 PM
131	I try to bike/walk into town centre when possible	8/1/2019 2:39 PM
132	It doesn't cover my area	8/1/2019 2:34 PM
133	It will never be as convenient as a car or walking	8/1/2019 1:22 PM

Q20 What is your age?

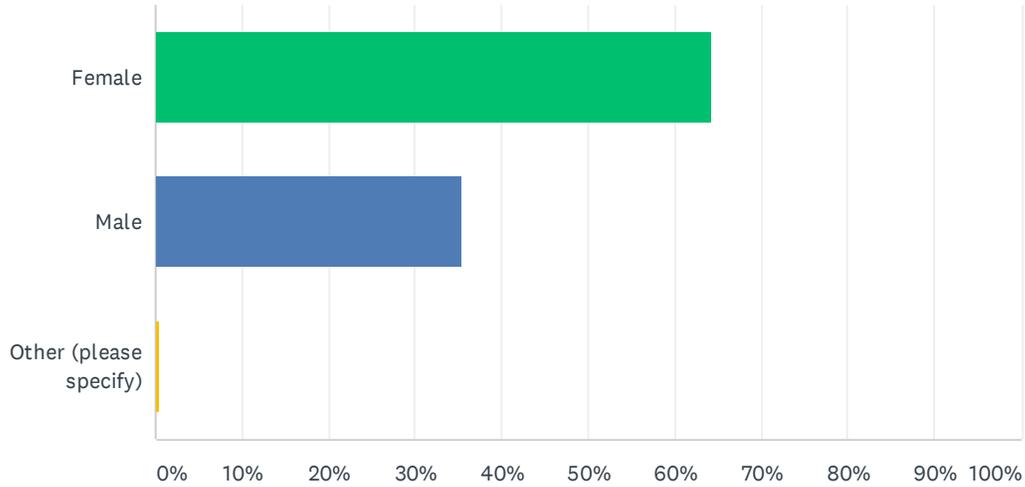
Answered: 696 Skipped: 144



ANSWER CHOICES	RESPONSES
Under 18	0.14% 1
18-24	0.14% 1
25-34	7.47% 52
35-44	25.00% 174
45-54	29.60% 206
55-64	15.95% 111
65+	21.70% 151
TOTAL	696

Q21 What is your gender?

Answered: 696 Skipped: 144

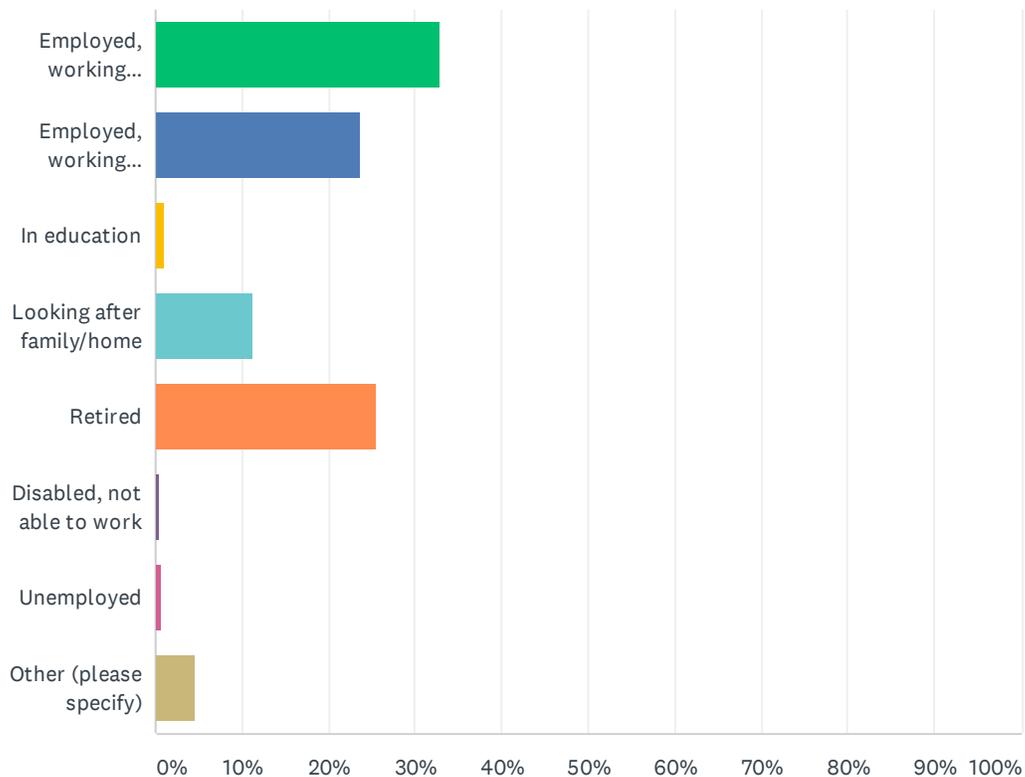


ANSWER CHOICES	RESPONSES
Female	64.22% 447
Male	35.34% 246
Other (please specify)	0.43% 3
TOTAL	696

#	OTHER (PLEASE SPECIFY)	DATE
1	Joint response - male & female	9/13/2019 10:15 AM
2	not relevant	9/5/2019 9:36 PM
3	Joint response - male & female	8/19/2019 2:35 PM

Q22 Which of the following categories best describes your employment status?

Answered: 696 Skipped: 144



ANSWER CHOICES	RESPONSES	
Employed, working full-time	32.90%	229
Employed, working part-time	23.71%	165
In education	1.01%	7
Looking after family/home	11.21%	78
Retired	25.43%	177
Disabled, not able to work	0.43%	3
Unemployed	0.72%	5
Other (please specify)	4.60%	32
TOTAL		696

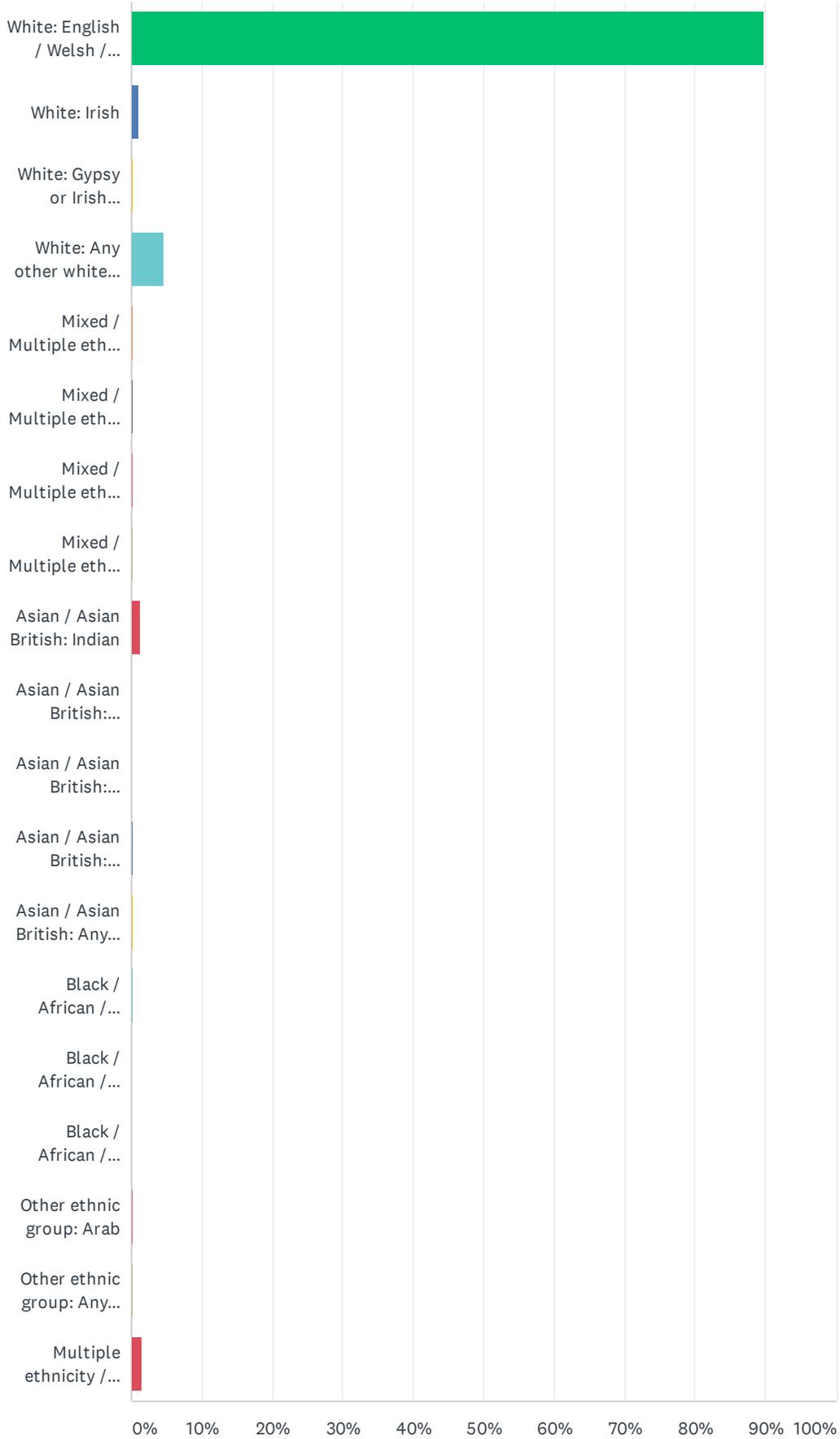
Harpenden Residents Parking Survey 2019

#	OTHER (PLEASE SPECIFY)	DATE
1	semi retired or part time.	9/25/2019 5:52 PM
2	Full time PhD student	9/25/2019 5:43 PM
3	Self-employed/freelance	9/25/2019 11:40 AM
4	retired & carer	9/20/2019 10:43 AM
5	Self employed	9/16/2019 12:24 PM
6	On maternity leave	9/15/2019 10:36 PM
7	Carer	9/15/2019 7:44 AM
8	Volunteer	9/14/2019 11:31 PM
9	Paying your salary	9/14/2019 8:57 PM
10	Self employed	9/11/2019 3:18 PM
11	Self-employed full time	9/9/2019 8:04 PM
12	Self employed	9/9/2019 1:56 PM
13	Self employed	9/8/2019 8:15 AM
14	not relevant	9/5/2019 9:36 PM
15	retired with part-time work	9/5/2019 9:50 AM
16	Part-time employment, and in education.	9/2/2019 8:27 PM
17	Semi retired	8/24/2019 10:21 PM
18	semi-retired	8/22/2019 4:16 PM
19	maternity leave from full time employment	8/14/2019 11:16 PM
20	Self employed	8/9/2019 2:51 PM
21	Self employed	8/8/2019 10:24 AM
22	Volunteer	8/7/2019 10:00 PM
23	Self employed - Charity sector	8/7/2019 5:02 PM
24	Semi retired	8/5/2019 10:40 AM
25	Self employed	8/5/2019 9:01 AM
26	Self employed	8/3/2019 8:50 PM
27	Self employed part time	8/2/2019 2:02 PM
28	Self employed	8/1/2019 10:08 PM
29	semi-retired	8/1/2019 6:59 PM
30	Self employed working from home	8/1/2019 5:18 PM
31	Freelance	8/1/2019 4:51 PM
32	self employed	8/1/2019 2:20 PM

Q23 What is your ethnic group?(Choose one option that best describes your ethnic group or background)

Answered: 677 Skipped: 163

Harpenden Residents Parking Survey 2019



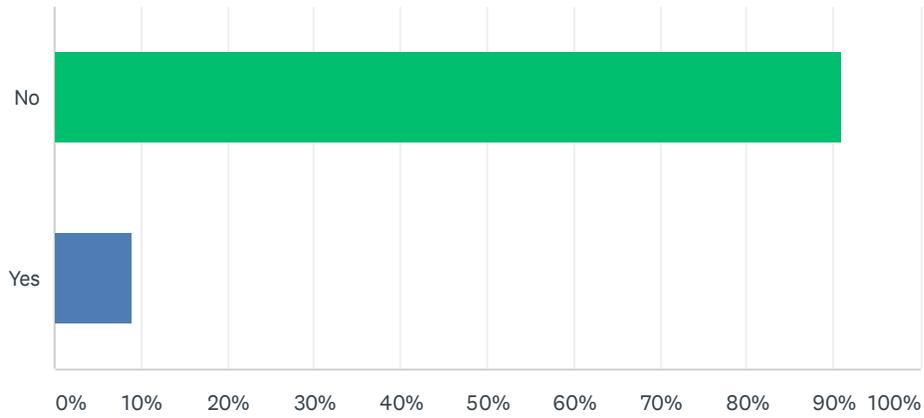
Harpenden Residents Parking Survey 2019

ANSWER CHOICES	RESPONSES
White: English / Welsh / Scottish / Northern Irish / British	89.81% 608
White: Irish	1.03% 7
White: Gypsy or Irish Traveller	0.15% 1
White: Any other white background (please describe below)	4.58% 31
Mixed / Multiple ethnic groups: White and Black Caribbean	0.15% 1
Mixed / Multiple ethnic groups: White and Black African	0.15% 1
Mixed / Multiple ethnic groups: White and Asian	0.30% 2
Mixed / Multiple ethnic groups: Any other Mixed / Multiple ethnic Background (please describe below)	0.15% 1
Asian / Asian British: Indian	1.33% 9
Asian / Asian British: Pakistani	0.00% 0
Asian / Asian British: Bangladeshi	0.00% 0
Asian / Asian British: Chinese	0.15% 1
Asian / Asian British: Any other Asian Background (please describe below)	0.15% 1
Black / African / Caribbean / Black British: African	0.15% 1
Black / African / Caribbean / Black British: Caribbean	0.00% 0
Black / African / Caribbean / Black British: Any other Black / African / Caribbean background (please describe below)	0.00% 0
Other ethnic group: Arab	0.15% 1
Other ethnic group: Any other ethnic group (please describe below)	0.30% 2
Multiple ethnicity / Other (please specify)	1.48% 10
TOTAL	677

#	MULTIPLE ETHNICITY / OTHER (PLEASE SPECIFY)	DATE
1	I am a British citizen and do not understand what relevance my ethnicity has to car parking	9/18/2019 4:57 PM
2	Decline to say	9/16/2019 1:37 AM
3	white	9/12/2019 4:22 PM
4	not relevant	9/2/2019 8:06 PM
5	Nine of your business	9/1/2019 11:26 AM
6	British	8/19/2019 2:30 PM
7	English	8/19/2019 2:22 PM
8	British	8/19/2019 2:11 PM
9	english	8/1/2019 4:03 PM
10	Not relevant	8/1/2019 3:24 PM

Q24 Do you consider yourself to have a disability?

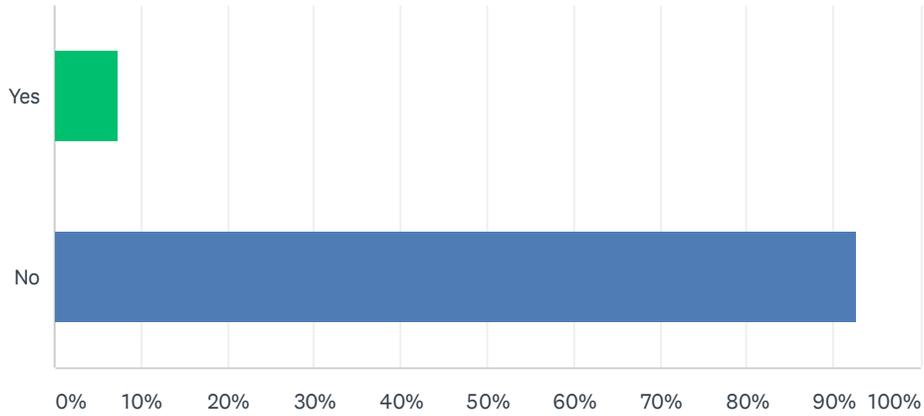
Answered: 693 Skipped: 147



ANSWER CHOICES	RESPONSES	
No	90.91%	630
Yes	9.09%	63
TOTAL		693

Q25 If your answer was yes to the previous question, do you use a blue badge for parking?

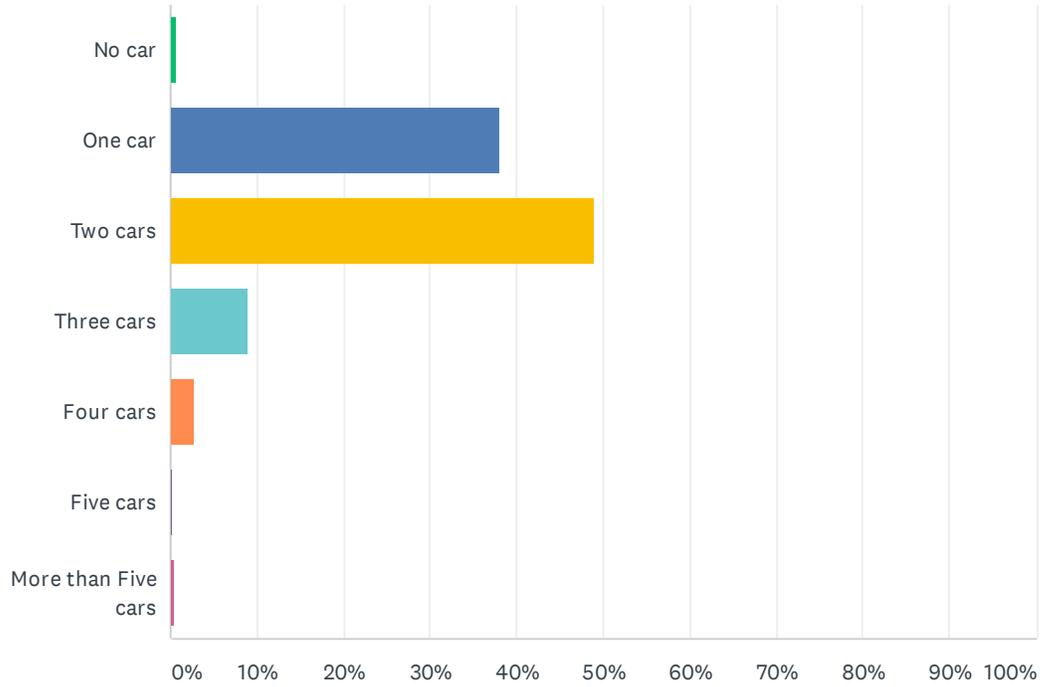
Answered: 366 Skipped: 474



ANSWER CHOICES	RESPONSES	
Yes	7.38%	27
No	92.62%	339
TOTAL		366

Q26 How many cars are in your household?

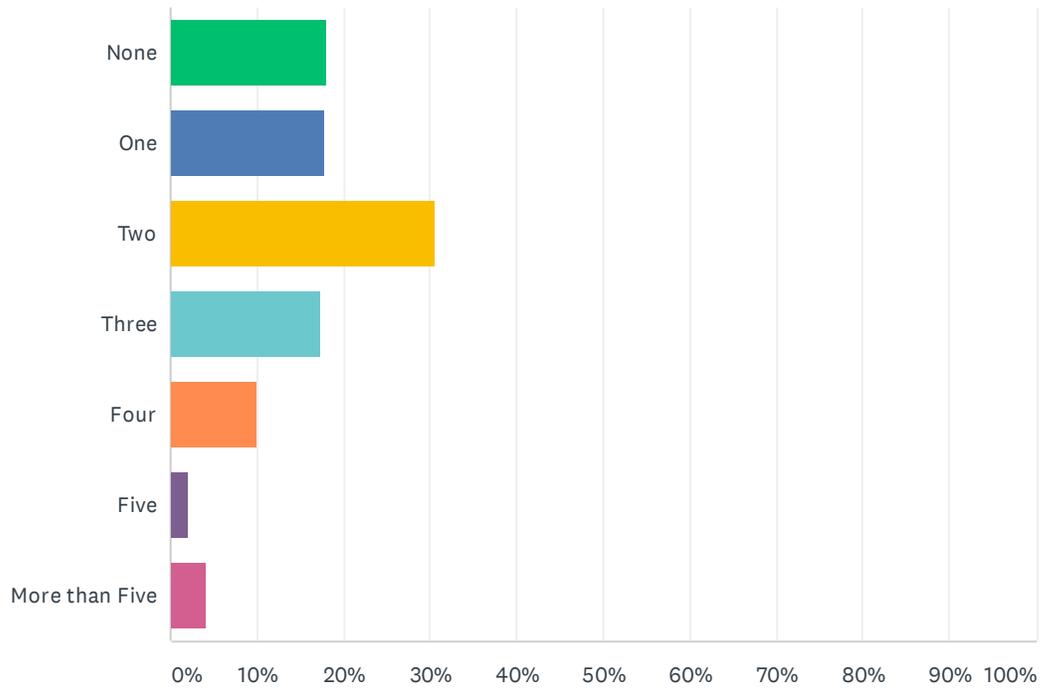
Answered: 696 Skipped: 144



ANSWER CHOICES	RESPONSES	
No car	0.57%	4
One car	38.07%	265
Two cars	48.85%	340
Three cars	9.05%	63
Four cars	2.73%	19
Five cars	0.29%	2
More than Five cars	0.43%	3
TOTAL		696

Q27 How many off street private car parking spaces does your household have?

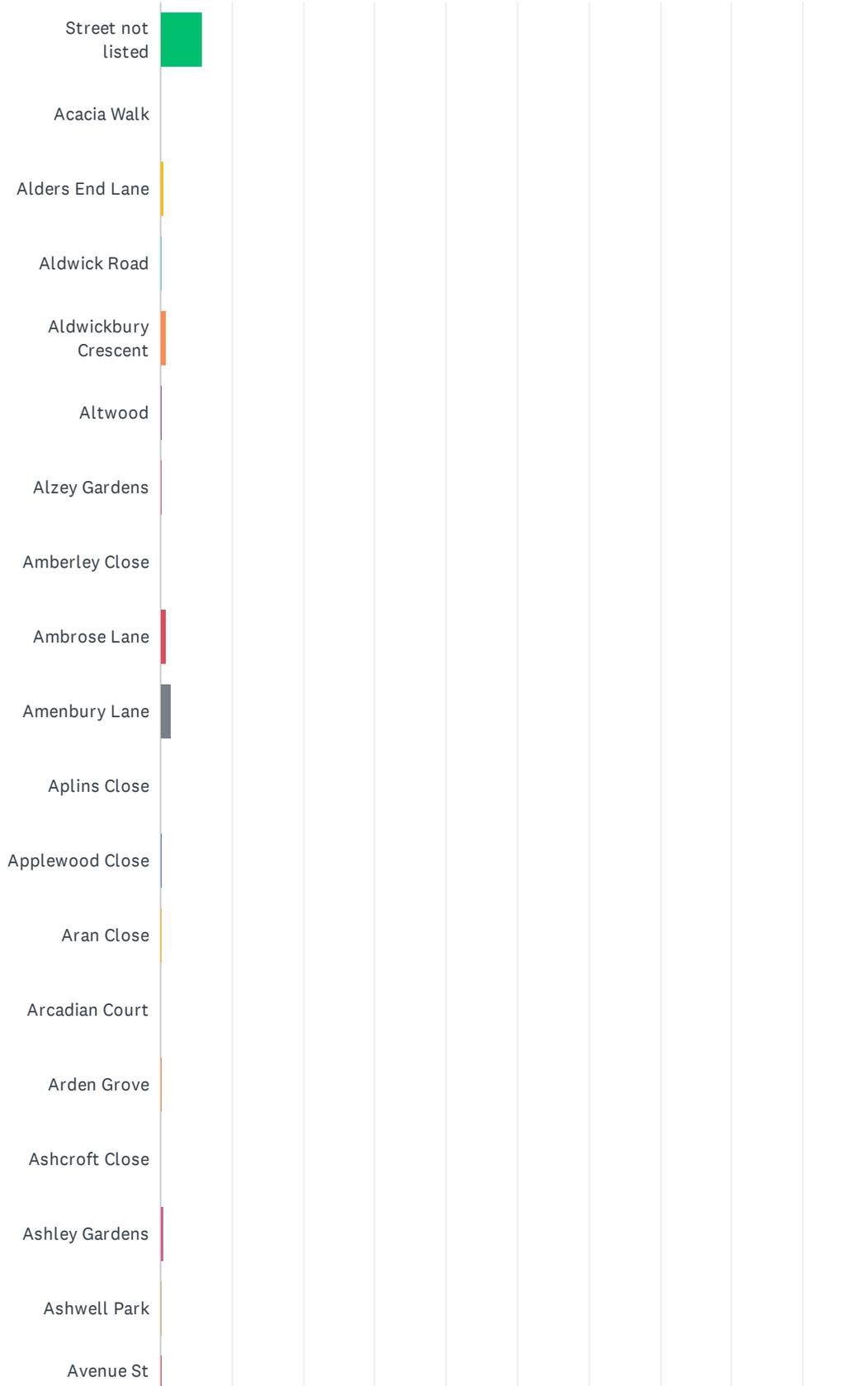
Answered: 693 Skipped: 147



ANSWER CHOICES	RESPONSES	
None	17.89%	124
One	17.75%	123
Two	30.59%	212
Three	17.46%	121
Four	9.96%	69
Five	2.16%	15
More than Five	4.18%	29
TOTAL		693

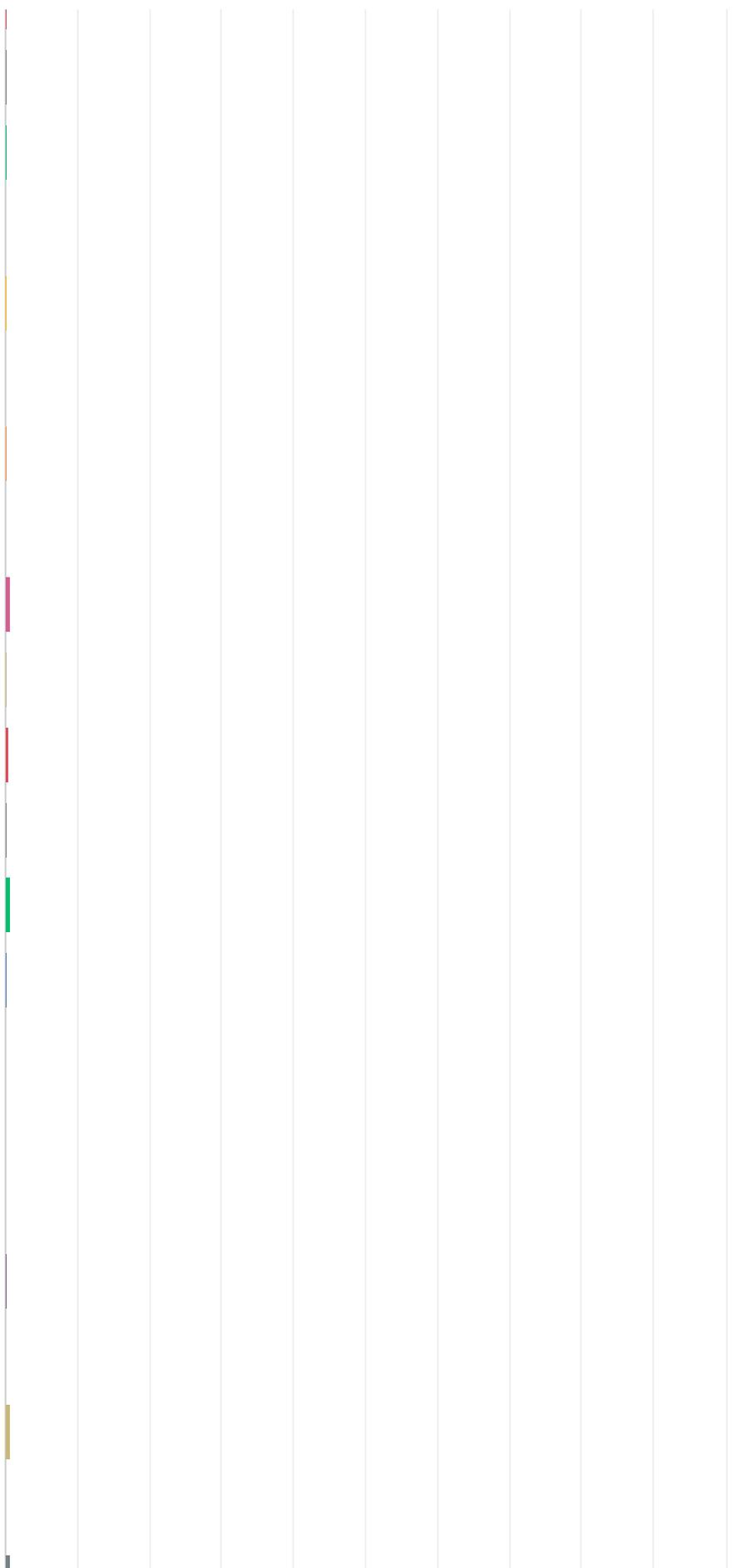
Q28 What street do you live on?

Answered: 696 Skipped: 144



Harpden Residents Parking Survey 2019

Nicholas
Ayres End Lane
Aysgarth Close
Badingham Drive
Balfour Court
Bamville Wood
Barlings Road
Barnfield Court
Barnfield Road
Barns Dene
Barrons Row
Barton Close
Batford Road
Beech Close
Beeching Close
Beesonend Lane
Betjeman Close
Bewdley Close
Birch Way
Bloomfield Road
Bower Heath Lane



Harpenden Residents Parking Survey 2019



Harpenden Residents Parking Survey 2019



Harpenden Residents Parking Survey 2019

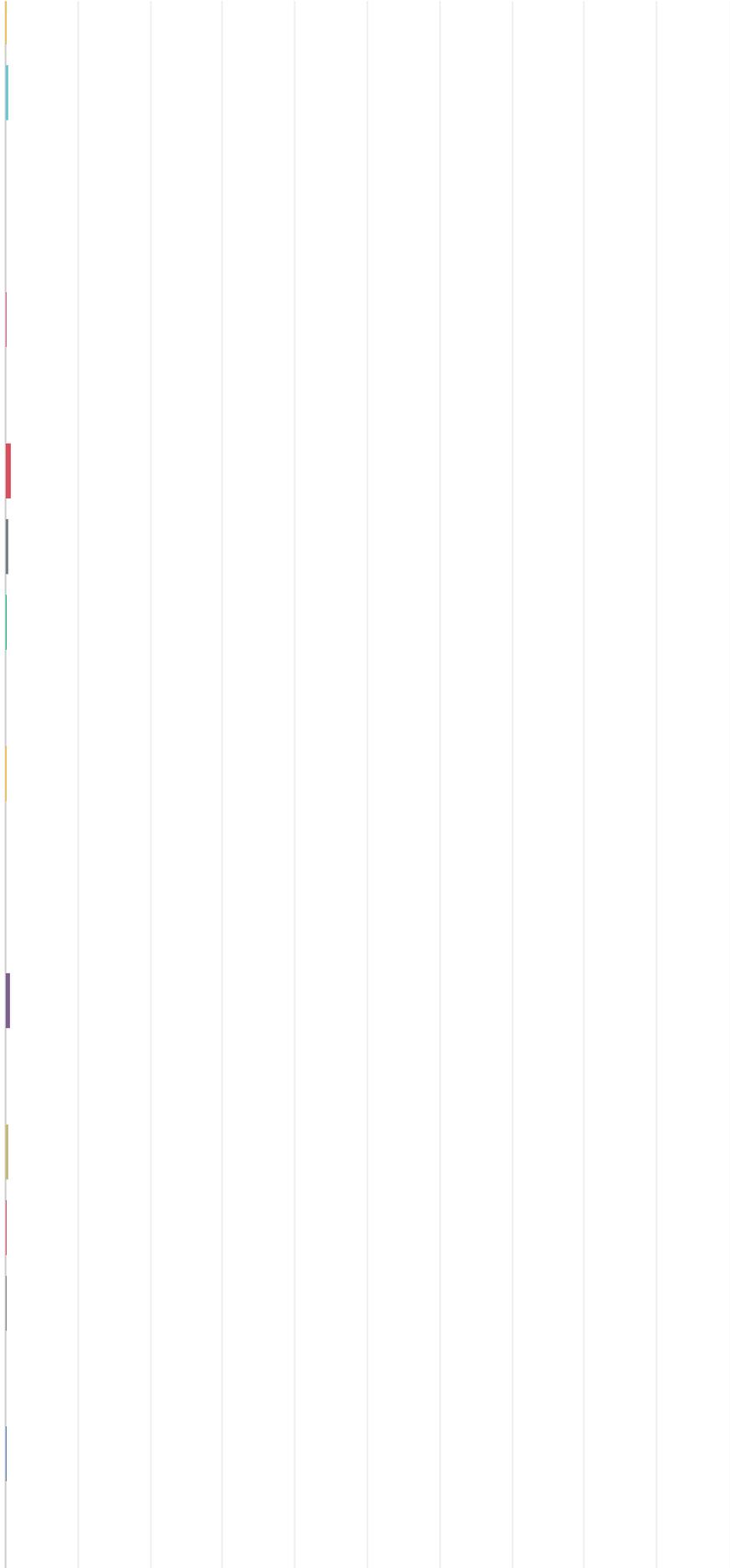


Harpenden Residents Parking Survey 2019

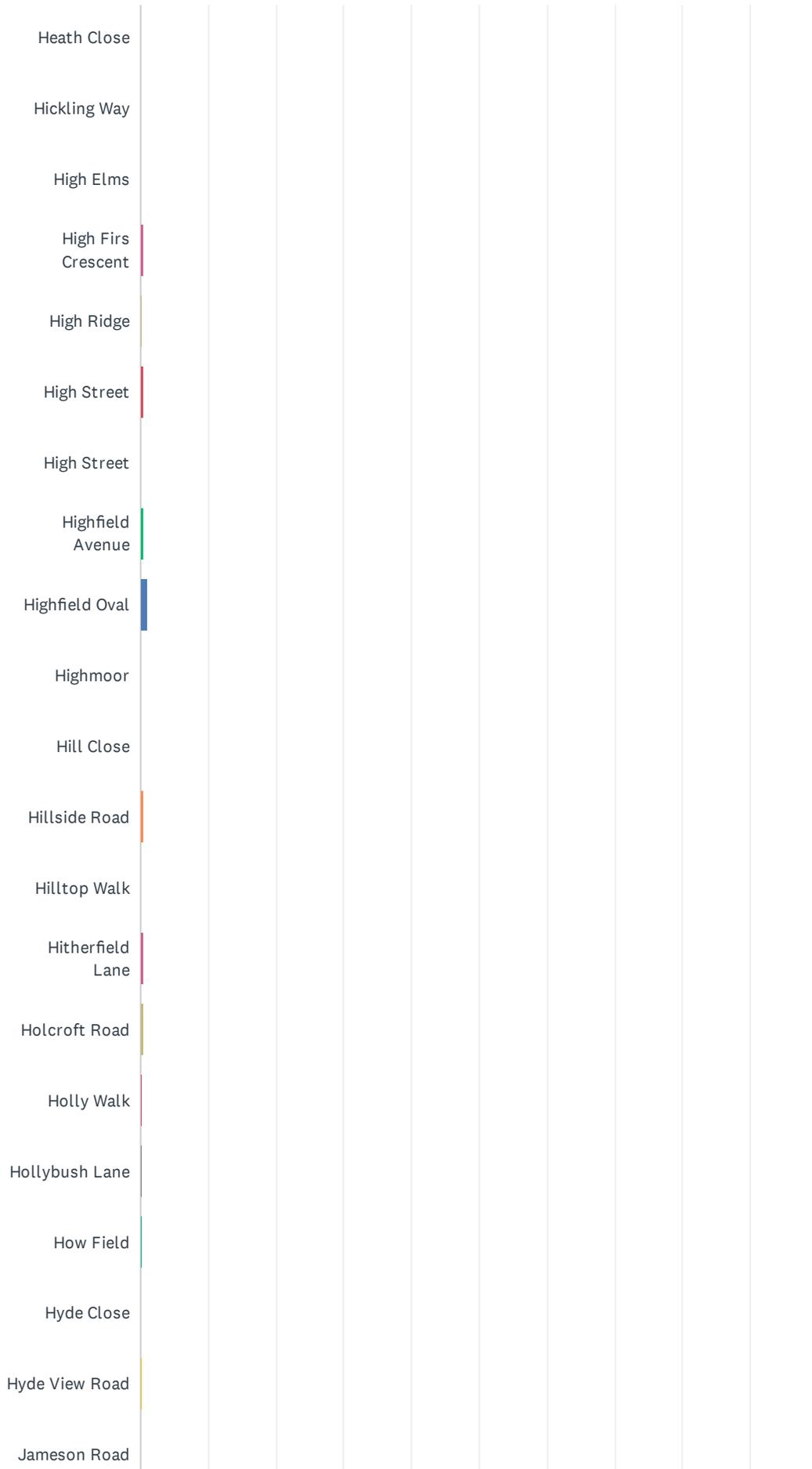
Street Name	Column 1	Column 2	Column 3	Column 4	Column 5	Column 6	Column 7	Column 8	Column 9	Column 10
Fallows Green										
Farm Avenue										
Field Close										
Finley Road										
Flowton Grove										
Forrester Mews										
Fovant Close										
Fulmore Close										
Furzedown Court										
Garden Close										
Geescroft Walk										
Gilbert Court										
Gilpin Green										
Glemsford Drive										
Globe Close										
Gordons Walk										
Gorselands										
Granary Lane										
Granby Avenue										
Grange Court Road										

Harpenden Residents Parking Survey 2019

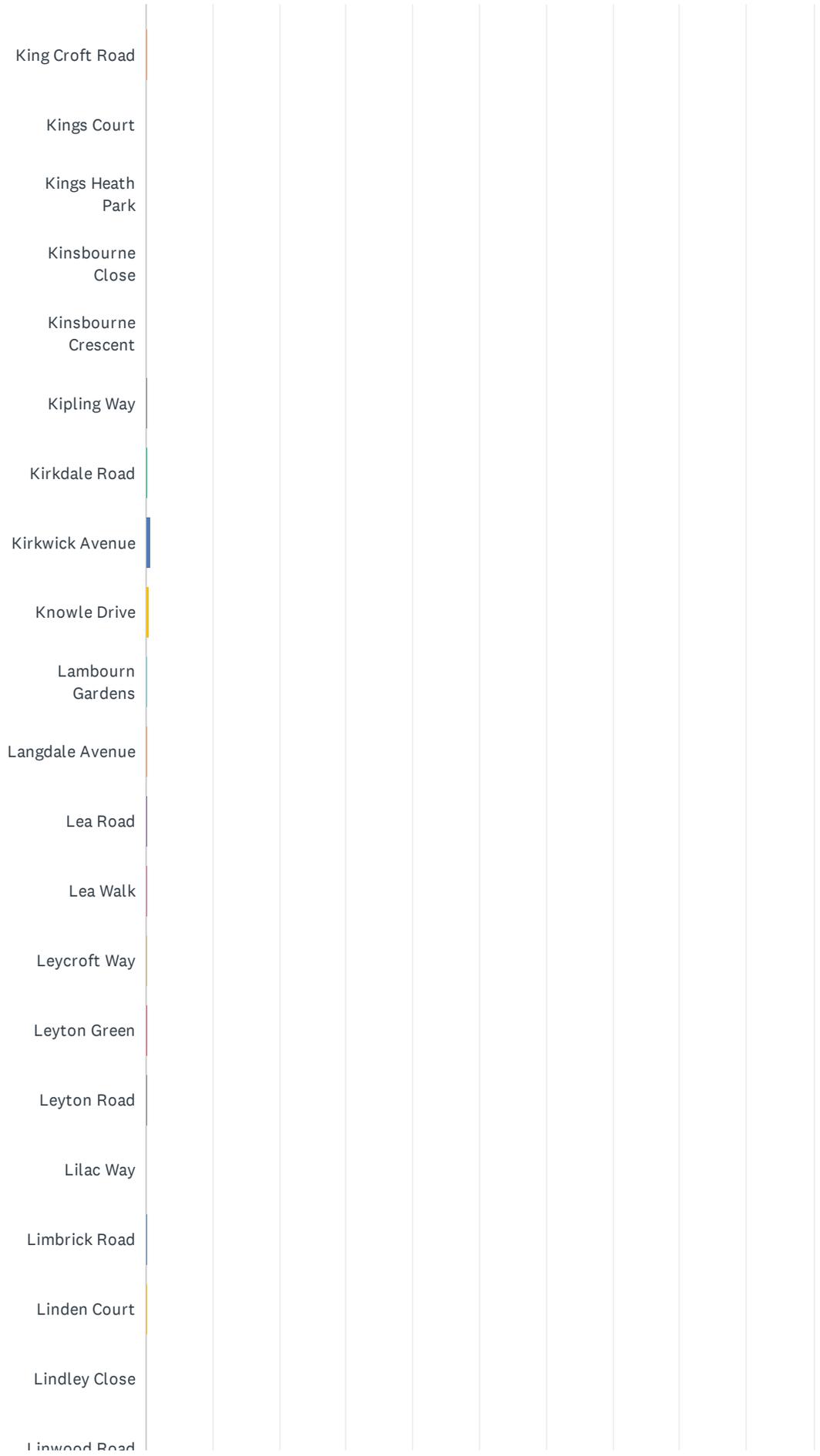
Grant Gardens
Grasmere Avenue
Greatfield Close
Green Lane Close
Greenway
Greyfriars Lane
Grove Avenue
Grove Road
Hadleigh Court
Hales Meadow
Hammonds Hill
Hammondswick
Hanover Grange
Harpenden Rise
Harpenden Road
Hartwell Gardens
Haslingden Close
Hatching Green Close
Hawsley Road
Hawthorn Close
Hay Lane



Harpenden Residents Parking Survey 2019



Harpden Residents Parking Survey 2019



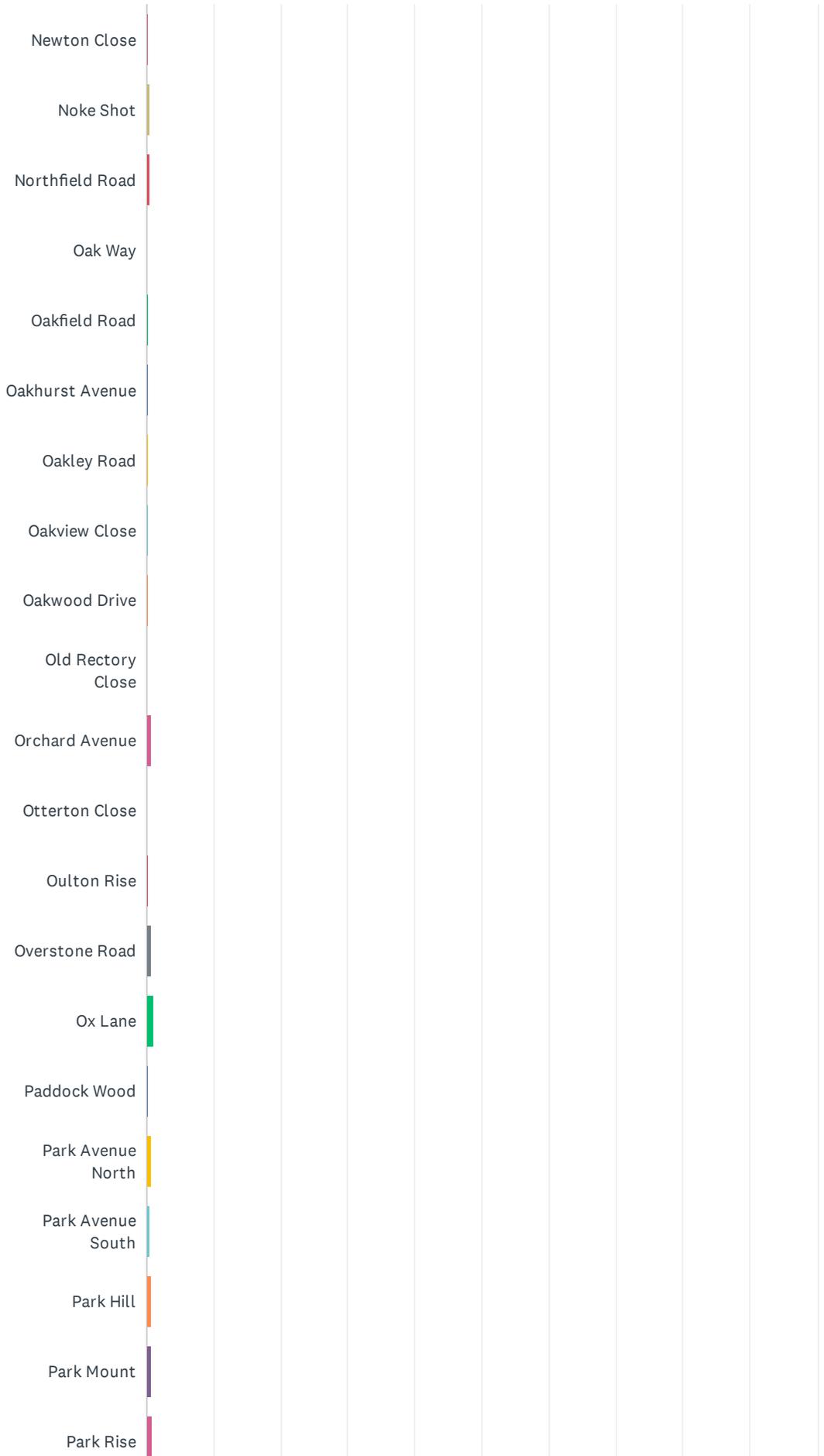
Harpenden Residents Parking Survey 2019



Harpenden Residents Parking Survey 2019



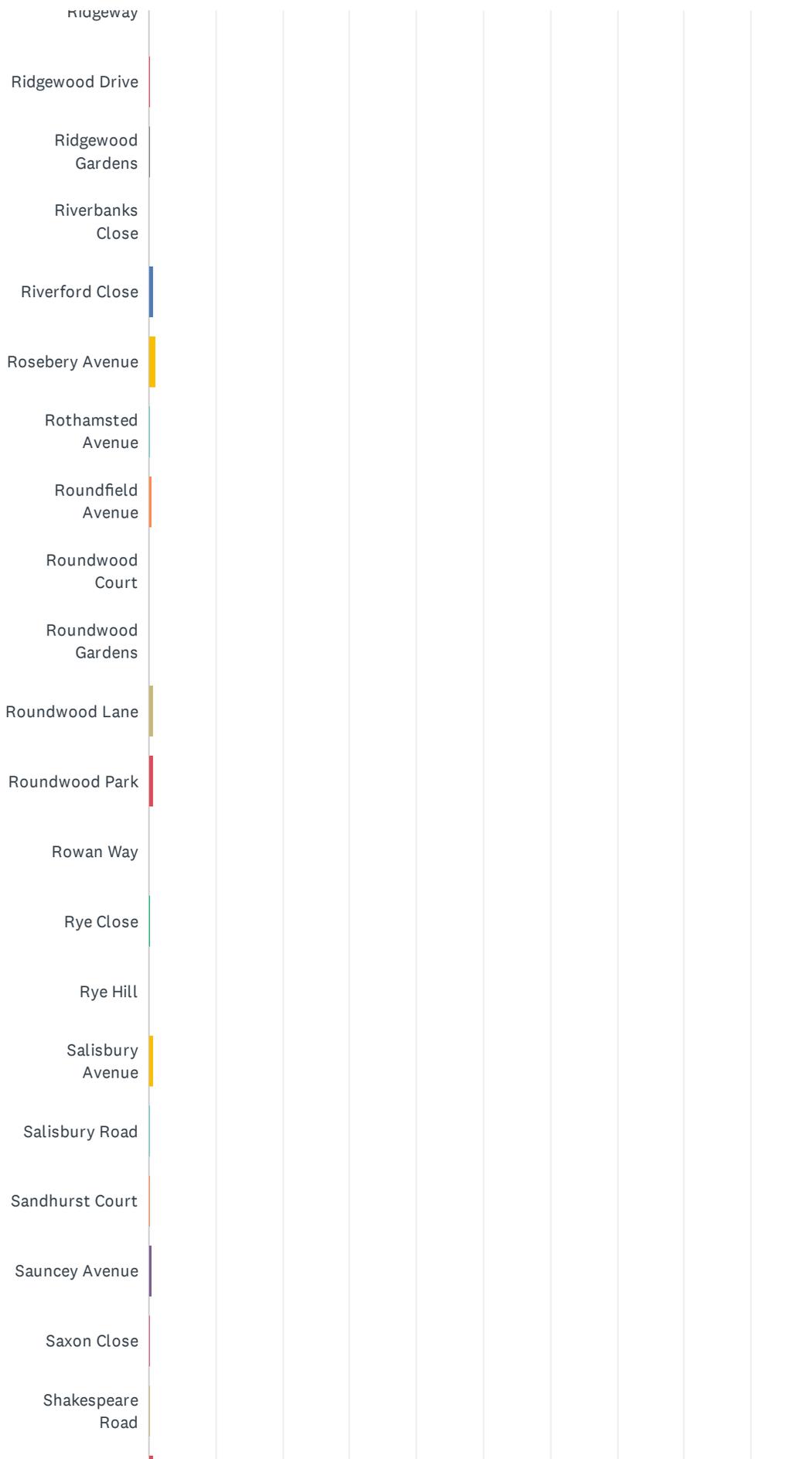
Harpenden Residents Parking Survey 2019



Harpenden Residents Parking Survey 2019



Harpenden Residents Parking Survey 2019



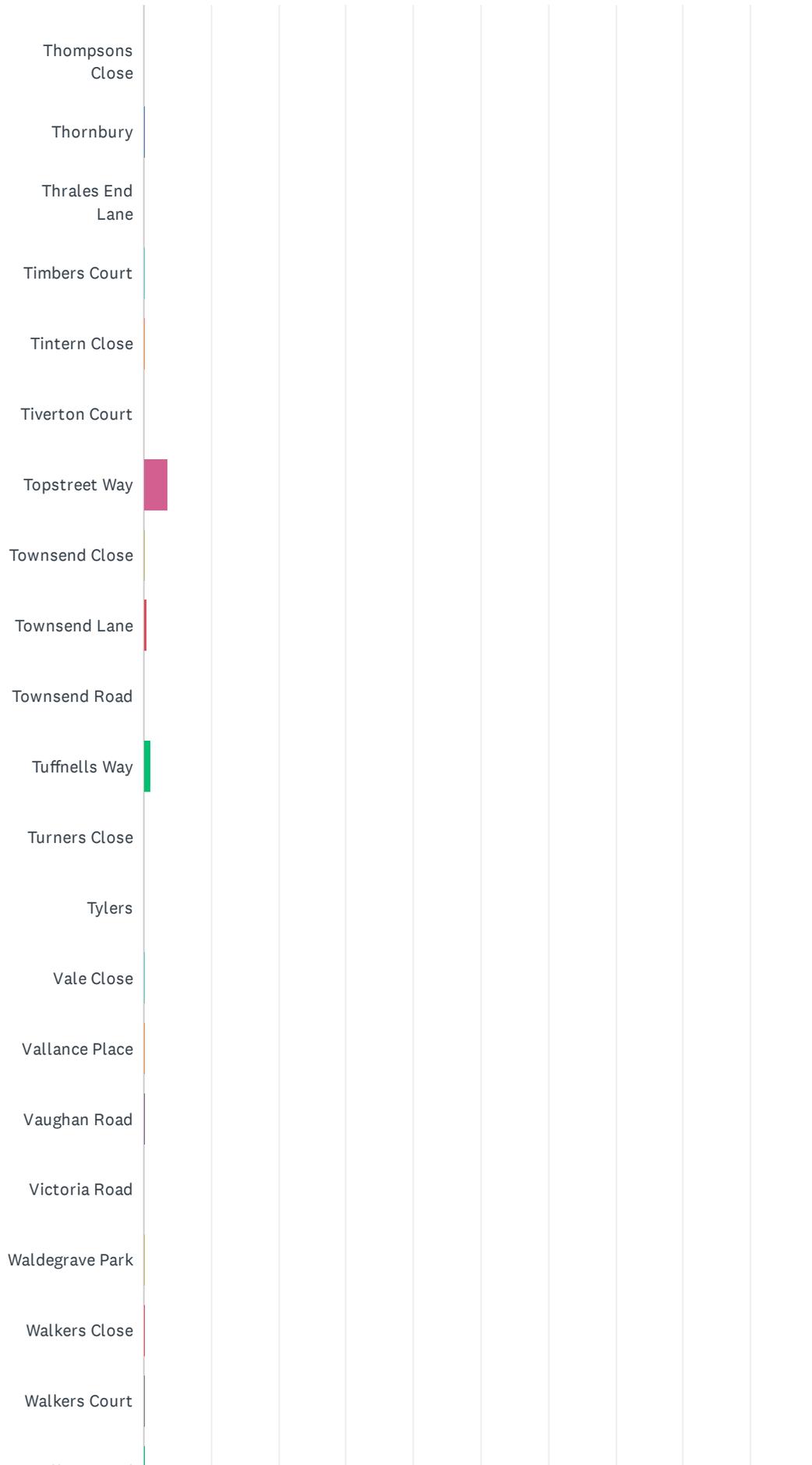
Harpenden Residents Parking Survey 2019



Harpenden Residents Parking Survey 2019



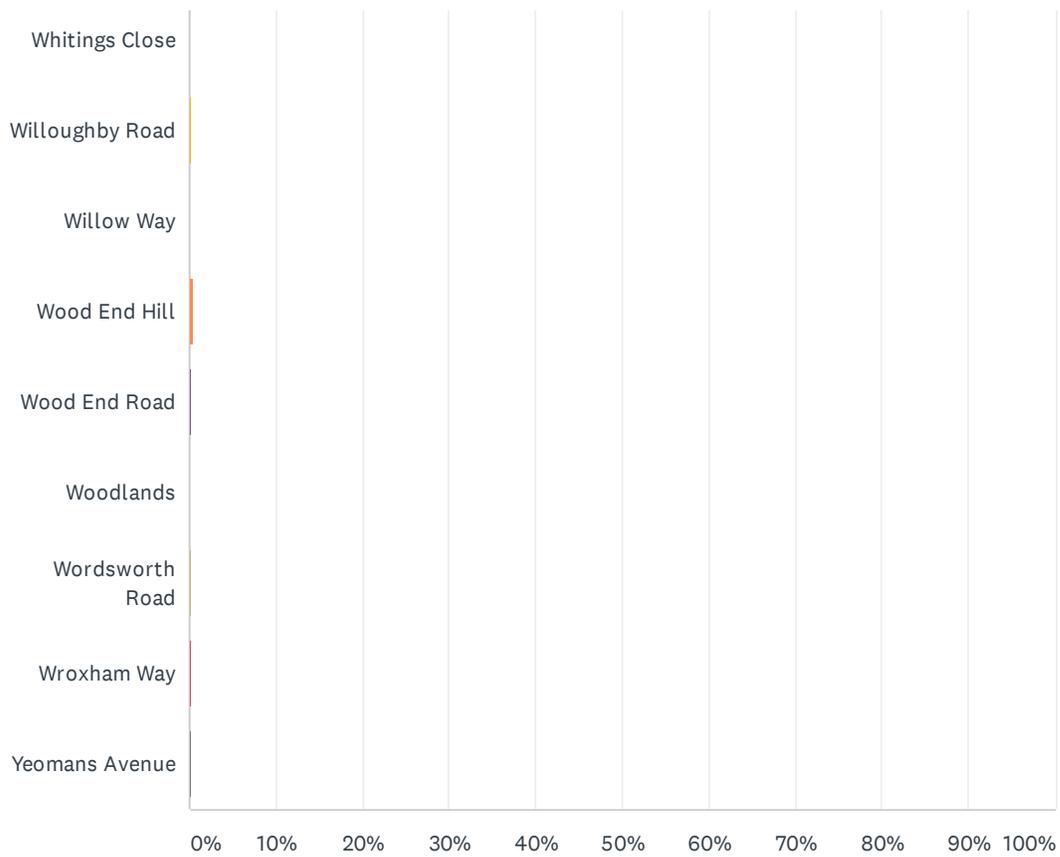
Harpenden Residents Parking Survey 2019



Harpenden Residents Parking Survey 2019



Harpenden Residents Parking Survey 2019



Harpenden Residents Parking Survey 2019

ANSWER CHOICES	RESPONSES	
Street not listed	5.89%	41
Acacia Walk	0.00%	0
Alders End Lane	0.43%	3
Aldwick Road	0.14%	1
Aldwickbury Crescent	0.86%	6
Altwood	0.14%	1
Alzey Gardens	0.14%	1
Amberley Close	0.00%	0
Ambrose Lane	0.86%	6
Amenbury Lane	1.44%	10
Aplins Close	0.00%	0
Applewood Close	0.14%	1
Aran Close	0.14%	1
Arcadian Court	0.00%	0
Arden Grove	0.14%	1
Ashcroft Close	0.00%	0
Ashley Gardens	0.43%	3
Ashwell Park	0.14%	1
Avenue St Nicholas	0.14%	1
Ayres End Lane	0.14%	1
Aysgarth Close	0.29%	2
Badingham Drive	0.00%	0
Balfour Court	0.14%	1
Bamville Wood	0.00%	0
Barlings Road	0.29%	2
Barnfield Court	0.00%	0
Barnfield Road	0.57%	4
Barns Dene	0.29%	2
Barrons Row	0.43%	3
Barton Close	0.29%	2
Batford Road	0.72%	5
Beech Close	0.14%	1

Harpenden Residents Parking Survey 2019

Beeching Close	0.00%	0
Beesonend Lane	0.00%	0
Betjeman Close	0.00%	0
Bewdley Close	0.29%	2
Birch Way	0.00%	0
Bloomfield Road	0.72%	5
Bower Heath Lane	0.00%	0
Bowers Way	0.72%	5
Bowling Close	0.72%	5
Brackendale Grove	0.57%	4
Bramble Close	0.43%	3
Brampton Close	0.00%	0
Breadcroft Lane	0.00%	0
Broad Oaks Close	0.00%	0
Broadfields	0.29%	2
Broadstone Road	0.72%	5
Browning Road	0.14%	1
Bryant Court	0.00%	0
Bull Road	0.00%	0
Burnsall Place	0.29%	2
Burywick	0.00%	0
Byron Road	0.14%	1
Camberley Place	0.14%	1
Carisbrooke Road	0.29%	2
Carlton Road	0.00%	0
Carpenders Close	1.15%	8
Chesterton Avenue	1.15%	8
Church Green	0.00%	0
Churchfield	0.72%	5
Clarence Road	0.43%	3
Clarendon Road	0.43%	3
Claygate Avenue	0.43%	3
Coldharbour Lane	0.14%	1
Coleswood Road	1.29%	9

Harpenden Residents Parking Survey 2019

Collens Road	0.00%	0
Common Lane	0.43%	3
Connaught Road	0.43%	3
Cooters End Lane	0.14%	1
Copper Beeches	0.00%	0
Cornwall Road	0.29%	2
Cosne Mews	0.14%	1
Courtfields	0.00%	0
Cowper Road	0.43%	3
Crabtree Lane	1.29%	9
Cranbourne Drive	0.29%	2
Cravells Road	3.45%	24
Cross Lane	0.00%	0
Cross Way	0.14%	1
Crosspaths	0.00%	0
Dalewood	0.00%	0
Dalkeith Road	1.01%	7
Dane Close	0.00%	0
Dark Lane	0.00%	0
Dell Close	0.14%	1
Dellcroft Way	0.14%	1
Derwent Road	0.57%	4
Devonshire Road	0.00%	0
Dickinsons Field	0.29%	2
Douglas Road	1.01%	7
East Common	0.43%	3
Eastcote Drive	0.14%	1
Eastmoor Park	1.15%	8
Elliswick Road	0.14%	1
Emily Court	0.00%	0
Englehurst	0.14%	1
Ennis Close	0.43%	3
Fairfield Close	0.00%	0

Harpenden Residents Parking Survey 2019

Fairmead Avenue	0.00%	0
Fairway Close	0.00%	0
Falconers Field	0.29%	2
Fallows Green	0.14%	1
Farm Avenue	0.00%	0
Field Close	0.00%	0
Finley Road	0.00%	0
Flowton Grove	0.00%	0
Forrester Mews	0.00%	0
Fovant Close	0.00%	0
Fulmore Close	0.14%	1
Furzedown Court	0.00%	0
Garden Close	0.00%	0
Geescroft Walk	0.14%	1
Gilbert Court	0.00%	0
Gilpin Green	0.00%	0
Glemsford Drive	0.29%	2
Globe Close	0.00%	0
Gordons Walk	0.14%	1
Gorselands	0.00%	0
Granary Lane	0.00%	0
Granby Avenue	0.43%	3
Grange Court Road	0.14%	1
Grant Gardens	0.14%	1
Grasmere Avenue	0.43%	3
Greatfield Close	0.00%	0
Green Lane Close	0.00%	0
Greenway	0.14%	1
Greyfriars Lane	0.00%	0
Grove Avenue	0.86%	6
Grove Road	0.43%	3
Hadleigh Court	0.29%	2
Hales Meadow	0.00%	0

Harpenden Residents Parking Survey 2019

Hammonds Hill	0.14%	1
Hammondswick	0.00%	0
Hanover Grange	0.00%	0
Harpenden Rise	0.72%	5
Harpenden Road	0.00%	0
Hartwell Gardens	0.43%	3
Haslingden Close	0.14%	1
Hatching Green Close	0.14%	1
Hawsley Road	0.00%	0
Hawthorn Close	0.14%	1
Hay Lane	0.00%	0
Heath Close	0.00%	0
Hickling Way	0.00%	0
High Elms	0.00%	0
High Firs Crescent	0.43%	3
High Ridge	0.14%	1
High Street	0.43%	3
High Street	0.00%	0
Highfield Avenue	0.43%	3
Highfield Oval	1.01%	7
Highmoor	0.00%	0
Hill Close	0.00%	0
Hillside Road	0.43%	3
Hilltop Walk	0.00%	0
Hitherfield Lane	0.43%	3
Holcroft Road	0.43%	3
Holly Walk	0.14%	1
Hollybush Lane	0.14%	1
How Field	0.29%	2
Hyde Close	0.00%	0
Hyde View Road	0.14%	1
Jameson Road	0.00%	0
King Croft Road	0.14%	1

Harpenden Residents Parking Survey 2019

Kings Court	0.00%	0
Kings Heath Park	0.00%	0
Kinsbourne Close	0.00%	0
Kinsbourne Crescent	0.00%	0
Kipling Way	0.14%	1
Kirkdale Road	0.29%	2
Kirkwick Avenue	0.57%	4
Knowle Drive	0.43%	3
Lambourn Gardens	0.29%	2
Langdale Avenue	0.29%	2
Lea Road	0.14%	1
Lea Walk	0.14%	1
Leycroft Way	0.14%	1
Leyton Green	0.14%	1
Leyton Road	0.14%	1
Lilac Way	0.00%	0
Limbrick Road	0.14%	1
Linden Court	0.14%	1
Lindley Close	0.00%	0
Linwood Road	0.00%	0
Little Lane	0.14%	1
Lodge Gardens	0.00%	0
Loire Mews	0.00%	0
Longcroft Avenue	0.86%	6
Longfield Road	0.00%	0
Lower Luton Road	0.29%	2
Lower Luton Road	0.29%	2
Luton Road	0.57%	4
Luton Road	0.29%	2
Lyndhurst Close	0.00%	0
Lyndhurst Drive	0.43%	3
Magna Close	0.14%	1
Malbec Close	0.00%	0
Maldon Court	0.29%	2

Harpenden Residents Parking Survey 2019

Mallard Mews	0.00%	0
Manland Avenue	0.00%	0
Manland Way	0.29%	2
Manor Close	0.00%	0
Maple Road	0.29%	2
Marlborough Park	0.00%	0
Marquis Close	0.43%	3
Marquis Lane	0.14%	1
Masefield Court	0.00%	0
Masefield Road	0.29%	2
Mayfield Close	0.00%	0
Meadow Walk	0.43%	3
Meadway	1.15%	8
Medlows	0.14%	1
Milford Hill	0.29%	2
Milton Road	1.72%	12
Molescroft	0.00%	0
Mons Close	0.43%	3
Moorland Road	0.14%	1
Moreton Avenue	0.29%	2
Moreton End Close	0.14%	1
Moreton End Lane	0.72%	5
Moreton Place	0.00%	0
Mud Lane	0.00%	0
Nairn Close	0.29%	2
Netherfield Road	0.00%	0
Newmans Drive	0.00%	0
Newton Close	0.29%	2
Noke Shot	0.43%	3
Northfield Road	0.43%	3
Oak Way	0.00%	0
Oakfield Road	0.29%	2
Oakhurst Avenue	0.29%	2

Harpenden Residents Parking Survey 2019

Oakley Road	0.14%	1
Oakview Close	0.14%	1
Oakwood Drive	0.14%	1
Old Rectory Close	0.00%	0
Orchard Avenue	0.72%	5
Otterton Close	0.00%	0
Oulton Rise	0.14%	1
Overstone Road	0.57%	4
Ox Lane	1.15%	8
Paddock Wood	0.14%	1
Park Avenue North	0.57%	4
Park Avenue South	0.43%	3
Park Hill	0.57%	4
Park Mount	0.57%	4
Park Rise	0.86%	6
Park Rise Close	0.14%	1
Parva Close	0.00%	0
Pendennis Court	0.14%	1
Penny Croft	0.14%	1
Penshurst Close	0.14%	1
Pickford Hill	0.00%	0
Pigeonwick	0.14%	1
Piggottshill Lane	0.57%	4
Pipers Avenue	0.14%	1
Pipers Lane	0.00%	0
Poets Court	0.00%	0
Pondwick Road	0.00%	0
Porters Hill	0.00%	0
Prospect Lane	0.57%	4
Queens Road	0.00%	0
Ranleigh Walk	0.14%	1
Ravenscroft	0.00%	0
Redbourn Lane	0.29%	2

Harpenden Residents Parking Survey 2019

Redcote End	0.00%	0
Ridge Avenue	0.14%	1
Ridgeway	0.00%	0
Ridgewood Drive	0.14%	1
Ridgewood Gardens	0.29%	2
Riverbanks Close	0.00%	0
Riverford Close	0.57%	4
Rosebery Avenue	1.01%	7
Rothamsted Avenue	0.29%	2
Roundfield Avenue	0.43%	3
Roundwood Court	0.00%	0
Roundwood Gardens	0.00%	0
Roundwood Lane	0.57%	4
Roundwood Park	0.72%	5
Rowan Way	0.00%	0
Rye Close	0.29%	2
Rye Hill	0.00%	0
Salisbury Avenue	0.57%	4
Salisbury Road	0.14%	1
Sandhurst Court	0.14%	1
Sauncey Avenue	0.43%	3
Saxon Close	0.14%	1
Shakespeare Road	0.29%	2
Shepherds Way	0.57%	4
Sherwoods Rise	0.29%	2
Sibley Avenue	0.57%	4
Sir Joseph's Walk	0.00%	0
Somerries Road	0.14%	1
Southdown Road	0.72%	5
Southview Road	0.29%	2
Spenser Road	0.14%	1
Springfield Crescent	0.43%	3
St Albans Road	0.00%	0

Harpenden Residents Parking Survey 2019

St Andrew's Avenue	0.14%	1
St James Road	0.43%	3
St John's Court	0.14%	1
St Johns Road	0.29%	2
St Martins Close	0.14%	1
St Michaels Close	0.43%	3
Stakers Court	0.00%	0
Station Approach	0.00%	0
Station Road	0.57%	4
Station Road	0.00%	0
Stephens Court	0.00%	0
Stewart Road	0.14%	1
Stonemason Close	0.00%	0
Sun Lane	0.14%	1
Tallents Crescent	0.29%	2
Tarrant Drive	0.29%	2
Tennyson Road	0.57%	4
The Bourne	0.00%	0
The Bungalows	0.00%	0
The Chennies	0.00%	0
The Chowns	0.00%	0
The Cleave	0.14%	1
The Close	0.29%	2
The Deerings	0.14%	1
The Drive	0.14%	1
The Forresters	0.14%	1
The Mews	0.00%	0
The Pleasance	0.57%	4
The Putterills	0.00%	0
The Spinney	0.00%	0
The Uplands	0.57%	4
The Warren	0.00%	0
Thompsons Close	0.00%	0
Thornbury	0.29%	2

Harpenden Residents Parking Survey 2019

Thrales End Lane	0.00%	0
Timbers Court	0.14%	1
Tintern Close	0.14%	1
Tiverton Court	0.00%	0
Topstreet Way	3.59%	25
Townsend Close	0.14%	1
Townsend Lane	0.43%	3
Townsend Road	0.00%	0
Tuffnells Way	1.15%	8
Turners Close	0.00%	0
Tylers	0.00%	0
Vale Close	0.29%	2
Vallance Place	0.14%	1
Vaughan Road	0.14%	1
Victoria Road	0.00%	0
Waldegrave Park	0.29%	2
Walkers Close	0.14%	1
Walkers Court	0.29%	2
Walkers Road	0.14%	1
Waterside	0.00%	0
Waveney Road	0.43%	3
Welbeck Rise	0.29%	2
Wells Close	0.00%	0
Wendover Close	0.14%	1
Wensley Close	0.14%	1
West Common	0.57%	4
West Common Close	0.00%	0
West Common Grove	0.00%	0
West Common Way	0.14%	1
West Way	0.14%	1
Westfield Avenue	0.00%	0
Westfield Drive	0.00%	0
Westfield Place	0.00%	0

Harpenden Residents Parking Survey 2019

Westfield Road	0.57%	4
Westminster Court	0.00%	0
Weybourne Close	0.14%	1
Wheatfield Avenue	0.00%	0
Wheatfield Road	0.29%	2
Wheathampstead Road	0.86%	6
Whitings Close	0.00%	0
Willoughby Road	0.29%	2
Willow Way	0.00%	0
Wood End Hill	0.43%	3
Wood End Road	0.29%	2
Woodlands	0.00%	0
Wordsworth Road	0.14%	1
Wroxham Way	0.14%	1
Yeomans Avenue	0.29%	2
TOTAL		696

Harpenden Residents Parking Survey 2019

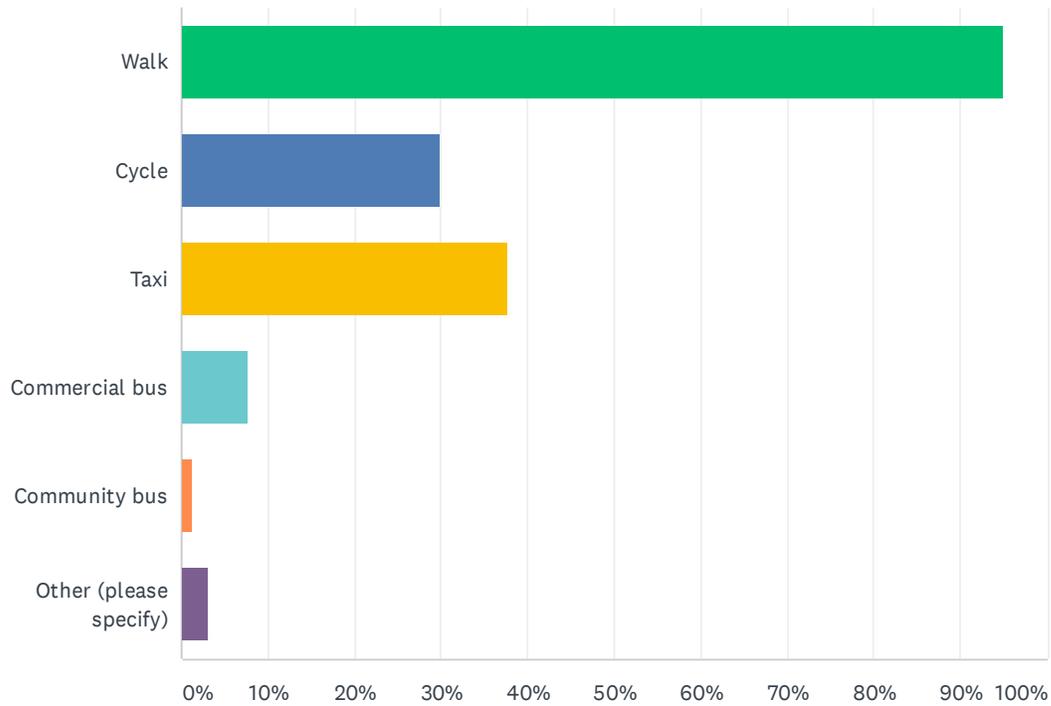
#	STREET NOT LISTED ABOVE? SELECT 'STREET NOT LISTED' FROM THE TOP OF THE DROP-DOWN MENU AND ENTER YOUR STREET NAME HERE:	DATE
1	Farm Close	9/26/2019 2:59 PM
2	Ro	9/18/2019 4:13 PM
3	Hammonds End Lane	9/16/2019 11:12 AM
4	Westminster Fields	9/16/2019 9:40 AM
5	Long Butflers	9/15/2019 8:30 PM
6	Summer Street, LU1 4BL - But work in Southdown at Harpenden Cycles	9/15/2019 10:48 AM
7	Long butflers	9/15/2019 10:27 AM
8	X	9/15/2019 8:33 AM
9	Holmwood	9/15/2019 7:59 AM
10	Gustard Wood	9/14/2019 8:44 PM
11	Not telling	9/14/2019 7:46 PM
12	Poynings Close	9/6/2019 4:43 PM
13	Spring road	9/4/2019 6:54 PM
14	Long Butflers	9/3/2019 8:52 PM
15	Holly Lane AL5 5DY	9/3/2019 6:11 PM
16	Poynings Close	9/3/2019 4:01 PM
17	Mackerye End/Porters End Lane	9/3/2019 1:48 PM
18	Millstone Way	9/2/2019 7:13 PM
19	Long Butflers (just inside Wheathampstead)	9/2/2019 10:24 AM
20	I	8/31/2019 11:30 PM
21	Spring Road	8/27/2019 4:47 PM
22	Rosebery Avenue	8/26/2019 11:45 AM
23	Castle Rise	8/14/2019 11:55 AM
24	Salisbury Road	8/14/2019 9:44 AM
25	76 Topstreet Way	8/12/2019 5:24 PM
26	Eliot Place	8/4/2019 10:03 AM
27	Miley Close	8/3/2019 8:10 AM
28	I do not live in harpenden just park there every day for school runs	8/3/2019 5:37 AM
29	Bowers Heath	8/1/2019 10:46 PM
30	Miley close	8/1/2019 10:17 PM
31	Westminster court private parking	8/1/2019 10:12 PM
32	Wick Avenue	8/1/2019 10:08 PM
33	Hatching Green	8/1/2019 10:03 PM
34	Miley Close	8/1/2019 7:27 PM
35	.	8/1/2019 7:08 PM
36	Al53nj	8/1/2019 5:26 PM
37	Tarrant Drive	8/1/2019 5:01 PM

Harpenden Residents Parking Survey 2019

38	Barley Rise	8/1/2019 4:37 PM
39	Manor Road	8/1/2019 2:01 PM

Q29 Other than a private motorvehicle, what ways do you travel around Harpenden?

Answered: 692 Skipped: 148



ANSWER CHOICES	RESPONSES	
Walk	94.94%	657
Cycle	29.91%	207
Taxi	37.57%	260
Commercial bus	7.66%	53
Community bus	1.16%	8
Other (please specify)	3.03%	21
Total Respondents: 692		

Harpenden Residents Parking Survey 2019

#	OTHER (PLEASE SPECIFY)	DATE
1	None	9/24/2019 3:48 PM
2	Wouldn't go out if I had no car	9/23/2019 8:36 AM
3	E-scooter	9/15/2019 9:52 PM
4	Uber	9/15/2019 10:48 AM
5	Husband has scooter for station	9/14/2019 8:44 PM
6	go to St Albans on the 321 bus	9/10/2019 5:08 PM
7	mobility scooter	9/6/2019 6:28 PM
8	Uber	9/3/2019 10:19 PM
9	Motorbike	9/3/2019 6:11 PM
10	I never travel in a private vehicle	9/3/2019 2:23 PM
11	Electric moped for commuting to station	9/2/2019 8:07 PM
12	walk - limited	8/19/2019 2:22 PM
13	None	8/14/2019 7:38 PM
14	Moped	8/14/2019 9:44 AM
15	Carers private cars	8/7/2019 10:48 AM
16	Taxi and bus only very occasionally.	8/5/2019 2:46 PM
17	Wheelchair!	8/3/2019 9:22 AM
18	Train	8/2/2019 9:35 AM
19	Scooter (125cc)	8/1/2019 7:27 PM
20	EV	8/1/2019 4:16 PM
21	No one ever mentions motorcycles! There's precious little parking for us.	8/1/2019 3:24 PM